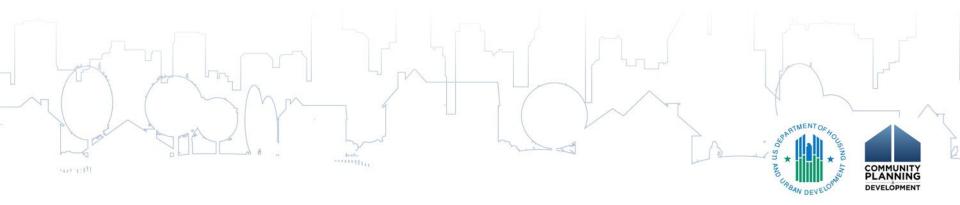
#### VAWA Emergency Transfer Plans: CoC and ESG Requirements and Best Practices

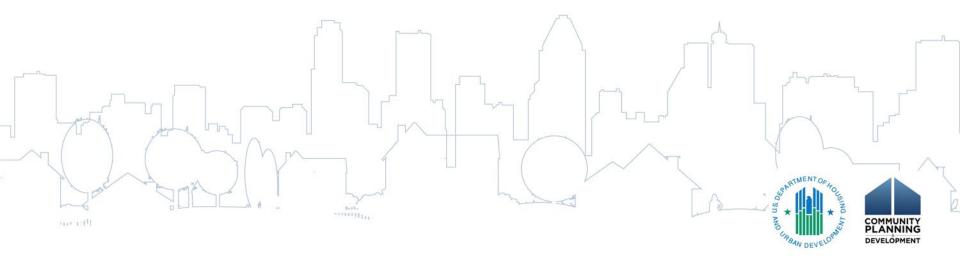
#### "VAWA 2022" Foundations for CoC and ESG Webinar Series

August 17, 2023



# Welcome & Introductions

- Gwen Beebe (she/they), ICF
- Gordon Levine (he/him), ICF



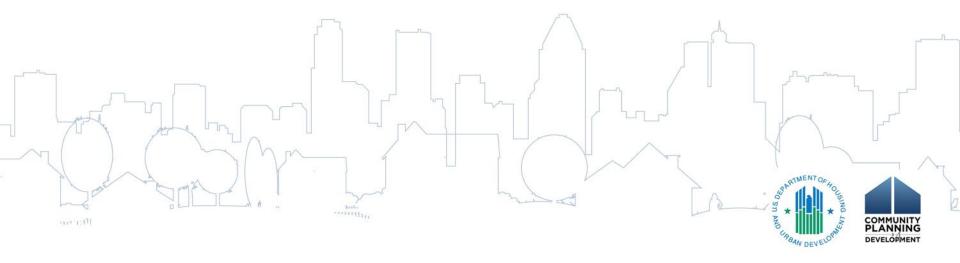
# **CONTENT WARNING**

This presentation is about serving victims of domestic violence, sexual assault, stalking, dating violence, and other forms of gender-based violence.

This presentation's slides do not contain explicit imagery or language. However, content does not need to be explicit to be triggering. Attendees are encouraged to take breaks as appropriate.

# Agenda

- VAWA and Homeless Services
- Emergency Transfer Plan: Definitions and Requirements
- Emergency Transfer Plan: Implementation
- Question and Answer



# Intended Audience

	СоС	ESG
Governing and Policy-Making Entities	CoCs, including collaborative applicants, CoC board members, and others as appropriate	ESG recipients
<b>Receiving funds</b>	CoC and ESG recipients and subrecipients	



