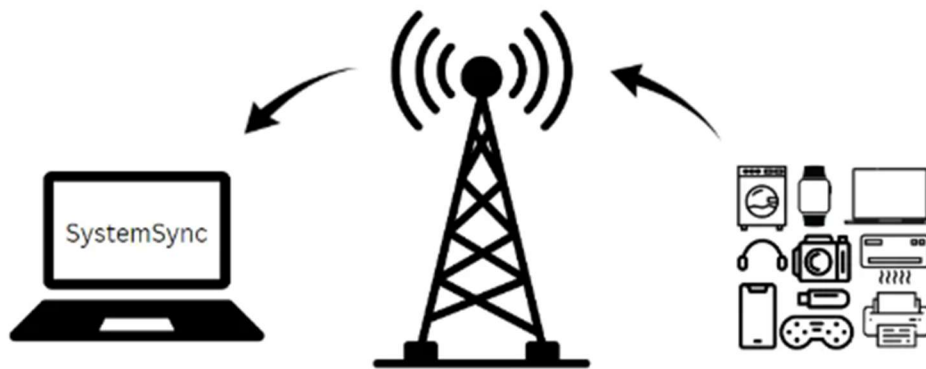# SYSTEMSYNC® SERVICES
SALES SHEET

SystemSync® Backchannel Service
Real-Time Data and Remote Monitoring for Your Devices

The Challenge
- Devices in the field often lack real-time reporting
- Limited visibility into alarms, usage, and operational metrics
- Data delays hinder proactive maintenance and decision-making

The Solution
SystemSync® Backchannel Service
- Reports real-time data from devices directly to the **SystemSync® Database**
- Supports alarm alerts, operational metrics, and in-field usage data
- Provides actionable insights for product owners and developers

What We Do
We **design and integrate** custom **SystemSync® Backchannel** solutions into your products:
- Advanced remote monitoring
- Real-time status reporting

- Remote arming and control capabilities

How It Works

- Devices transmit data over a **cyber-secure connection**
- Works alongside core device functions without disruption
- Keeps your operations informed and proactive

Value to You

- Enhanced visibility into device performance
- Faster response to alarms and operational issues
- Data-driven insights for continuous improvement

Let's Modernize Your Product
Ready to unlock real-time monitoring and control?
Integrate **SystemSync® Backchannel Services** for smarter, connected devices.