



NIAGARA FALLS
Memorial Medical Center
Exceptional care, exceptionally close.

FINANCIAL ASSISTANCE PROGRAM – PLAIN LANGUAGE SUMMARY

Niagara Falls Memorial Medical Center offers Financial Assistance under a Financial Assistance Program to eligible individuals, providing partially or fully discounted emergent or medically necessary hospital care to eligible individuals and families.

You can obtain an application and additional information from any of the sources below:

1. Phone a Financial Counselor at (716) 278-4112 between the hours of 7:00am and 3:00pm or (716) 278-4026 between the hours of 9:00am and 5:00pm. A confidential voicemail is in place for off-hours
2. Download the application from the hospital website at www.nfmmc.org
3. Write to the Financial Counselor at Niagara Falls Memorial Medical Center, 621 Tenth Street, Niagara Falls, NY 14301 or email FinancialCounselors@nfmmc.org
4. Visit a Financial Counselor office at the 1st floor of main campus across from the information desk, or ER1 emergency room at end within enclosed glass.

Determination of Eligibility for the Financial Assistance Program is made based on review of a completed application, supporting documents, including proof of income and assets. Patients and Families who are not eligible for discounts may participate in an established payment plan.

Translation of the Financial Assistance Program are available through Cyacom Phone System.

In order to make our patients, families and the community aware of the Hospital's Financial Assistance Program, the Hospital has ensured that this information is available by posting of signage, development of this statement, and distribution of informational brochures. Please contact Financial Counseling at the address or phone number listed above if you need additional information or have questions.

Thank you for entrusting Niagara Falls Memorial Medical Center with your health care needs