# "VAWA 2022" Foundations for CoC and ESG Series Dates and Topics

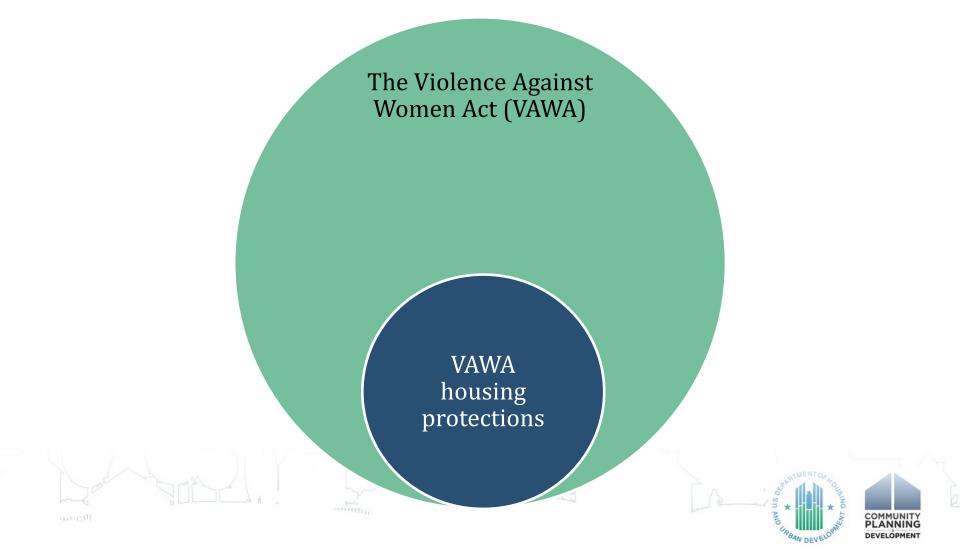
Торіс	Date and Time
<b>Understanding VAWA</b> This session will provide CoCs and ESG recipients an overview of VAWA and the 2022 Reauthorization.	August 10, 2023 1:00-2:30 pm EDT
<b>VAWA Emergency Transfers</b> This session will provide in-depth knowledge for CoCs and ESG recipients about developing an Emergency Transfer Plan (ETP) as required by VAWA.	August 17, 2023 1:00-2:30 pm EDT
<b>Community Conversations: VAWA in practice</b> This session will feature a panel of VAWA experts and community leaders discussing all aspects of VAWA implementation for CoCs and CoC/ESG recipients.	August 31, 2023 1:00-2:30 pm EDT





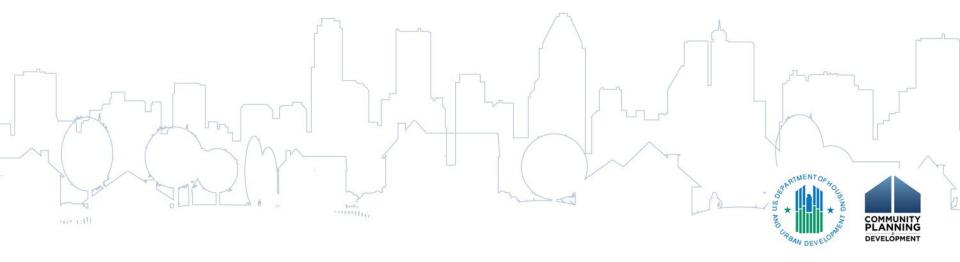


# Violence Against Women Act (VAWA)



### VAWA and Homeless Services

### Why do we talk about VAWA and domestic violence in homeless services?



### VAWA and Homeless Services

### VAWA requirements apply to all CoCs, to CoC recipients and subrecipients, and to ESG recipients\* and subrecipients

### **Domestic Violence and Homeless Services**

### 44%

of cities identified domestic violence as the *primary cause* of homelessness

# More than 90%

of women experiencing homelessness have experienced severe physical or sexual abuse

38%

of all domestic violence survivors experience homelessness

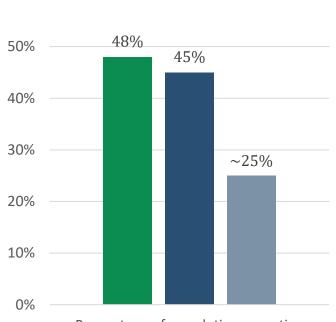




# VAWA Housing Protections and Building Trust

VAWA housing protections foster trust, especially among people from marginalized populations who are experiencing homelessness and have acute safety needs





Percentage of population reporting domestic violence (lifetime)

- American Indian and Alaska Native women
- Black women

60%

Non-Hispanic white women





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# **Emergency Transfer Plan: Definitions and** Requirements -----COMMUNITY

DEVELOPMENT

Covered Housing Providers: CoC

- Rapid Re-Housing
- Transitional Housing
- Permanent Supportive Housing

#### Covered Housing Providers: ESG

- Homelessness
   Prevention
- Rapid Re-Housing

#### **Emergency Transfer Plan**

- An Emergency Transfer Plan (ETP) is a process for transferring a tenant in CoC- or ESG-funded housing to a new, safe housing unit if their current housing has become unsafe because:
  - The tenant reasonably believes there is a threat of imminent harm from further violence if they remain in their current housing; OR
  - In the case of a tenant who is a victim of sexual assault: either they reasonably believe there is a threat of imminent harm from further violence if they remain in their current housing OR the sexual assault occurred on the premises of their current housing during the 90-calendar-day period preceding the date of their transfer request

#### Victim of Domestic Violence

- This slide and others use the term "victim of domestic violence," which reflects the language in VAWA, the HEARTH Act, and the CoC and ESG Program interim rules
- Many service providers, advocates, and victims of domestic violence instead use the term "survivor of domestic violence"
- Both terms have different, sometimes overlapping uses: generally,
  - "Victim" refers to someone who has recently experienced domestic violence; it's also commonly used in reference to a crime or the criminal justice system
  - "Survivor" refers to someone who is going through the domestic violence recovery process, including from the long-term impacts of domestic violence

Further information about these terms is available through the Sexual Assault Kit Initiative (SAKI): <u>"Victim or Survivor: Terminology from Investigation Through Prosecution"</u>



#### Safe Unit

- Per 24 CFR 5.2005: "a unit that the victim of domestic violence, dating violence, sexual assault, or stalking believes is safe"
- Not constrained by anyone else's opinion about what is or is not 'safe'
- Not constrained by geography:
  - *For ESG:* may be within or outside the ESG subrecipient's service area, the ESG recipient's geography, or even outside the state
  - *For CoC:* may be within or outside the CoC recipient/subrecipient's service area, the CoC's geography, or even outside the state

#### Internal emergency transfer

- Emergency relocation of a tenant to another unit where they would not be categorized as a new applicant
- In effect: the tenant may reside in the new unit without undergoing an application process
- Offered if an internal unit is immediately available AND if an internal unit becomes available later

#### External emergency transfer

- Emergency relocation of a tenant to another unit where they would be categorized as a new applicant
- In effect: the tenant must undergo an application process for the new unit
- Offered if an internal unit is not immediately available

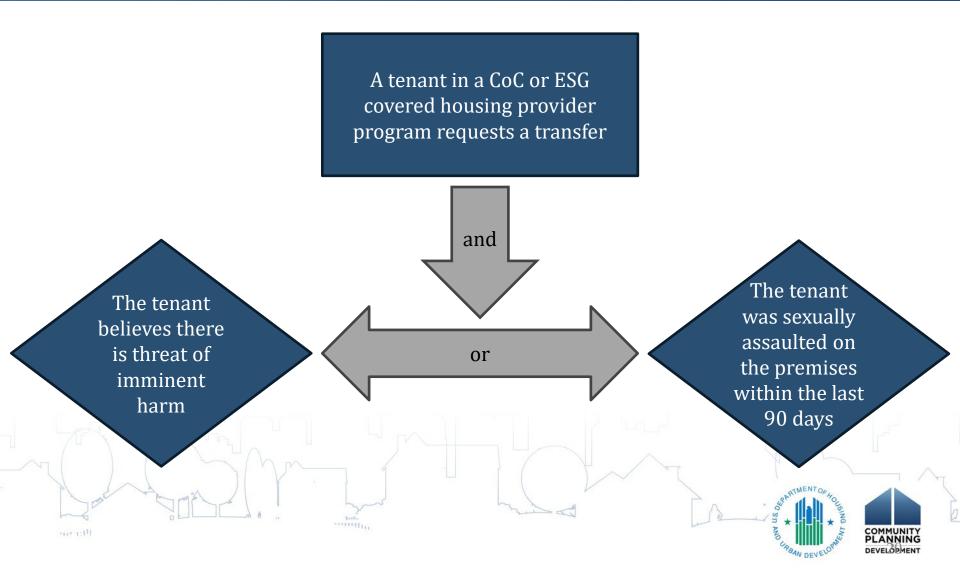


ETPs must be available for review on request and should be available to the public where feasible

> COMMUNITY PLANNING DEVELOPMENT

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### Requesting an Emergency Transfer: Process



# Requesting an Emergency Transfer: Prohibited Considerations

Providers are prohibited from considering anything other than a tenant's eligibility (per the previous slide) when processing an emergency transfer request.

