

## **Reclaimed Youth Med Spa Appointment & Cancellation Policy**

At Reclaimed Youth Med Spa, each appointment time is reserved especially for you. We value your time and appreciate the same consideration in return. To provide the best service to all clients, the following appointment policies apply:

### **Complimentary Consultations**

Consultations are complimentary; however, they do reserve dedicated time on our schedule. A \$25 cancellation/no-show fee will be charged for any consultation that is missed or cancelled with less than 24 hours' notice.

### **Treatment Appointments**

Treatment appointments booked online require a deposit to reserve the appointment time. We kindly request at least 24 hours' notice for cancellations or rescheduling. If a treatment appointment is cancelled, missed, or rescheduled with less than 24 hours' notice, the deposit will be forfeited.

### **No-Shows**

Clients who do not arrive for a scheduled appointment and do not provide notice may forfeit their deposit or be charged the applicable consultation cancellation fee. Repeat no-shows may require a nonrefundable deposit to reserve future appointments.

### **Late Arrivals**

If you arrive late, we will do our best to accommodate you within the remaining appointment time. However, your appointment may need to be shortened or rescheduled to avoid delaying other clients.

### **Repeat Rescheduling**

Repeated last-minute cancellations or rescheduling may result in the requirement of a nonrefundable deposit before future appointments can be booked.

### **Card on File**

By scheduling an appointment with Reclaimed Youth Med Spa, you acknowledge and agree to this policy and authorize any applicable cancellation fee to be charged to the card on file, if applicable.

### **Provider Discretion**

We understand that emergencies and unexpected situations can happen. Reclaimed Youth Med Spa reserves the right to waive fees at the provider's discretion.