

# **HYS Refund Policy**

Herndon Youth Soccer (HYS) strives to maintain a fair and transparent refund policy for all its programs. Below are the refund guidelines for the recreational program, supplemental programs, camps, and the travel program.

### **Recreational Program**

- **Full Refunds**: Will be issued prior to the first game of the season.
- **No Refunds**: Will be issued after the first game of the season.

# Supplemental Programs (e.g., Speed and Agility Clinics, Goalkeeper Training, etc.)

- **Full Refunds**: Will be issued prior to the start of the first session.
- 50% **Refunds**: Will be issued after the first session and before the second session.
- **No Refunds**: Will be issued after the second session.

#### **Camps**

- **Full Refunds**: Will be issued prior to the first day of camp.
- **No Refunds**: Will be issued after the first day of camp.

#### **Travel Program**

Participation in the HYS Travel Program requires a full-season commitment. Families are responsible for fulfilling all financial obligations to the club and team, even if they decide to leave during the seasonal year.

- **Non-Refundable Fees**: The deposit and payments made are non-refundable.
- Exceptional Circumstances:
  - O In cases of exceptional circumstances, such as medical reasons or season-ending injuries, a written request for a partial refund must be submitted to the Director of Operations.

- O Supporting documentation, such as a doctor's note, is required for consideration.
- O Requests will be reviewed by the club treasurer and board on a case-by-case basis.
- O Approved partial refunds will be communicated in writing and are subject to an administrative processing fee.

# Payment Delinquency:

- O If payments fall more than 30 days behind, the player may be suspended from all soccerrelated activities, including practices, games, tournaments, and club events, until fees are brought up to date.
- O Players whose accounts are not current by the end of the seasonal year will be ineligible to participate in tryouts or register for the subsequent seasonal year.

# • Impact on Financial Aid:

O Players on financial aid who fail to maintain up-to-date payments will forfeit their financial aid benefits. Families will then be responsible for paying the full club fee.

# • Roster and Transfer Policy:

• The club reserves the right to release players from the roster for failure to meet financial obligations.

HYS will not approve a player's transfer to another club during the seasonal year if the player's financial obligations are not current. HYS will notify the appropriate soccer association (VYSA or US Club Soccer) of any objections to the transfer due to unpaid fees.