Common examples of prohibited considerations include:

Gender Mental health Family size/configuration Age

Race or ethnicity

Perceived reliability



Requesting an Emergency Transfer: Tenant Process & Documentation

### Requesting the transfer

- The tenant must expressly request the transfer
- Transfer requests are often made in writing, but it isn't a statutory requirement
- CoCs may choose to require transfers requests in writing or offer a more flexible approach

#### Requests must be documented

- Recipients must document both request and outcome
- Outcomes must be reported annually to HUD
- Records must be maintained for at least 3 years



# Requesting an Emergency Transfer: Allowable Documentation Requirements

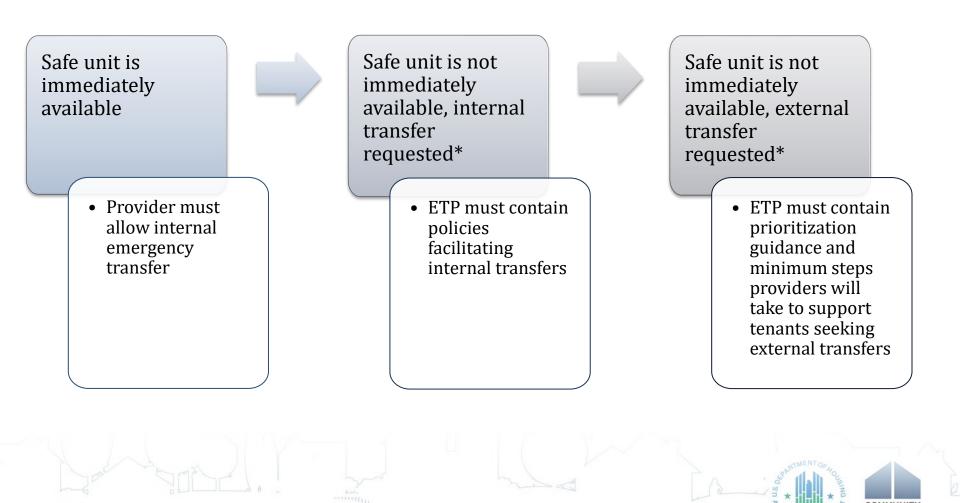
ETPs may	<ul> <li>Require written self- certification from the survivor to document eligibility for an emergency transfer.</li> </ul>
Providers	<ul> <li>Choose to ask survivors for documentation of the incident IF the survivor has not already</li> </ul>

IIIay

IF the survivor has not alread provided this documentation



### Completing an Emergency Transfer: Process Flow



# Completing an Emergency Transfer: Prioritization

All emergency transfer plans must explicitly describe the prioritization of survivors receiving transfers with respect to others still waiting for units

Internal transfers must receive, at minimum, any additional priority given to other emergency transfer types

Other Federal funding sources have additional recommendations and/or requirements for ETP prioritization

#### ESG

When an internal transfer is not immediately available, the survivor takes priority over all other applicants

### CoC

Only minimum eligibility applies and the household maintains their original homeless or chronically homeless status



# Completing an Emergency Transfer: Prioritization (cont'd)

If a safe unit is not immediately available, the participant must have priority over all other applicants for all of the following:

- ESG-funded rental assistance under rapid re-housing and homelessness prevention

- CoC-funded rapid re-housing
- CoC-funded transitional housing

- CoC-funded permanent supportive housing

Participants must meet all of the following criteria to receive priority for and admission to a given project:

