

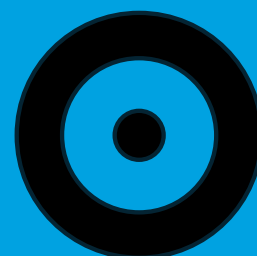


**OACP delivers YOUR local  
Trusted Assessor Service**

**What we do...**

**We provide:**

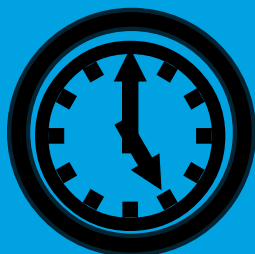
- **thorough, unbiased assessments** for individuals in hospitals needing ongoing care.
- **a single point of contact for care providers** in Oxfordshire, so you don't have to deal with multiple people for updates.
- **assistance with discharge planning** to make sure a patient can go home safely and on time.



**92%** of  
assessments are  
**completed**  
same or next day

**What we achieve...**

- **supporting patients to get home** more quickly and more safely, as part of a smoother discharge process, improving the patient experience.
- **better utilisation of care provider time** and capacity by removing the need for them to complete a face-to-face assessment and providing them with a single point of contact based in the acute hospitals.
- **reducing delays in transfers of care** and reduce readmissions following discharge.



**We save providers  
20 hrs per day on  
average**

**Want to know more?** Please contact:

- **Valerie Jarvis** 07864 686552
- **Rachel Adams** 07860 371099
- **Genna Manock** 07594 781730
- [oacp.taaxon@nhs.net](mailto:oacp.taaxon@nhs.net)
- [www.oacp.org.uk/trusted-assessors](http://www.oacp.org.uk/trusted-assessors)
- Monday – Friday, 9 am - 4 pm

### Which hospitals do we cover?

- John Radcliffe, Oxford
- Horton Hospital, Banbury
- Fulbrook Hospital, Oxford
- Community Hospitals, Oxfordshire

**We provide  
daily  
updates too**

### We accept referrals from...

- Local authority funded care home placements
- Domiciliary care providers with complex discharges
- Self-funders seeking a care home placement
- Self-funders seeking a home care package
- Foundation assessments for the private sector

“

The support of the trusted assessors is invaluable, the information they provide is current, relevant and detailed. The time this saves is immeasurable and means we can make informed decision regarding admission. This alleviates some of the stress for potential residents and their families.

***Care Home Deputy Manager***

Thank you for all the support and hard work in assisting us with a more appropriate placement for our client.

***Extra Care Housing***

It was a pleasure to speak to you. Thank you so much for the insight into the Oxfordshire NHS discharge scheme. I must say I have never come across anything like it before.

***Customer Relations Manager, Care Home setting***

A high standard of communication skills and prompt assessment forms...they even communicated with one of the homes to give their point of view, which enabled the client to go back home for a short time.

***Hospital Social Worker***

”