

Service & *Pricing* Guide

DAILEYFUNERALS.COM.AU

2024

Because we Care



DAILEY
FAMILY FUNERALS

Our Background

Understanding

At Dailey Family Funerals, we take pride in being an Indigenous family-owned and operated funeral home, recognised by the NSW Indigenous Chamber of Commerce. For over 25 years, we have been dedicated to serving our local community with compassion and integrity. Our family's connection to the business spans three generations:

Our family is supported by a dedicated team of staff who share our values and commitment to excellence.

As a proud member of the Funeral Directors Association of NSW and the National Funeral Directors Association of Australia, We uphold the highest industry standards and adhere strictly to the Association's Code of Conduct and Ethics, ensuring that our services are both professional and respectful.

Our Mission And Vision

Our Vision

At Dailey Funerals, our vision is to be the leading provider of compassionate and personalised funeral services, dedicated to guiding families through their most difficult times with empathy, respect, and excellence. We strive to honor each life uniquely, creating meaningful tributes and lasting memories that celebrate the beauty of every individual's journey.



Our Mission

01.

Provide Compassionate Care

We are committed to offering empathetic support and personalized service to families during their time of need, ensuring that every individual receives the respect and care they deserve.



02.

Deliver Exceptional Service

Through professionalism and attention to detail, we strive to create meaningful and memorable funeral experiences that honor and celebrate the lives of those we serve.

03.

Support Our Community

We aim to be a trusted partner in our community, offering guidance and resources that help families navigate their grief and find comfort and closure.

Our *Services* Overview



Handling a loved one's death is an incredibly difficult task.

Dailey Funerals offers compassionate and personalised services to support families during challenging times. They provide customised funeral planning to uniquely honor each life, pre-arrangement services for thoughtful advance planning, and culturally sensitive options to respect diverse traditions.

Here's a snapshot of the services we offer

01. Personalized Funeral Planning

We work closely with families to design customized funeral services that reflect the unique life and wishes of their loved ones, ensuring a meaningful and personal farewell.

03. Grief Support and Counseling

Our compassionate team provides access to professional grief support and counseling resources, helping families navigate their emotions and find comfort during their time of loss.

05. Culturally and Religiously Sensitive Services

We respect and accommodate diverse cultural and religious practices, offering tailored funeral services that honor specific traditions, rituals, and customs.

02. Pre-Arrangement Services

Offering guidance and support for pre-planning, we help individuals and families make thoughtful decisions about funeral arrangements in advance, providing peace of mind for the future.

04. Memorial and Tribute Services

We offer a range of options for memorials and tributes, including personalised keepsakes, creative ceremonies, and unique tribute ideas that celebrate the life and legacy of the deceased.

06. Aftercare Services

We provide ongoing support and resources to families following the funeral, including assistance with legal and administrative tasks, as well as access to community resources for continued support.

The Process

Because We Care

At the heart of Dailey Funerals lies a commitment to delivering compassionate and personalised service. Our approach goes beyond simply managing funeral arrangements; they focus on embodying the values and care of their brand in every interaction. By prioritising the unique needs and wishes of each family, Dailey Funerals creates meaningful experiences that resonate deeply and forge lasting connections with those we serve.

Initial Consultation

Contact Dailey Funerals through their website or by phone to schedule an initial consultation, available in person, over the phone, or via video call. During this meeting, a dedicated funeral director will discuss the family's wishes, preferences, and any special requirements, gathering details about the deceased and outlining service options.

01.

02.

03.

04.



Plan and Arrange Details

Choose from a range of service options, including burial or cremation, traditional or contemporary ceremonies, and specific cultural or religious elements. Dailey Funerals will then finalise arrangements by coordinating all details, such as venue booking, transportation, floral arrangements, and necessary legal paperwork, to ensure a seamless process.

Aftercare and Follow-Up

Dailey Funerals will provide grief support with resources to help the family cope and navigate their loss, and follow up after the funeral to ensure all needs and questions are addressed.

Our Pricing Transparency ⁰⁷

Our commitment is to offer families sincere and caring support. We begin by providing affordable services with complete price transparency. As a family-owned and family-run service, you become a valued part of our extended family.