# All eligibility criteria required by Federal law or HUD NOFA/NOFO

#### Any additional criteria or preferences established under 24 CFR 579.93(b)(1, 4, 6, 7)

# Completing an Emergency Transfer: Criteria and Preferences Under 24 CFR 578.93(b)

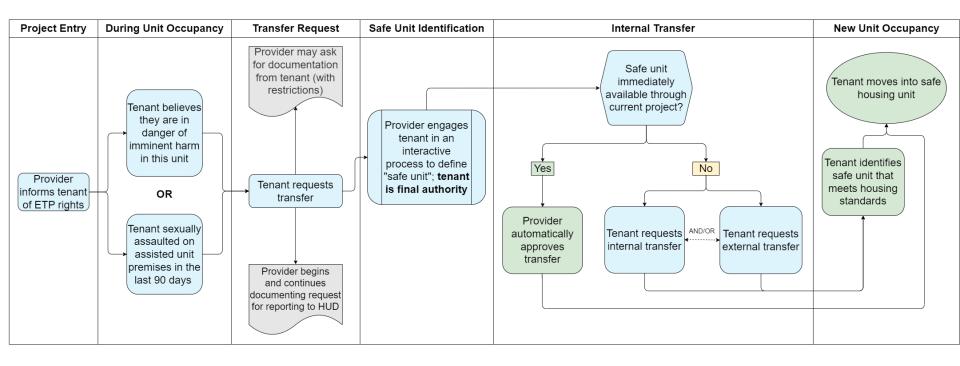
Housing may be limited to one sex if the housing is a single structure AND it has shared bedrooms or bathing facilities that make it appropriate for housing to be limited (578.93(b)(1))

Housing with at least one family with a child under 18 may exclude registered sex offenders and people with a criminal record that includes a violent crime (578.93(b)(4)) **program that is limited** to a specific subpopulation (e.g. HOPWA for people living with AIDS), housing may be limited to that subpopulation (578.93(b)(6))

Housing assisted under a Federal

Housing may be limited to an approved subpopulation that needs specialized services (e.g. substance use disorder treatment); some restrictions apply regarding projects designed to serve people with specific disabilities (578.93(b)(7))

### Completing an Emergency Transfer: Process Flow





Emergency transfer plans must incorporate strict confidentiality measures to ensure survivor information is protected from access by their abuser

> PLANNING DEVELOPMENT

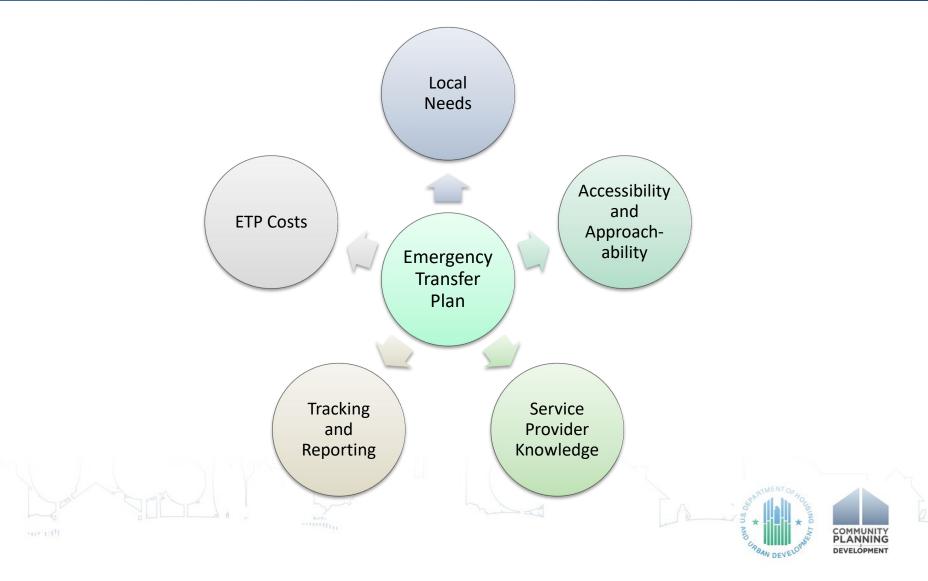
# Emergency Transfer Plan: Implementation

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COMMUNITY PLANNING DEVELOPMENT

# Implementation: Key Considerations



Every community has unique needs and strengths—which means every community needs a customized emergency transfer plan

> COMMUNITY PLANNING

# Implementation: Local Needs

ETPs are not one-sizefits-all. Communities need to develop ETPs that meet their needs and incorporate their strengths.

