

GRCoC 2022 Project Performance Measures

Indicator or Measure	Desired Outcome(s)	2019 Baseline	2021 Baseline*	2022 Target	2023 Target	Points Available	Scoring	Data Source
<b>All Projects (VHSP, CoC, ESG)</b>								
A.1 Monitoring Findings	Complies with funder requirements	N/A	n/a	Meets all outcomes	Meets all outcomes	4	No findings=4 Adequate remedial plan=2pts Inadequate plan/No plan=0pt	Application & public funder consultation.
A.2 Grant Spending Rate for full year of operation	Grant funds are requested from funder at least every 90 days from date funds are available	N/A	n/a	Quarterly Drawdown	Quarterly Drawdown	5	Draws within 90 days=5 pts. Draws at greater than 90 days=0 pts.	VHSP & eLOCCS reports
A.3 Total Grant Expenditure for last full year of operation (FY20 HUD CoC only)	Grants fully expended in one year	0.985		100%	100%	5	90% or greater=5pts. 80-89.9% spent=3 pts. Less than 80% =0 pts.	eLOCCS reports
A.4a Destination Error Rate	Reduce percent of client exits to unknown/don't know/refused destinations	ES: 35% RRH: 4% PSH: 11%	ES: 47% (includes night by night shelters) RRH: 1% PSH: 0%	ES: 45% RRH: 1% PSH: 1%	ES: 40% RRH: 1% PSH: 1%	2	Not previously scored Meets target=2pts Does not meet target=0pts	CoC APR - ES includes ALL shelters, including night by night/NCS
A.4b Timeliness	Increase percent of entries made within 10 days of client entry	ES: 97% RRH:64% PSH:77%	ES: 79% RRH: 45% PSH: 86%	ES: 85% RRH: 55% PSH: 95%	ES: 90% RRH: 65% PSH: 99%	2	Not previously scored Meets target=2pts Does not meet target=0pts	CoC APR - ES includes ALL shelters, including night by night/NCS
A.4c Element with Highest Error Rate %	Reduce most frequent data entry error for selected element	ES: 35% destination RRH: 92% income & sources at annual assessment PSH: 46% income & sources at annual assessment	ES: 47% destination RRH: 52% income and sources at annual assessment PSH: 23% income and sources at annual assessment	ES: 45% RRH: 40% PSH: 15%	ES: 40% RRH: 35% PSH: 10%	2	Not previously scored Meets target=2pts Does not meet target=0pts	CoC APR - ES includes ALL shelters, including night by night/NCS
A.5 Accept referrals from Coordinated Entry				N/A	N/A	0	Not previously scored. Not scoring in 2022.	

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<b>Emergency Shelter (ESG, VHSP) – excludes night by night shelters</b>								
ES.1 Bed Utilization (Families)	Average daily occupancy rate- ensure availability and maximizes use of emergency shelter resources	84%	68%	70%	80%	2	70% or greater=2 pts. 50%-70%=1 pts. Less than 70%=0 pts.	CoC APR + 2021 HIC (note that this number only includes traditional congregate shelter due to the nature of NCS, which is considered full at any capacity since there are no
ES.2 Bed Utilization (Individuals)	Average daily occupancy rate - ensure availability and maximizes emergency shelter resources	92%	80%	80%	85%	2	80% or greater=2 pts. 50%-80%=1 pts. Less than 50%=0 pts.	CoC APR + 2021 HIC (note that this number only includes traditional congregate shelter due to the nature of NCS, which is considered full at any capacity since there are no reserved beds; adjusted CARITAS beds to reflect expanded capacity)
ES.3 Length of Stay in Shelter (leavers and stayers)	Decrease in time spent in emergency shelter (mean/median)	L:36/32 S:30/25	L: 52/37, S: 75/57	45 days (mean)	42	2	45 days or less=2 pts. 46-60 days=1 pts. Greater than 60 days=0 pts.	CoC APR
ES.4 Permanent Housing Placement (Families)	Increase percent of exits to permanent housing	79.60%	39.0%	55%	65%	5	55% or greater=5 pts. 40%-55%=3 pts. Less than 45%=0 pts.	CoC APR
ES.5 Permanent Housing Placement (Individuals)	Increase percent of exits to permanent housing	52.40%	25.0%	40%	50%	5	40% or greater=5 pts. 25%-39.9%=3 pts Less than 25%=0 pts.	CoC APR
ES.6 Increased Income – employment	Increase in employment income	4%	4%	5%	8%	1	5% or greater=1 pt. Less than 5% = 0 pts.	CoC APR
ES.7 Increased Income - other sources	Increase in income from other non-employment sources	2%	3%	4%	7%	1	4% or greater=1 pt. Less than 4% = 0 pts.	CoC APR
ES.8 Serving households with highest barriers to housing and complex needs	Serving the most vulnerable clients	N/A	N/A	N/A	N/A	0	Not scoring in 2022.	Application Narrative

