

# TERMS & CONDITIONS

Updated 30/11/2025

## 1. Acceptance of Terms

By subscribing to or using DevicePro (“we”, “us”, “our”, “Service”), you agree to be bound by these Terms & Conditions. If you do not agree, you must not use the Service.

## 2. Subscription & Billing

### 2.1 Recurring Payments

Your DevicePro subscription renews automatically at the end of each billing period. You authorize DevicePro to charge your nominated payment method for each renewal cycle.

### 2.2 Pricing & Changes

We may update subscription fees from time to time. If fees change, you will be notified in advance, and continued use of the Service after changes take effect indicates acceptance.

### 2.3 Failed Payments

If a payment fails, we may retry the charge. Access to the Service may be suspended until payment is completed.

## 3. Free Trials

If a free trial is offered, it is provided once per customer. At the end of the trial period, regular subscription fees apply unless you cancel before the trial ends.

## 4. Cancellations & Refunds

### 4.1 Cancellations

You may cancel your DevicePro subscription at any time via your account settings. Cancellation will take effect at the end of your current billing period.

### 4.2 Refunds

Subscription payments are generally non-refundable. However, your rights under the Australian Consumer Law (ACL) apply. If the Service fails to meet consumer guarantees, you may be entitled to a repair, replacement, or refund under the ACL. We do not offer refunds for partial billing periods.

## 5. Use of the Service

You agree that you will not:

- Use the Service for unlawful or prohibited purposes.
- Copy, modify, resell, distribute, reverse-engineer, or exploit any part of the Service
- Share or transfer your login credentials to others

We may suspend or terminate accounts that violate these Terms.

## 6. Intellectual Property

All software, materials, features, and branding remain the exclusive property of

DevicePro. You receive a limited, revocable, non-transferable licence to use the Service as intended.

## **7. Privacy & Data**

Your use of the Service is subject to our Privacy Policy. By using DevicePro, you consent to the collection, use, and storage of your data as described in that policy and in accordance with the Privacy Act 1988 (Cth).

## **8. Service Availability & Changes**

We aim to ensure DevicePro is reliable and accessible; however, we do not guarantee uninterrupted service. We may update, modify, or remove features at any time.

## **9. Limitation of Liability**

To the extent permitted by Australian law:

- DevicePro is not liable for indirect, incidental, or consequential losses
- DevicePro's total liability for any claim is limited to the amount you have paid for the Service in the previous 12 months

Nothing in these Terms excludes any rights or remedies you may have under the Australian Consumer Law, including guarantees that cannot be excluded.

## **10. Termination**

We may suspend or terminate your access if you breach these Terms. Upon termination, your right to access the Service ends immediately.

## **11. Governing Law**

These Terms are governed by the laws of Australia, and any disputes will be subject to the exclusive jurisdiction of the courts in Australia.

## **12. Contact Information**

For questions, support, or concerns regarding these Terms, email us:

[safeorspam@devicepro.com.au](mailto:safeorspam@devicepro.com.au)