Communities also need to ensure their ETPs are advertised to participants and understood by service providers. A highquality design process helps accomplish both.

# Essential

HUD's model ETP meets the minimum requirements under VAWA. All ETPs should begin with the model plan but the model plan is only a starting point.

# Flexible

Communities have significant discretion in designing an ETP that meets their needs. ETPs can exceed minimum requirements in a variety of ways. (More information on a later slide.)

# Tailored

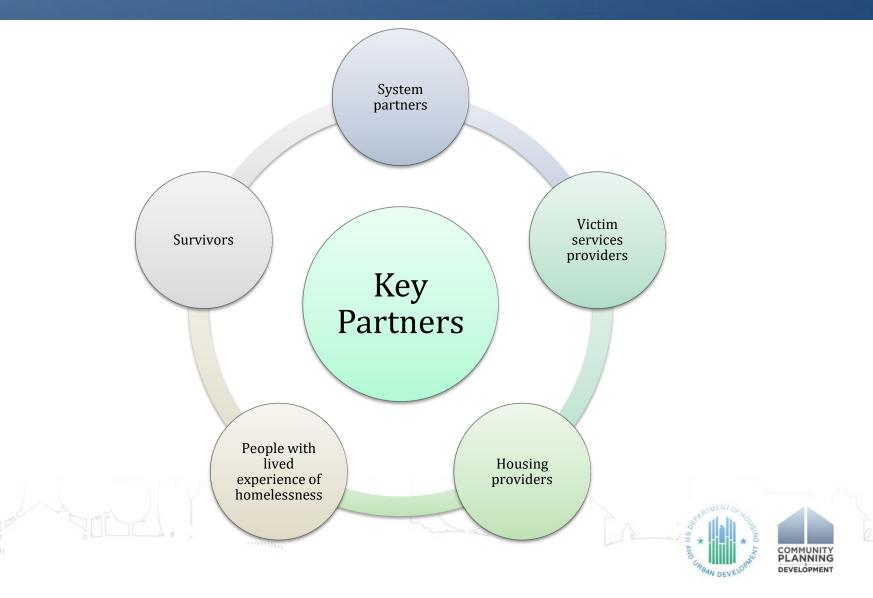
Each community's unique pattern of needs and strengths will inform its ETP design.

# Shared

The process of designing an ETP as a community cultivates buy-in and builds knowledge among key players—both essential to putting an ETP into practice.



# Implementation: Key Partners



### Implementation: Sample Areas of Flexibility

Incorporating other programs into the ETP process Defining minimum standards for ETP request processing times Requiring service providers to engage in safety planning as part of ETP requests

Extending the window for reporting a sexual assault beyond 90 days Creating an external transfer process within the local coordinated entry system

# Implementation: Sample Areas of Flexibility (cont'd)

#### Implementing program-toprogram transfers

#### Funding a provider to manage ETP facilitation

Creating an ETP for safety concerns other than domestic violence Using the ETP as an opportunity to right-size assistance



# Implementation: Sample Areas of Flexibility (cont'd)

#### Accessible

- Available to all participants
- Service providers proactively educate about ETP
- Publicly available in multiple places
- Available in languages other than English
- Trained on by the CoC/ESG recipient on a regular basis

- Disability considerations such as screen readers
- Case managers who can identify when participants may need the ETP & how to activate it

#### Approachable

- Easy for participants to use
- Written in plain language
- Developed with visual elements to improve navigation
- Specific about what the participant can expect, including timeframes for action and response

