

## REMINDERS FROM: LOSTOCCO REFUSE SERVICE LLC . . .

Please have your trash and recycling out the night before. The opening of the cart should face the street and the handle should face your house. Please put about a foot or two of space between the carts so they don't get knocked over when one is being picked up. Also, don't place the carts near mailboxes, telephone poles, lamp posts, fences, trees, vehicles of any kind or any other obstructions.

Please do not overload your carts! Overloaded carts can result in trash or recycling falling on the ground. If you have extra trash or recycle, please call us so the driver can be notified. Extra will not be picked up without advance notice as it may be chargeable in some cases.

Trash carts should only have household trash and recycling carts should only have recyclable items in them. No wood, demolition, furniture, batteries, hazardous waste, or combustibles. Please view the full list of Unacceptable pick-up items on the home page of our website at: [www.lostoccoct.com](http://www.lostoccoct.com).

Our drivers often report that recycling is contaminated with trash and other items that are not recyclable. Please the home page on our website and view the updated HRRRA Recycle Brochure in English and Spanish to see what is and what is not recyclable. You can also read up on recycle contamination on the home page as well.

We are encouraging our customers to go **GREEN!** Did you know you can pay your bill online at [www.trashbilling.com](http://www.trashbilling.com)? You can also sign up for autopay and email billing.

*Our holiday schedule, every-other-week recycle pickup schedule, and any other customer notices will all be on the homepage of our website for easy viewing!*

If you would like to provide us with your email, we can include it on our *email notification system* so that you can get reminders about holidays, services we offer and any changes to our pickup schedule due to weather or other issues. No worries: we never sell or release customer's info!