

# HOW TO GET THE MOST OUT OF PERRIAMS

To fulfil your expectations and ensure that you get the most from us, we need to engage.

This will involve:

- calling us
- emailing us
- dropping a note into us
- meeting with us
- waving at us
- getting our attention

You will also need to:

- read our newsletters
- read all correspondence to you in detail, even the small print
- return to us all signed documentation as soon as you can
- pay your taxes on time and if you can't let us know



You need to make sure that we've also done our job of:

- Making you aware of every expense claim that you may be entitled to
- Making you aware of all the tricks of the trade
- Providing value to you in every sense

We do rely on receiving tidy records and it's our job at the outset to educate you on this.

At the same time we know that as a client you want outcomes. It is our experience that you want us to be solving problems, be pro-active, ensuring that problems don't occur and on the rare occasion that they do, that you want us to sort out those problems for you as quickly and painlessly as we can.

You also want to achieve financial success and a comfortable lifestyle to match, and we are here to help you get there.

## MOST IMPORTANTLY

We both need to enjoy the experience of working together to achieve these goals



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