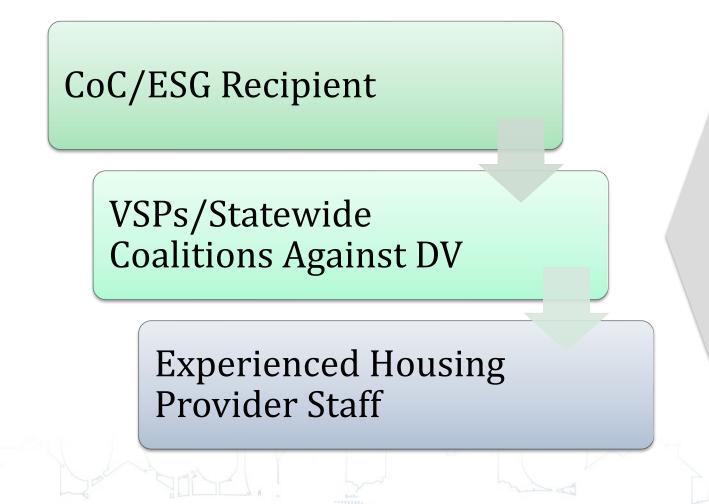
Safe housing is a human right; creating an accessible, approachable ETP is one way that CoCs and ESG recipients guarantee that right to all people experiencing homelessness



Emergency transfer plans cannot be successfully implemented without knowledgeable, well-trained service providers

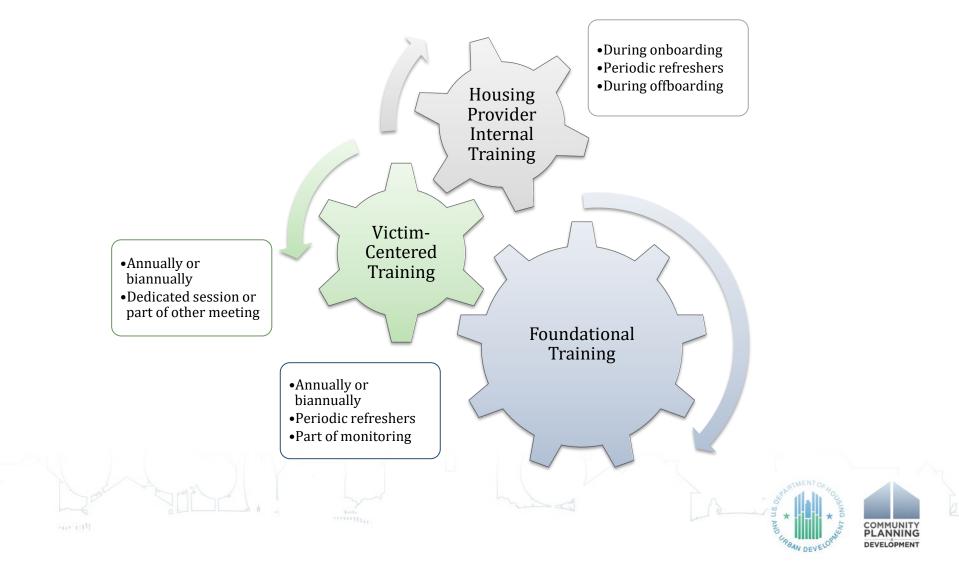
> COMMUNITY PLANNING DEVELOPMENT

### Implementation: Training Partners



All of these can and should be partners in the ETP training plan

### Implementation: Training Intervals



# Tracking and Reporting

Covered housing provider			
Records all requests in client files and a separate dedicated location. Updates records in real time. Reports deidentified records to the CoC/ESG recipient during grant closeout via APR, CAPER, etc.	CoC/ESG recipient		
	Collects records throughout the year. Compiles a report, including context, at the end of the calendar year. Reports to HUD during the year-end and monitoring processes.	HUD	
		Reviews year-end reports during the monitoring process. Provides feedback as appropriate.	
	-	Under VAWA 2022: HUD will eventually require # of transfers requested, # granted, and length of time needed to process transfers.	

