

Leadership Mentor Bio's

Name: Louise Browne

Job title: Clinical Service Lead –
Medical Photography and Video



A little bit about me:

I am an eternal optimist and try to always look on the bright side which has helped a great deal during a lifelong NHS career and the challenges that has brought.

I strongly believe that every patient I see must be shown the same care and compassion that I would expect, and that kindness is a gift you can give to all.

To stay sane I love to swim (all year round) and each morning will be found at the lido with the early birds; rain, shine or snow!

A snapshot of my career:

A joined the NHS at 19 straight out of school and have worked as a clinical photographer for my whole career. I trained in central London and have moved around gaining experience at different types of Trust in very different parts of the country. From my days processing films as a trainee to leading a team of my own, it's been an interesting journey, full of challenges, but some fun too. My time in my current role has seen my service grow and develop. From the early days with just 2 staff and 4000 patients a year to now with a team of 8, 12,000 patients a year and the provision of additional services, I still strive to improve, innovate, and develop, and to ensure that we are providing the best service possible to our patients.

I like to motivate others by:

Leading by example. I believe in a hands-on approach to leading my team. I like to make sure that I still have the skills I am expecting them to demonstrate and that I can still hold my own with new equipment and technologies. When I don't have the answers, I like to ask them to teach me. I will use the skills of the whole team to reach the team goal and provide the best service possible.

A personal value I stand by is:

Lead from the front, never ask someone to do something you would not be willing to do yourself.

Others would say my best leadership quality is:

I am direct and assertive whilst also being approachable and supportive.

My main strengths, skills and qualities that would benefit a mentee are:

I am resilient and able to meet a challenge, running a small demand led support service has its difficulties and I have had to be creative to meet some service requirements.

I am a strong leader and although I insist on adherence to rules and procedures I am also willing to listen to new ideas and actively encourage my team to come to me with any innovations they may have.

I am empathetic and generous and believe that you should support your team emotionally as well as professionally.

My interests outside of work include:

I love to swim, almost exclusively outside, and when I'm feeling brave in lovely fresh cold water particularly lakes. I like to do yoga to relax and enjoy a gong bath when I can get one!

My biggest passion is food, cooking it, reading about it, shopping for it, but mostly eating it. I love to cook for friends and family and can rustle up a 10-course taster menu when I really want to impress. And of course there must be wine to go with the food.

I love movies, books and music, gardening, and DIY, especially any demolition that involves big power tools!

Anything else of interest: