

CONDITIONS OF ENTRY

GENERAL

- Dog friendly units are subject to availability and additional charges apply.
- Cancellation of your stay in the dog friendly unit at any time prior to your stay, whether it be date change, unit change or outright cancellation will result in a 50% forfeiture of the dog friendly fee paid at time of confirmation.
- Dog friendly units must be requested and relevant fee paid to Member Services at time of booking.
- The dog/s must be fully toilet trained.
- A maximum of two (2) medium sized dogs per booking, per dog friendly villa, are permitted.
- The dog/s must be declared at the time of booking with Member Services (including the size of dog).
- Only dogs declared and paid for at the time of booking with Member Services will be permitted entry.
- Guests are responsible to bring their own pet related items (e.g. food, bowl, pet bed, lead, litter box (if applicable), waste bags, scooper, gloves).
- Dog faeces must be collected, securely bagged and placed in the specific bin provided.

CLEANING

- A cleaning fee, currently \$179 per week for one dog and \$225 per week for two dogs, is payable at the time of booking to cover the costs of additional cleaning upon departure.
- The guests will be responsible for any damage caused on resort property. This includes (but isn't limited to) the unit and yard/fences, the resort grounds and damage to the property of any other guests staying at the resort.
- Items used for dogs (e.g. blankets) **must NOT** be washed inside unit facilities.
- Reception must be advised ASAP if the dog has an "accident" so any extensive cleaning can be organised.
- It is expected that guests will be vigilant and take care in ensuring the unit is well presented upon departure (e.g. any hair of the pet is cleaned up and disposed of) as the next guest will be checking in a short time later.

ACCESS

- Dogs are not permitted in any outdoor common areas of the resort unless with permission from Resort Managers. All indoor communal areas are strictly prohibited.
- Dogs are allowed off any lead inside the unit/backyard area of the dog friendly units only.
- Dogs must be on a lead at all times outside of the unit.
- Dogs are not allowed to be inside any other unit apart from the dog friendly units.

HEALTH & SAFETY

- Dogs must be up to date with treatments (e.g. worming, flea, tick)
- Dogs with known fleas, ticks or any other sickness, are not permitted on the Resort
- Dogs must be registered and microchipped
- Dogs are required to sleep in their own bed (e.g. they are not to sleep on any bed/couch/furniture within the unit).

BEHAVIOUR

- It is the responsibility of the guest to monitor the behaviour of the dog at all times. Excessive noise that may disrupt other guests may result in Management asking you to remove your dog from the premises.
- Dogs should not be left unattended for hours at a time, please consider if your dog will fret, bark or cause other disruption or damage if they are left in a strange environment without you. Guests will be given one warning.
- Holiday Concepts, or the resort, is not responsible for the dog escaping the unit or yard and you should make necessary enquiries with the resort to ensure the dog unit is suitable for your dog.
- Please advise Resort Management should the above escape occur as they can provide assistance with local information in helping recover the dog.

The Resort Managers reserve the right to inspect the unit at any time to ensure compliance with the above.