



Simple Communication

# Nimbus Features



## **Leave a Great First Impression**

Start each call right with **Custom Greetings**, direct them smoothly with an **Auto-Attendant** for example “press 2 for support or 3 for billing” , **Automated Directories**, and improve your process with **Call Recording** for quality control.



## **Personal Preferences**

**Soft Phone App**, **Do-Not-Disturb**, **Call Forwarding**, **Follow-Me Calling**, **Outbound Caller ID**, **Call Blasting**, and **Speed Dialing** customizable for every user.



## **Handle Calls Your Way**

Pass communications between users with **Advanced Transfers**, Personal and Valet **Call Parking**, **Intercom**, and **Feature Codes**.



## **Route Calls Intelligently**

Set call to route differently based on **Business and Holiday Hours**. Play **Music on Hold** or share information with a **Customized Recording On Hold**. Direct callers to a department with **Ring Groups**.



## **Audio Conferencing**

Secure **Conference Call Bridges** and simple **three-way calling** for quick brainstormers are available for all users.



## **Phone Number Options**

**Keep your Current Phone Number**, **Multiple Numbers**, **Main Business Numbers**, all customizable anywhere with internet access.



## **Dynamic Voicemail Boxes**

Allow for employees to have **Remote Access to Voicemail**, **Voicemail to Email**, and receive **Voicemail Notifications**.