

Energy Saving Tips:

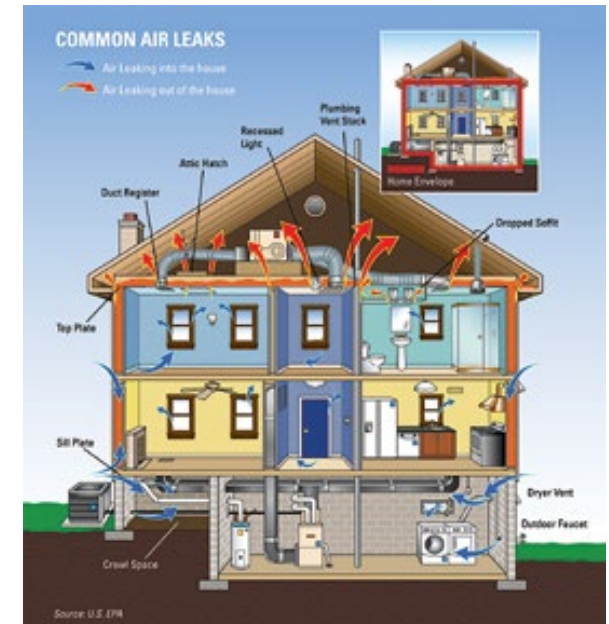
- ✚ Lower your thermostat at night before you go to bed and raise it again in the morning
- ✚ Turn off lights and other appliances when not in use
- ✚ Turn down the thermostat on your hot water heater
- ✚ Use caulking and weather stripping to seal openings around doors, windows and kitchen and dryer vents
- ✚ If you feel a draft, cold air is leaking in and you're losing energy. Sealing your home will also make you more comfortable.
- ✚ Replace light bulbs with Compact Fluorescent or LED Bulbs.



Energy Audits are
FREE to residential of
MED customers who
have an audit
performed before
December 31, 2026



Residential Energy Makeover



Contact Massena Electric:

71 E. Hatfield Street
P.O. Box 209
Massena, NY 13662
Phone: 315-764-0253
Fax: 315-764-1498
E-mail: info@massenaelectric.com
www.massenaelectric.com

How does the Campaign Work?

- ✚ Have an “Energy Audit” performed by Energy Answers. MED has contracted with Energy Answers, a local firm that is Building Performance Institute (BPI) certified, to provide energy audits at a discounted rate to MED customers.
- ✚ Audits performed by Energy Answers will focus on non-air conditioning energy saving projects.
- ✚ Energy Answers will provide a report to the customer detailing the estimated energy savings of recommended improvements and an estimated cost for each improvement.
- ✚ The audit is **FREE** to residential customers of MED who have an audit performed before December 31, 2026.
- ✚ Customers filing a credit application are required to have a follow up inspection performed by Energy Answers prior to filing for the credit.

What is a Tier I Improvement?

- ✚ Any improvement where the estimated Energy Savings is 80% or greater than the material cost.

How will customers be reimbursed?

- ✚ **As a credit on the customer’s electric bill, MED will reimburse the customer the lesser of:**

- 100% of projected electrical savings over 5 years per improvement or
- cost of materials required per improvement

The maximum credit for all improvements will be \$5,000.00 per household.

The campaign covers approved improvements made by December 31, 2026.

Why Energy Efficiency?

- ✚ MED has a general responsibility to our customers to lead them toward reducing our dependence on outside fuel sources.
- ✚ MED has a contractual obligation with the New York Power Authority to provide energy efficiency and conservation projects.

How to get started:

Any MED customer can call Jeff Loomis @ 315-750-0226 to schedule an appointment.

PROJECT TIMELINE

Contact Energy
Answers for Audit
315-750-0226

Audit completed, Report
sent to Customer & MED

Customer Contacts
Energy Answers for
follow up Inspection

Energy Answers
Performs Follow Up
Inspection, Customer
Must Be Present

MED Reviews Credit
Application & Follow Up
Inspection Report For Approval

**Program
End Date**

Set Date for Audit, Sign
Waiver to Release Billing
Data & Audit Report

Customer Chooses
Projects to Implement &
*Completes Work

Customer Completes &
Submits Energy Makeover
Credit Application

Customer Receives Credit
on Bill within 30 Days of
Filling Application

12/31/2026