



# BECAUSE WE CARE...

Our programs and services are designed to deliver superior quality to satisfy the needs of our residents. If we miss the mark, we want to know. Please share your suggestions, recommendations, and concerns, by calling the individuals in the order listed until you have complete satisfaction:

**Becky Ballas**, Interim Executive Director . . . . . **205-253-5526**

**Becky Ballas**, Regional Director of Operations . . . . . **205-253-5526**

**Bryan Cook**, President & Co-Founder . . . . . **423-605-0850**

**Tamara Woods**, Ombudsman . . . . . **256-846-2057**

An Ombudsman is available to help residents, family members, and staff, to resolve any problems with care, finances, resident rights, and other concerns.

1116 James Hopkins Road SW  
Jacksonville, AL 36265



1116 James Hopkins Road SW  
Jacksonville, AL 36265  
**256-782-0960**

Online with the QR Code:  
Feel free to use your camera  
on your mobile phone and  
follow the QR Code to our  
mobile friendly form.

