

GRCoC Homeless Connection Line

Person-centered and compassionate design to meet federal requirements for triage and assessment



Federal Coordination Requirements

- HEARTH Act
- 2012 Interim CoC Rule
- 2017 Coordinated Entry Requirements



The needs for assistance are greater than available resources.

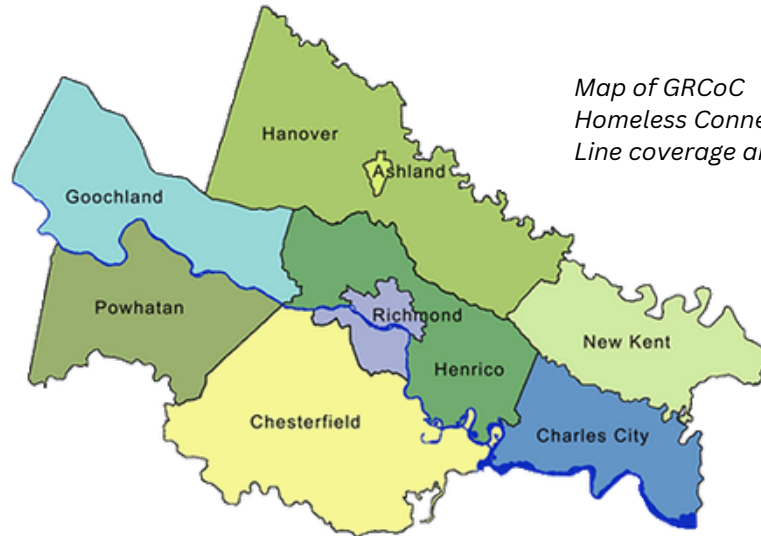


Data Entry Requirements

- Demographic information
- Service needs
- Service usage
- Determination of eligibility



Community goal: Focus on listening and problem-solving



Map of GRCoC Homeless Connection Line coverage area

2018: Phone-based Homeless Connection Line created to overcome barriers facing people seeking assistance across the region

Inadequate public transportation covering service area



Work or school commitments including shift work



Unsure of best options to address individual situations

