Samantha:
“Sometimes you just need a hug. Sometimes you just need somebody that you know that you can count on that’s going to be there, and it helps improve your self-esteem, and I think that was the other piece of it too... you’re at such a low point in your life, that even to try to sort through things like bills and feeding-- it’s very, very difficult. So to have somebody that can kind of step in and say ‘OK we can help you. We got this part for you, so you can go take care of that part over there’... that was probably the biggest thing and people don’t see that piece of it. They don’t see that that part of it.”