

Leadership Mentor Bio's

Name: Patience Mudambanuki

Job title: Head of Service



A little bit about me: I am Patient by name and by nature, so I feel this quote resonates with me because this is how I approach challenges in my life. I pride myself in remaining calm and collected in all circumstance as I believe this is the way to tackle and overcome any challenges life throws at me. Some may perceive calmness to be a weakness, but I am evidence that when you remain calm and composed, positive outcomes are yielded.

A snapshot of my career: I am a qualified Social Worker, I have worked in different teams (locality teams, hospital discharge and front door) as a front-line Social Worker. Alongside working as a full time Social Worker, I undertook training to become a Best Interest Assessor (BIA) and Practice Educator (PE). I joined the Management team and became a Team Manager in December 2019. From August 2022, I became a Head of Service (HOS) for the South and Central Locality Teams and I am finding my role both challenging and exciting.

I like to motivate others by:

- I always find satisfaction being part of someone's career growth/progression
- Empowering others
- Recognising the potential in the individual and recommended appropriate training and support

A personal value I stand by is:

Integrity

Others would say my best leadership quality is:

Motivating

My main strengths, skills and qualities that would benefit a mentee are:

- Resilient, perceive change as an opportunity to do things differently, calm, collected, firm and fair leader
- active listening, empathy, empowering

My interests outside of work include:

- Spending time with my family
- Going to church
- Baking as a therapeutic way

Anything else of interest: