

Greater Richmond Continuum of Care System Performance Measurement				
Indicator or Measure	Desired Outcome	2015-2016 Baseline	2016-2017 Target	Data Source
HMIS Data Quality and Compliance	Compliance with Data Quality Plan	92%	100%	HMIS
Length of Time Persons Remain Homeless	Reduction in median and mean time persons reside in ES, TH, SH.	26/61	30 days or less	System performance report
Returns to Homelessness (by project type)	Reduction in percent of persons who return to homelessness after exits to PH	SO:33.9% ES: 24.3% TH: 19.9% SH: 0% PH: 8.7%	10% reduction for each program type	System performance report
Number of Homeless Persons	10% reduction in number of persons who are homeless	762 1/16 PIT	686	PIT
Employment Income Change for Homeless Persons (not including CE)	Increase in percentage of adults who gain/increase income	4.0%	10%	APR – Tab I
Other Income Change for Homeless Persons (not including CE)	Increase in percentage of adults who gain/increase income	8.7%	10%	APR – Tab I
Number of Persons Who become Homeless for First Time	Reduction in number of persons becoming homeless for first time	2,058	1,800	System performance report
Placement from Street Outreach	Increase in percent who exit SO to PH, temp locations (not street) and some institutions	9%	20%	APR
Successful Placement in or Retention of Permanent Housing	Increase in percent of persons who exit to or retain Permanent Housing	54.9%	60.4%	APR-Tab M
Bed and Unit Utilization	Maximize use of available bed/unit capacity	ES: 85.6% TH: 87.3% PSH:88.2% SH: 87.5%	ES:75% TH:90% PSH:95% SH: 90%	APR – Tab B+ HIC
Program Entries from Homelessness	Literally homeless are prioritized for housing	ES:41.9% TH: 23.9% PSH:78.7% SH:53.4%	ES:80% TH:90% PSH:100% SH:100%	APR – Tab G
Total Grant Expenditure	Grants fully expended within one year	22% (FY13 grants)	100%	VHSP & eLOCCS reports