



ALIGNS Buckinghamshire Case Study site – Volunteer workstream

Experts by Experience Postal Survey

Ref: [001](#)

1. Please tell us about your experience of returning home from hospital:

1 2 3 4 5 **1:** very dissatisfied; **2:** dissatisfied; **3:** neither satisfied nor dissatisfied; **4:** satisfied; **5:** very satisfied



☐ 1

☐ 2

☐ 3

☐ 4

☐ 5

Please provide any additional comments explaining why you were satisfied or dissatisfied:

2. What was the level of support of any support you received after you returned home from hospital?

1 2 3 4 5 **1:** very poor; **2:** poor; **3:** neither good nor poor;
4: good; **5:** very good



☐ 1

☐ 2

☐ 3

☐ 4

☐ 5

Please provide any additional comments that explain why you think the level of support was good or poor:

3. Did you have help from any of the following people/teams:
(tick all that apply)

<input type="radio"/>	Occupational Therapy (OT)
<input type="radio"/>	Physiotherapy
<input type="radio"/>	Home Independence Team (HIT)
<input type="radio"/>	Rapid Response Intermediate Care Team (RRIC)
<input type="radio"/>	Volunteer service e.g. Age UK/Home from hospital
<input type="radio"/>	Family/Friends/Neighbours
<input type="radio"/>	Home care/care agency
<input type="radio"/>	Support group
<input type="radio"/>	Don't know/unsure

Please provide any additional comments about other people/teams that helped you:

4. Is there anything you would have liked help with, and feel would have made returning home easier?

☐ Yes

☐ No

If yes, please add any comments about how this would have helped:

5. Have you/do you have experience of being supported by a volunteer?

☐ Yes

☐ No

If yes, please add any comments about how this would have helped:

6. Please suggest what support a volunteer or community member could provide that would have improved your experience once you had returned home from hospital?

Would you like to receive any related future communications?

☐ Yes

☐ No

If yes, would you prefer:

☐ Post

☐ Email

☐ Telephone

☐ Via Next of Kin

Please provide your best/preferred contact details for this:

Scan the QR code to complete this survey online



Thank you for completing this survey.
Your contribution and views are valued and will make a
difference to health and social care services in
Buckinghamshire