

Fostering Mental Wellness for Young Minds.

CHILDREN'S BEHAVIORAL HEALTH: SCREENING AND ENROLLMENT GUIDE

1

Call (210) 261-CHCS (2427)

to complete the preliminary screening by phone, or walk into the Children's Behavioral Health Clinic.

Share your required materials.

2

When you walk in, Parent and Child will meet with a CHCS staff member to complete a preliminary screening.

Approx. 15–30 minutes

A) If the child qualifies for services, a Center staff member will provide the parent and child with the next available enrollment slot.

B) If the child does not qualify for services, the parent and child will be referred to another local organization that can offer services.

3

During enrollment, an assessor will ask a series of questions about the child's history and mental health symptoms.

Approx. three hours

A) If the child qualifies for outpatient services, we will assign the parent and child to a clinic closest to their place of residence.

B) Centralized Scheduling will schedule your child's initial psychiatric evaluation within 7 days, pending physician availability.

Children's Behavioral Health Clinic

6812 Bandera Rd. Ste. 113
San Antonio, Texas 78238



WE LOOK FORWARD TO SERVING YOU!

If you have any questions or need additional information, please call our Main Line:
(210) 261-CHCS (2427) • Monday – Friday • 8:30 a.m. – 5:30 p.m.

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When arriving for services, a parent or guardian should bring all of the following:

- Birth Certificate for each child receiving services
- Social Security Card for each child receiving services
- Proof of Income
- Proof of Residency
- Any documentation of support received by the state
 - SNAP Benefits
 - Medicaid
 - If needed, The Center can assist families in enrolling in Medicaid
 - 98% of children who receive services have Medicaid
 - The Center can assist families in enrolling in State services

Disqualifiers:

- An Intellectual or Developmental Disability (IDD)
- Primary diagnosis of Autism
- Younger than 3 years of age
- Older than 17 years of age

Important Reminders:

- A parent or legally authorized representative of the child must sign a waiver for consent for help
- The parent or the legally authorized representative of the child are the only people who can accompany the child to screening and enrollment
- If a child is ages 0–3, we refer to our Early Childhood Intervention (ECI) program

Is your child nearing adulthood?

A child ages out of children's behavioral health services at 18 years old. Six months prior to turning 18, a care manager works with the child and parent/legally authorized representative to transition into adult behavioral health services.

At age 16, a child can walk into screening and request services of their own. (Family Code Sec 32.003)

Children's Outpatient Clinics

227 W. Drexel Ave.
San Antonio, TX 78210

6812 Bandera Road
San Antonio, TX 78238

If you do not qualify for services, The Center staff will provide a list of local organizations that can offer services.

Texas Human and Health Services Commission (HHSC)

2534 Castroville Road
San Antonio TX 78237
(210) 436-4392

www.hhs.texas.gov

National Alliance on Mental Illness (NAMI)

6800 Park Ten Blvd Ste 248-E
San Antonio, TX 78213
(210) 734-3349

www.nami-sat.org

Salvation Army

910 N Flores
San Antonio, TX 78212
(210) 352-2020

salvationarmysanantonio.org/san-antonio

Housing Authority of Bexar County

1954 E Houston Street, Ste #104
San Antonio, TX 78202
(210) 225-0071

habctx.org

United Way of San Antonio and Bexar County

700 S Alamo Street
San Antonio, TX 78205
(210) 352-7000

www.uwsatx.org

IN THE EVENT OF A MENTAL HEALTH CRISIS

**Please call the 24-Hour Crisis and Substance Use Helpline
at (800) 316-9241 or (210) 233-SAFE (7233)**