Providers may fill multiple roles in this system; for example, housing providers might also have monitoring and compliance requirements



# Paying for Emergency Transfer Plan Costs: Continuum of Care

#### **CoC** Planning

- Developing an ETP
- Training CoC members on implementing ETP requirements
- Developing an ETP outcome tracking and reporting process
- Monitoring ETP requests and outcomes
- Reporting on ETP outcomes, including to CoC members and HUD

#### HMIS

- For providers: costs associated with recording and reporting on ETP outcomes via HMIS; potentially, staff costs of attending training on ETP outcome tracking and reporting
- *For HMIS Leads:* developing an ETP outcome tracking and reporting infrastructure; training providers on ETP outcome tracking and reporting; reporting on ETP outcomes

#### **Other Budget Lines**

- Administrative costs: monitoring and reporting on ETP requests and outcomes; potentially, staff costs of attending ETP training
- *Rental Assistance:* the cost of breaking a tenant-based rental assistance lease in response to an ETP request



VAWA 2022 adds new eligible costs related to VAWA implementation under the CoC Program; they include facilitating and coordinating activities related to emergency transfer plan requirements

# Paying for Emergency Transfer Plan Costs: Emergency Solutions Grant

#### Administrative Activities

- Developing an ETP
- Training ESG subrecipients on implementing ETP requirements
- Developing an ETP outcome tracking and reporting process
- Monitoring ETP requests and outcomes
- Reporting on ETP outcomes to HUD
- Potentially, staff costs of attending ETP training

#### HMIS

- For providers: costs associated with recording and reporting on ETP outcomes via HMIS; potentially, staff costs of attending training on ETP outcome tracking and reporting
- *For HMIS Leads:* developing an ETP outcome tracking and reporting infrastructure; training providers on ETP outcome tracking and reporting; reporting on ETP outcomes

### Housing Relocation & Stabilization Services

 For participants receiving short- to medium-term rental assistance under ESG Homelessness Prevention or Rapid Re-Housing: the cost of breaking a lease in response to an ETP request; these costs are not subject to the 24-month limit on rental assistance





# **Safety Planning**

Rates of domestic violence victimization are high in homeless populations, and many victims experiencing homelessness either choose not to disclose (or do not recognize) incidents of domestic violence. CoCs and ESG recipients have a significant incentive to offer safety planning to every participant as part of ongoing case management. Safety planning is an essential part of ensuring every participant has access to safe housing.



# Links and Further Reading

HUD's Model Transfer Plan for Victims of Domestic Violence: https://www.hud.gov/sites/documents/5381.docx

Title 24 Protection for Victims of Domestic Violence, Dating Violence, Sexual Assault, or Stalking, ETP section: <u>https://www.ecfr.gov/current/title-24/part-5/section-5.2005</u>

VAWA ETP requirements: 24 CFR § 5.2005(e)

Continuum of Care Program interim rule: <u>https://www.ecfr.gov/current/title-24/subtitle-B/chapter-V/subchapter-C/part-578</u>

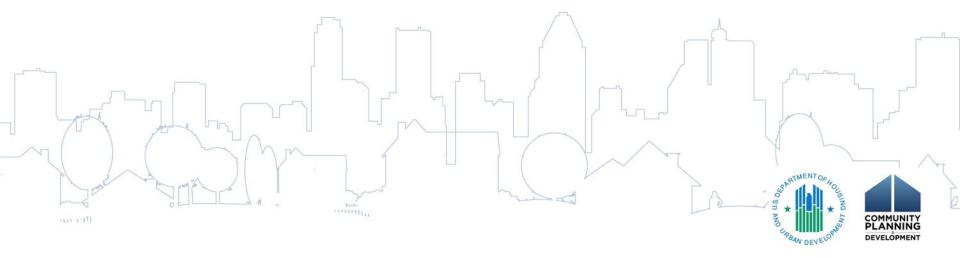
CoC ETP requirements: 24 CFR § 578.99(j)(8)

Emergency Solutions Grant Program interim rule: <u>https://www.ecfr.gov/current/title-24/subtitle-</u> <u>B/chapter-V/subchapter-C/part-576</u>

ESG ETP requirements: 24 CFR § 578.99(j)(8) Contact information: ...for CoCs (<u>click here</u>) ...for ESG recipients (<u>click here</u>) ...for state coalitions against domestic violence: <u>https://ncadv.org/state-coalitions</u>



# **Questions and Answers**



# **Additional Information**

For additional information and questions about VAWA requirements and housing protections under the CoC and ESG programs, please <u>submit a request using the</u> <u>HUD Exchange's Ask a Question portal</u>

