

The  
Stars  
Club

# HANDBOOK



WALDORF ASTORIA™  
MALDIVES ITHAAFUSHI





## **WELCOME TO WALDORF ASTORIA MALDIVES**

We believe that adventures are not just for grown-ups, so we created Waldorf Astoria Stars Club for you and your family to embark on one of the most enriching, fun-filled holidays, while we provide high-quality care and service for your youngsters.

We look forward to an unforgettable experience with you and your children during your stay with us.

## **FUN HOURS**

10AM - 7PM

9AM - 9PM (5 days a week)

Morning: 10AM - 1PM

Lunch: 12PM - 1PM

Afternoon: 1PM - 7PM

Evening: 7PM - 9PM (5 days a week)

## **AGE GROUPS**

Waldorf Astoria Stars Club caters to young guests aged 4-11 with dedicated programmes for ages 4-7 and ages 8 to 11.

Young guests under 4 years old are welcome to use the facilities when accompanied by a guardian or a babysitter. A babysitting service is available at Waldorf Astoria Stars Club.

## **CHARGES**

Waldorf Astoria Stars Club is a complimentary service for our young guests. Some activities may incur an additional charge, as highlighted on the activity timetable.

## **ADULTS OFF LIMITS AT THE STARS CLUB**

Adults who are not The Stars Club team members may not stay inside The Stars Club unless accompanying guests aged under 4 due to limited space in the club and to ensure the health and safety of the young guests who have been entrusted into our care.



## TODDLERS

The Stars Club offers toddler groups for families with children aged 1.5-3 years old to attend activities with their little ones.

Group activities are hosted by one of the certified childcare team members. Our young guests can take part in short, fun activities and have the opportunity to make friends and mingle with other young guests of their own age.

Chargeable and only limited spaces available.  
One-day advance booking is essential.

## CHILDREN'S PERSONAL BELONGINGS

Personal items must be provided by the parents, including swimwear, sunscreen, spare clothes and underwear, as well as nappies and nappy cream where applicable. Please ensure that all your child's belongings are clearly labelled.

Children are discouraged from bringing electronic toys, games and valuables items such as jewellery into the park. The resort cannot be held responsible for the loss or damage of any items while the child is participating in park activities.

## REGISTRATION

All young guests who attend The Stars Club programmes must be registered by a parent. The registration form must be filled out by a parent with the child's complete details and be signed and submitted with the parent's agreement form included in the Waldorf Astoria Stars Club Handbook.

- Kindly note that no child will be allowed to leave the club unaccompanied or be released to a person other than the child's parent or guardian unless authorised by the parent and over the age of 8.
- Activities are subject to change depending on weather conditions and unforeseen circumstances.
- In the event of a parent's prolonged absence outside normal hours, The Stars Club is authorized to take any necessary measures for the child's wellbeing.





## DISCIPLINARY ACTIONS

Should a child's behaviour be deemed inappropriate, likely to result in harm to the child, others or property, or seriously disrupt group interaction, the child may be briefly separated from the group. Any method of discipline that frightens, demeans, or humiliates a child is strictly prohibited.

## HEALTH AND SAFETY

If your child requires any special or additional care due to allergies, disabilities or for other reasons, kindly let us know before leaving your child with us. Our Manager will attend to your child's needs and will carefully plan how to accommodate together with the parents or guardian.

## ALLERGIES

If your child has any allergies or dietary requirements, please bring this to the attention of the Manager so that we can best cater for them. Parents completing the admissions form for their child must include details about any allergies or dietary requirements.

## ILLNESS

It is important for all children to stay healthy. To prevent the spread of contagious diseases, children who are sick may not attend The Stars Club. If any child becomes ill during activities, we will notify the parent so that the child may be immediately picked up. Children will only be able to return to The Stars Club after receiving authorization from the resort's doctor.

## MEDICATION

For safety reasons, The Stars Club team members are not permitted to administer medicines to children. If your child requires medication, you must be present to administer it.

## ACCIDENTS

In the event of accident, illness or emergency, The Stars Club Manager will immediately notify parents.

## THE STARS CLUB FACILITIES

**Splash Pad and Waterpark**  
Suitable for all ages

**Adventure Playground**  
Suitable for kids aged 4-11 years old. The Adventure Playground features slides and swings and includes the opportunity to enjoy sensory trails, activity walks, obstacle games, scavenger hunts, and other fun outdoor activities.

**Toddlers' Area**  
A safe, fun space for toddlers to indulge imagination. Suitable for kids aged under 4.

**Arts & Craft Area**  
A fun art and craft play zone for kids to develop their imaginations.



## KIDS CONCIERGE PROGRAM

A bespoke program designed to provide personalized attention to kids of all ages. Offering convenient and consistent high quality child care, our dedicated kids' concierge will meet the physical, emotional and social needs of your child.

### BENEFITS OF THE PROGRAM

- Consistent kids' concierge guaranteed throughout stay
- A one-on-one approach to our babysitting program that provides individual attention for each child
- A certified kids' concierge will curate all the activities in accordance to your child's specialised interest
- Complimentary access to all chargeable activities at The Stars Club
- 15% savings at The Stars Club retail shop

5 day program - USD 2000 ++ | 3 day program - USD 1400 ++

1 day program - USD 600 ++

1 day program - USD 600 ++

( 8 hours per day )



## BABY SUPPLIES

For emergencies, a range of baby products are available.

- Bath lotion
- Baby shampoo
- Baby oil
- Baby cologne
- Baby cotton bud
- Baby powder
- Baby bib
- Baby item basket
- Soft toy

## EQUIPMENT

During your stay, we are delighted to lend you the following equipment to help ensure your child's comfort and safety.

- Baby stroller
- Diaper changing table
- Baby monitor
- Baby bed guards
- Baby cot
- Folding baby crib
- Rubber duck
- Infant bath tub
- Baby potty
- Diaper bin
- Baby high chair
- Bottle warmer
- Baby food warmer





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