Our "Professional & Service Fee" and "Care of your Loved One fee" are required for every funeral with a service. Please see below for Direct Cremation funeral (No Service) fees.

Professional & Service Fee

\$2800

Phone support is accessible 24/7. Your Funeral Director will coordinate an in-person meeting, communicate with nursing homes, hospitals, and doctors, handle matters with Births, Deaths, & Marriages, Centrelink, and Veterans' Affairs. They will manage all aspects of the service and collaborate with external entities like florists, celebrants, newspapers, and catering services.

Additional Charges: Off-Site Location \$200

Dual Service \$350

Weekend Service \$500

Care of your loved one

\$840

Your beloved will be respectfully brought into our care at any time and day of your choosing, attended by a minimum of two staff members. They will be entrusted to the care of our accredited mortuary facility, overseen by our dedicated mortuary staff.

Additional Charges: Out of Area transfer POA

After Hours transfer \$100

Direct Cremation Package

\$3200

Includes:

- Transport, mortuary care & preparation - within business hours
- A complimentary 30min private viewing- within business hours
- Provision of an Official Death Certificate, and Legal Documentation as required
- A cremation purpose coffin
- All crematorium Fees inc. Government levy

* Additional charges may apply for after hours transport

Comprehensive service and Add-Ons

Essentials	Cremation	
	Cremation fee - at PSC*	\$850
	Government Cremation levy	\$45.10
	Burial	
	Cemetery plot fee	from \$2,100
	Gravedigging fees	from \$1,650
	Gravemarker	\$175
	Council interment fee	FROM \$330
	Government burial levy	\$171.60
	Certificates & Doctor's paperwork	
	Doctor's paperwork for cremation	\$220
	Death certificate (+ 4 certified copies)	\$87
	Coffin	
	MDF Range from	\$1,200
	Eco Friendly Range	from \$1,250
Solid Timber Range	from \$2,500	
Oversized coffin surcharge	from \$100	
Personalisation	Viewings	
	Viewing- Up to 30mins	Complimentary
	Additional 30 min viewing	\$100
	After hours viewing- 1 hour	\$400
	Mortuary	
	Embalming	POA
	Hire of cooling plates	from \$200
	Church fees	
	Church Fees	POA
	Clergy from	from \$440
	Organist	from \$120
	Vehicles	
	Hearse	Complimentary
	Mourning Car	from \$250

*Port Stephens Crematorium

^ Your loved one, when brought into our care, will remain at our Private Mortuary located at 9/339 Hillsborough Road, Warners Bay NSW 2282.

Prices are current as of July 2024.

Comprehensive service and Add-Ons

Continued

Personalisation Continued	Celebrant/Priest/Church	
	Our Celebrant	\$495
	Priest/Minister/Church Fee	As charged by Supplier
	Florist	
	Coffin Cover	from \$250
	Vase Arrangement	from \$150
	Individual Flowers	from \$7
	Reflections Tearoom	
	Venue hire (Includes Catering attendant)	\$350
	Tea, Coffee and cake selection	\$8/Person
Hot and Cold Selection	from \$15/Person	
Additional Venue Hire	\$250 per Hour	
Design	Order of Service Design	Complimentary
	Printing Order of Service	from \$2
	Photo Tribute - 1-50 Photos	Complimentary
	Extended photo tribute - 50-100 Photos	\$100
	Framed Service Photo	Complimentary
	Live Recording (in House)	\$100
	Off-site live recording	\$200
	Professional service recording Off-site	POA
	Social Media Obituary Design	Complimentary
	Dailey website funeral notice	Complimentary
Newspaper notice	from \$300	

Because we Care

*Our specialised company-owned vehicles handle the transportation of your loved one into our care. They will be securely housed in our Mortuary and transported only for the Funeral Service, in accordance with the Final Service Agreement. Your beloved will stay at our Private Mortuary, located at 9/339 Hillsborough Road, Warners Bay NSW 2282. Prices are current as of July 2024.



Family Owned and Operated since 2000

We are available 24 hours a day, 365 days a year.

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Send any questions you have to:



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