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<b>Rapid Rehousing (ESG, VHSP, CoC)</b>								
RRH.1 Rapid Exit to Permanent Housing	Decrease time between RRH project entry and permanent housing placement	45 days	72 days	70 days	60 days	2	70 days or less=2 pts. Greater than 70 days=0 pts.	CoC APR
RRH.2 Rapid Exit from Rapid Rehousing	Decrease time households remain in RRH project	N/A	168 days (average for leavers)	N/A	Will determine measure based on FY22	0	New metric. Will not be scored until 2023. Will work with ranking to adjust the measure.	
RRH.3 Rapid Rehousing Success	Increase in percent of RRH clients remaining in permanent housing at RRH project exit	87%	74%	75%	85%	2	75% or greater=2 pts. Less than 75%=0 pts.	CoC APR
RRH.4 Returns to Homelessness within 1 Year of Exit to Permanent Destination	Decrease in percent of returns to shelter (ES/TH/SH)	17%	7%	7%	5%	2	7% or less=2 pts. Greater than 7%=0 pts.	HMIS Custom Report
RRH.5 Households Served	Number of households served meets or exceeds application target	Number served consistent with application	Number served consistent with application	Number of households served meets or exceeds application	Number of households served meets or exceeds application	2	Number served meets or exceeds application target=2 pts. Number served is less than application target=0 pts.	Past year HUD & VHSP apps. APR
RRH.6 Cost Effectiveness	Average cost per exit meets or is below target	\$ 4,769.00	\$ 4,334.00	\$ 5,000.00	\$ 4,500.00	2	Meets or below target=2 pts. Above target=0 pts.	Past year HUD & VHSP apps. APR
RRH.7 Increased Income - employment (measured at exit)	Increase in employment income	13%	9%	10%	12%	1	10% or greater=1 pt. Less than 10% = 0 pts.	CoC APR
RRH.8 Increased Income – other sources (measured at exit)	Increase in income from other non-employment sources	10%	7%	7%	10%	1	7% or greater=1 pt. Less than 7% = 0 pts.	CoC APR
RRH.9 Serving households with highest barriers to housing and complex needs	Serving the most vulnerable clients	N/A		N/A	N/A	0	Not scored in 2022.	Application Narrative

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<b>Permanent Supportive Housing (CoC)</b>								
PSH.1 Entries as Chronically Homeless	Resources targeted to chronically homeless in CY 2021	68%	60%	75%	85%	3	75% or greater=3 pts. 65%-74%=2 pts. Less than 65%=0 pts.	CoC APR
PSH.2 Beds dedicated to Chronically Homeless	Beds dedicated to chronically homeless are maximized	75%	25.80%	55% of beds dedicated CH	65% of beds dedicated CH	3	55% or greater=3 pts. 45%-54%=2 pts. Less than 45%=0 pts.	2021 HIC
PSH.3 Bed Utilization	Average daily occupancy rate meets or exceeds target	92%	93%	95%	97%	2	95%=2 pts. Less than 95%=0 pts.	2021 HIC/PIT submission
PSH.4 Housing Stability	Percent of participants remaining in PSH, exited to permanent housing or deceased	97%	97%	98%	99%	3	98% or greater=3 pts. Below 98%=0 pts.	CoC APR
PSH.5 Cost Effectiveness	Average cost per household served meets or is below target	\$ 11,500.00	\$ 17,012.00	\$ 17,000.00	\$ 15,000.00	2	Meets or below target=2 pts. Above target=0 pts.	Application APR
PSH.6 Increased Income - employment (measured at latest status)	Increase or maintain employment income	5%	3%	4%	8%	1	4% or greater=1 pt. Less than 4%=0 pts.	CoC APR
PSH.7 Increased Income - other sources (measured at latest status)	Increase or maintain income from other non-employment sources	63%	74%	74%	74%	1	74% or greater=1 pt. Less than 74%=0 pts.	CoC APR

\* Baseline Data: January–December 2021.

Endorsed by the GRCoC Ranking Committee on 07/13/2022.

Approved by the GRCoC Board 7/18/2022.

APR - Annual Performance Report CE - Coordinated Entry

CoC – Continuum of Care (federal funding) ELOCCS – HUD financial records system

ES - Emergency Shelter

ESG – Emergency Solutions Grant (federal funding) HH - Household

HIC - Housing Inventory Count

HMIS - Homeless Management Information System (GRCoC uses term HCIS - Homeless Community Information System) PH - Permanent Housing (Permanent Supportive Housing and Rapid Rehousing)

PSH - Permanent Supportive Housing RRH – Rapid Rehousing

TH - Transitional Housing

VHSP - Virginia Housing Solutions Program (state funding)