

GREATER RICHMOND CONTINUUM OF CARE

[The Virginia Department of Housing and Community Development \(DHCD\) Virginia Homeless Solutions Program Guidelines](#) require all grantees to provide documented proof of homeless status and proof of diversion as a determinant for eligibility of services, including emergency shelter (pg. 20).

Emergency shelter services are eligible for all literally homeless households, as well as those at imminent risk of homelessness; however, households at risk of homelessness are only eligible for emergency shelter services after diversion has been attempted (pg. 31).

Documentation of diversion must evidence that each household seeking services was engaged in a problem-solving, strengths-based conversation that attempted to solve the housing crisis with connections to resources outside of the homeless response system (pg. 22). [The Greater Richmond Continuum of Care Diversion Program Standards](#) outline eligibility for Diversion services, types of diversion, as well as standards for amount, duration, and repetition of Diversion services.

Literal homeless status is documentation of a households that meet the HUD definition of homelessness as outlined in [DHCD's Homeless Certification Form](#). This includes either a third-party verification or a self-declaration of homeless status.