

Leadership Mentor Bio's

Name: Rose Crombie

Job title: Operations and Performance Manager

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A little bit about me: I live in Aylesbury with my husband and 3 children – all now adults who have been and come back from university.

I have worked in Primary Care for 15 years, starting as a GP receptionist and progressing to my current role of Operations and Performance Manager in a large GP Practice in Aylesbury.

A snapshot of my career: I left school and started working for Lloyds Bank in Aylesbury where I worked my way up to management level before leaving to have a family. I worked there for almost 20 years going back after having my first 2 children. Once I had my 3rd child, I felt this was a full-time job (looking after 3 children under 5) and so I took severance and became a full-time mum. When it was time to return to the workplace, I decided to try something different, and this is when I started in Primary Care. I became a GP Receptionist and have never looked back.

I like to motivate others by: Listening to their views and ideas and encouraging them to believe in themselves and their ability. Trying to lead by example.

A personal value I stand by is: Don't ask someone to do something you wouldn't do yourself.

Be honest and fair in all circumstances.

Others would say my best leadership quality is: Firm but Fair – A saying that has been attributed to me both past and present. (The words Mother Hen is banded about quite a lot too 😊)

My main strengths, skills and qualities that would benefit a mentee are: A long and varied career. Experience of balancing a career alongside family life. Learning never to give up and never think you can't do something until you've tried.

My interests outside of work include: Family and Friends. I come from a large family and have a wide group of friends, so socialising is a must. I rarely have a weekend free. I love to cook and often find myself cooking for friends and family. Lately my husband and I have tried to travel a bit more as our children are no longer dependent and we enjoy this very much.

Anything else of interest: