



FLYING RABBIT ADVENTURES

Become an Adventure Guide! It's more than just a summer job.

Flying Rabbit Adventures is an aerial adventure park that's like nothing else in town. It's an amazing 3 story aerial park with differing levels of difficulty, along with a course just for kids. With over 60 aerial elements, there's an adventure waiting for you every time you come. Located in Holland Park, Flying Rabbit Adventures is part of a growing community of businesses including Home Team BBQ, Greektown Grille, and Double Stamp Brewery.

What is an Adventure Guide?

Guides are responsible for the general flow of the course. With up to 40 guests on the course at a given time, a keen eye for safety is essential. Guides play a vital role in our guest's experience at the park. With careful instructions, a guide facilitates and instructs guests every step of the way throughout their adventure. From gear up to gear down, how to navigate through our courses, and through individual elements and obstacles.

Guides are trained by a professional third party for the specific operations of our course as well as the standard practices throughout industry. This includes training for the response to emergency and rescue situations. In addition to initial training, guides undergo ongoing training and practice including CPR/First aid certification.

Why become an Adventure Guide:

This isn't a desk job by any means but if it was, you'd have such a great office. You work in the great outdoors alongside great friends. Additionally, you have the opportunity to work with the community of Greenville as well as vacationers and travelers as you facilitate their adventure through our parks.

Standardized training and certifications mean you can take these skills and your experience and apply them to almost any course in the world! Gaining experience as a guide also prepares you for more advanced jobs in the aerial adventure industry for those looking to pursue it. If you're not seeking to make a career in the aerial adventure industry that's okay too! If you're in school pursuing your own career path, we are committed to working around your school schedule and although we can't offer holidays and weekends off (since that's when the rest of the work world is off and wants to adventure) we are committed to scheduling consistent days off and alternative vacation time since we know you still need your time off to explore and find your own adventure.

Position Description

Adventure Guides provide customer service, instruct and lead participant groups on their experience. All candidates must share our philosophy of excellent customer service, and our focus on excellence and safety. Applicants must have a positive attitude, strong work ethic, and good communication skills.

Summary of Essential Job Functions

- Provides excellent customer service to all guests of Flying Rabbit Adventures
- Ensures all course operations are conducted in accordance with Flying Rabbit Adventures safety standards
- Properly inspects all course components and course gear
- Fits harnesses and helmets correctly and supervises the use of all personal safety equipment
- Conducts participant ground school and pre-screening
- Supervise guests' trekking participation
- Facilitates guests' experience as they progress through the course
- Attends ongoing trainings and team meetings throughout the season
- Perform opening and closing duties

Qualifications

- High School diploma or equivalent
- Must be 18 or older
- Guiding experience in adventure tours preferred (although initial training is provided)
- Strong risk management experience preferred
- Must pass initial training
- Must pass a monthly skills assessment
- Current CPR and First Aid certification (Preferred)
- Ability to communicate and work as an effective team member
- Ability to speak in front of large groups effectively
- Speaks fluent English and uses cordial manners
- Must be able to climb a ladder
- Dependable, responsible, reliable, and able to take directions as needed

Physical Abilities Required

- Must have ability to perform work at height
- Must be able to perform all technical rescue associated with the park
- This position may require walking and standing for long period of times in all weather conditions
- Must be able to lift 50 lbs.
- Must be able to work outdoors in hot & cold weather
- Hike 200 yards uphill without assistance

Job Specifics

Work Schedule

- Must have a flexible schedule with full availability on the weekends and all holidays.
- Adventure Guides are classified as part-time employees.
- The Adventure Guide position is a physically demanding position. Due to the nature of this industry, guides may be required to work long hours and irregular shifts in all weather conditions.
- Working outdoors with the general public requires the ability to adjust quickly to any situation, all while managing risks and providing excellent customer service.
- Flying Rabbit Adventures makes no guarantee regarding the number of hours a guide will receive. Work hours in a given week fluctuate based on the number of guests.
- Scheduling priority is determined by both employee availability and performance.
- The final work schedule for each day will be updated the previous afternoon.
- A schedule of guaranteed days off will be made in advance.

Wages and Benefits

- Wages are earned by the hour
- Income based on position
- Tips
- Pro-deal and discounts on outdoor gear
- Promotions and increases in pay are based on performance