

Leadership Mentor Bio's

Name: Charlotte Fortune

Job title: HR & Buildings Manager



A little bit about me: I live near Bicester, Oxfordshire with my husband, my elderly parents and a 3year old choccie Labrador. My daughter, son in law and 2year old granddaughter moved to Texas last year for my son-in-law's job which is tough not having them close by – thank goodness for technology that connects us! My daughter is about to make me a grandmother again in July. My son lives in Cambridge with his girlfriend, and we visit each other as often as possible. I helped bring up my nephew who unfortunately has severe cerebral palsy following an accident at birth. As you can tell I'm very family orientated?!

I try to remain positive in trying times and use my sense of humour where appropriate. I was diagnosed with Multiple Sclerosis in 2016 which has been life changing but hopefully I'm still me inside – I've just had to adapt to the MS limitations.

A snapshot of my career:

Have been a manager of people for over 20years. I worked for British Airways for nearly 15 years in various management roles from Executive Customer Service, training and communications. I then moved into Practice Management initially in a veterinary hospital before moving over to practice management and operations management in the NHS. Eclectic career!!

I like to motivate others by:

Being a good role model, being fair and equitable, being enthusiastic, finding out what makes people tick, seeing how I can help them progress by supporting them and giving them the tools to grow. Instilling a belief in themselves to take on things that could be out of their comfort zone but with guidance can be achieved.

A personal value I stand by is:

Honesty. With others and myself- best policy to be open and honest.

Others would say my best leadership quality is:

Building relationships , Managing people and resources

Building relationships: Listening and supporting others but also developing and encouraging staff by creating an environment where people can grow

My main strengths, skills and qualities that would benefit a mentee are:

Having had an eclectic career I have a number of skills that I would be happy to share to help others reach their goals. Give sound advice from experience gained and a caring attitude to help the mentee achieve. Honest and straightforward , good communicator, good listener, organised, empathetic ,enjoys others achievements , serve as a role model and likes to think outside the box to come up with different and innovative ways to communicate an idea . I try to be a motivator - “ Nothing is impossible in fact the word itself says I’m possible “

My interests outside of work include:

My hobbies include cooking, travel and anything car related! Motorsport is a hobby of mine - two wheels or four - only watching these days but I have participated in track days in the past.

My favourite place to be is Cornwall, I holiday there once or twice a year and its where I truly relax.

Anything else of interest:

I live in Oxfordshire and work in Buckinghamshire so could be useful in two of the ICB areas.