

Oxford Athletic Football Club Ltd

Terms & Conditions

Please read these Terms & Conditions carefully before booking or attending any services, courses, classes, clubs, parties, or programmes with Oxford Athletic Football Club Ltd (“Oxford Athletic Football Club”, “we”, “us” or “the Company”). By making a booking, you acknowledge and agree to these Terms & Conditions.

1. Liability and Responsibility

1. Oxford Athletic Football Club Ltd takes reasonable steps to provide a safe and appropriate environment for all participants. However, participation in football and other physical activities carries inherent risks.
 2. Oxford Athletic Football Club Ltd accepts no responsibility for loss of or damage to personal belongings brought onto the premises or to sessions.
 3. Participants attend and take part in sessions at their own risk. Oxford Athletic Football Club Ltd accepts no liability for injury, loss or damage arising from participation.
 4. Parents/guardians remain responsible for their children until the designated start time of the session and once the session has finished.
 5. Children must not be dropped off before the designated start time of a session unless this has been expressly agreed with a member of Oxford Athletic Football Club staff.
 6. Oxford Athletic Football Club Ltd accepts no responsibility for children who are left unattended before the official start time of a session.
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2. Courses, Classes and Clubs

2.1 Supervision and Drop-Off

1. Parents/guardians must not leave their child with our coaches before the designated start time of the session unless otherwise agreed with the coach or Company.
2. Coaches may, at their discretion, refuse to accept responsibility for a child who arrives before the designated start time.

2.2 Payments

3. Unless otherwise agreed in advance with the Company, all sessions must be paid for in advance.
4. Where payment has not been received by the end of the second session, the child's place on the course, class or club may be suspended or placed on hold until all outstanding payments have been received.
5. An administration charge of up to 10% may be applied to overdue payments at the Company's discretion.
6. Where payment remains outstanding for a prolonged period, additional charges may be applied to cover administration and/or the continued reservation of a place.

2.3 Collection of Children

7. Parents/guardians are responsible for collecting children promptly at the end of each session.
 8. Where a parent/guardian is more than 15 minutes late collecting their child, a late collection charge of £5 may be applied.
 9. A further £5 charge may be applied for each additional 10-minute period, or part thereof, that the parent/guardian is late, at the Company's discretion.
 10. For example, if a session finishes at 12:00pm and a child is collected at 12:25pm, a £10 late collection charge may apply: £5 for exceeding 15 minutes and a further £5 for exceeding the following 10-minute period.
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3. Photography and Video Consent

3.1 General Photography

1. Oxford Athletic Football Club may take photographs and/or videos during sessions for promotional, marketing and social media purposes.
2. Photographs and/or videos may include children participating in our sessions.
3. Consent for a child to appear in promotional photography and/or video will be obtained through the relevant registration form.
4. We will use the most recently submitted registration form as the parent's/guardian's current preference regarding photography and video consent.
5. Where consent has not been provided, we will take reasonable steps to ensure the child's face is not identifiable in promotional material, including by blurring their face where appropriate.
6. Parents/guardians may change their photography and video consent preference at any time by notifying Oxford Athletic Football Club in writing.

3.2 Oxford Athletic Football Club Programme

7. Oxford Athletic Football Club programme may be documented through photographs and video, which may be edited into regular episodes and published on platforms including YouTube and other promotional channels.
 8. By registering a child for the Oxford Athletic Football Club programme, parents/guardians acknowledge that photographs and video may be taken during the programme.
 9. If a parent/guardian does not wish their child to appear in this content, they must notify Oxford Athletic Football Club in writing.
 10. Following receipt of such notification, we will take reasonable steps to exclude or remove/blur the child from future promotional media where practicable.
 11. We cannot guarantee that previously published material will be capable of being removed from third-party platforms or copies already distributed.
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4. Prize Draws

1. Where Oxford Athletic Football Club offers a prize draw, there will be no additional fee to enter unless expressly stated otherwise.
 2. Participants must have completed their booking and payment before the stated deadline to be eligible for the prize draw.
 3. Any additional prize draw-specific terms or eligibility requirements will be communicated at the time the prize draw is advertised.
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5. Special Activities and Guest Appearances

1. From time to time, Oxford Athletic Football Club may arrange additional activities or guest appearances for participants. These may include professional footballers, inflatables or other entertainment and activities.
 2. We will make reasonable efforts to provide advertised activities and appearances.
 3. However, activities and appearances may be subject to circumstances outside of our reasonable control, including illness, travel disruption, venue issues, availability or other unforeseen circumstances.
 4. Oxford Athletic Football Club Ltd will not be liable where an advertised activity or guest appearance cannot take place due to circumstances outside our reasonable control.
 5. Where such an activity or appearance cannot take place, no refund or compensation will ordinarily be due solely as a result of the cancellation or non-attendance of that activity or guest, unless otherwise required by law.
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6. Referral Scheme

1. Referral discounts are available to eligible new customers and the existing customer who referred them, subject to the terms of the applicable referral offer.
 2. Eligible referrals will receive a discount coupon or voucher.
 3. Referral vouchers may be combined and used on a single booking where permitted by the applicable offer.
 4. For example, if a customer successfully refers four eligible new customers and receives four 5% vouchers, they may be able to combine these vouchers on one booking.
 5. Referral vouchers are non-transferable and may not be sold or exchanged for cash.
 6. The new customer must identify the person who referred them on the booking or registration form in order for the referral to qualify.
 7. Oxford Athletic Football Club reserves the right to refuse or withdraw referral discounts where it reasonably believes that the referral requirements have not been met or the scheme is being misused.
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7. Oxford Athletic Football Club Programme

The following additional Terms & Conditions apply to participants enrolled in the Oxford Athletic Football Club programme.

7.1 Cancellation of Monthly 'Training-Only or Academy' Memberships

1. A minimum of **30 days' notice** is required to cancel a monthly paid programme place.
2. Where the 30-day notice period extends into the following monthly billing period, a further monthly payment may become due.
3. The child will remain entitled to attend the programme during any period that has been paid for, subject to the normal programme rules.

7.2 Cancellation of 'Grassroots' Payments

1. Refunds are not provided for grassroots programme.
2. The subscription fees are set at a level designed to cover the costs of running and supporting the team, including, but not limited to, referee fees, pitch hire and other team-related expenses. These costs are allocated across the players within each squad and are therefore calculated as annual fees for the season. As a result, the fees are not intended to operate on a pay-as-you-play basis, and payments already made may not be refundable where costs have already been committed or incurred by the club.
3. If you choose to leave the club after paying the registration fee and first instalment, and you are subsequently making monthly payments, those

monthly payments may be cancelled in accordance with the provisions set out in clause 7.1.

4. The registration fee and first instalment are non-refundable once payment has been made.
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8. Player Development and Monthly Reports

1. Football development varies from player to player and is affected by numerous factors. Future development, progression and performance are therefore unforeseeable.
 2. Oxford Athletic Football Club cannot guarantee any particular level, rate or outcome of development for a player.
 3. Coaches provide regular feedback and monthly reports to the Coaching Coordinator to assist with assessing each player's progression, development and suitability for their current team.
 4. Based on coaching assessments, performance, attitude, attendance, development and other relevant factors, a player may be moved to a different team, including a higher or lower team.
 5. In certain circumstances, a player may be asked to leave the programme/s.
 6. Decisions regarding team placement and continued participation are made at the Company's discretion based on the information available to the coaching team and Coaching Coordinator.
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10. Refund and Cancellation Policy

1. Unless otherwise stated in these Terms & Conditions or required by law, payments for booked sessions are non-refundable where a customer cancels or fails to attend.
2. Where a session is cancelled by Oxford Athletic Football Club due to circumstances outside our reasonable control, including facility closure, adverse weather conditions, insufficient attendance or other unforeseen circumstances, we may, at our discretion, offer a credit note or alternative session.
3. The provision of a credit note or alternative session will be at the Company's discretion unless otherwise required by law.

10.1 One-to-One Sessions

4. For 1-to-1 sessions booked as part of a block, at least **one week's notice** must be provided to cancel or rearrange a session in order to retain the value of that session.
 5. Where less than one week's notice is provided, the session may be forfeited and no refund or reimbursement will be provided.
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11. Changes to These Terms & Conditions

1. Oxford Athletic Football Club Ltd reserves the right to amend or update these Terms & Conditions from time to time.
 2. Updated Terms & Conditions will apply to bookings made after the updated terms have been published or otherwise communicated, unless otherwise stated.
 3. We will endeavour to ensure that significant changes are communicated to customers where appropriate.
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12. General

1. These Terms & Conditions should be read alongside any specific terms provided at the time of booking, including quotations, booking forms, programme information and promotional offers.
2. Where a specific booking term conflicts with these Terms & Conditions, the specific booking term will apply to the extent of the conflict, unless otherwise stated.
3. Nothing in these Terms & Conditions is intended to exclude or restrict any legal rights or liability that cannot lawfully be excluded or restricted.
4. If any provision of these Terms & Conditions is found to be invalid or unenforceable, the remaining provisions will continue to apply.
5. By making a booking with Oxford Athletic Football Club Ltd, you confirm that you have read, understood and agreed to these Terms & Conditions.