Enrolment Form

Swimmer 1 First Name and Surname		Date of Birth		Gender	
Swimmer 2 First Name and Surname		Date of Birth		Gender	
Swimmer 3 First Name and Surname		Date of Birth		Gender	
Swimmer 4 First Name and Surname		Date of Birth		Gender	

Email address					
Postal address		Suburb		Postcode	
Personal phone number if an adult enrolment					

Emergency Contact 1 Name		Emergency Contact 1 Phone Number	
Emergency Contact 2 Name		Emergency Contact 2 Phone Number	

Preferred Lesson Day and Times	Preference #1	Preference #2	Preference #3

Medical History
If the swimmer has any medical history that your instructor should be made of, please provide relevant details. Eg. Asthma, diabetes, spectrum disorders.

Current Swimming Ability
Please refer to our levels document to help guide your answer. N/A for Baby and Me classes

Swimmer 1 First Name	
Swimmer 2 First Name	
Swimmer 3 First Name	
Swimmer 4 First Name	

How did you hear about us?
Drove By ☐
Facebook ☐
Instagram ☐
Newspaper / Magazine ☐
School ☐
Search Engine ☐
Website ☐
Word of Mouth ☐
Billboard ☐
Other (please specify):

FAQ

- Children's Lessons are 30 minutes duration
- Children's Lessons are $24 per class
- Adult Lessons are 60 minutes duration
- Adult Lessons are $33 per class
- Squads are 60 minutes duration and $19 per lesson
- Fees are billed monthly based on how many lessons in that month
- We use the iClassPro app to manage absences, direct debits and makeup classes
- Enrolments keep rolling over until you request a change or cancellation
- Cancellation policy is to give two weeks notice

Direct Debit Setup

Please tick which details you will provide	Bank Details ☐	Credit Card ☐

Bank Details		Credit Card	
Full Name		Name on Card	
Name of Bank		Credit Card Number	
BSB		Expiry Date	
Account Number		CVC	

Billing Address (if different from postal address)	

Geelong Aquatic Centre only takes payments on Direct Debit. Fees must be paid in advance of classes, and funds will be withdrawn on the first business day of every calendar month, for all scheduled classes that fall within that calendar month.

Please read the Direct Debit Terms and Conditions on the next page and sign the agreement.

I/We acknowledge that we have read and agree to the Direct Debit Terms and Conditions outlined and confirm authorization to recurring direct debit billing.

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SIGNATURE **PRINT NAME** **DATE**

Geelong Aquatic Centre

3 Bridge Street, Newtown 3220
Phone 5222 5530
Email: admin@geelongaquaticcentre.com.au
Website: geelongaquaticcentre.com.au

Direct Debit Terms and Conditions

I understand it is my responsibility to ensure that there are sufficient funds available for the monthly fee withdrawal. For any declined payments, a $5.50 fee will be charged (per attempt) to cover the cost of the declined payment, from our payment company. After the second failed attempt, the swimmer will not be allowed to attend class until payment, including any additional declined fees are received in full.

I understand that if I have signed up for regular classes, payments will continue to be taken out from my credit card/bank account until I have provided Geelong Aquatic Centre with 14 days written notice of my cancellation, no payments will be taken from my account after the last class date.

I/We authorise and request Payrix Australia Pty Ltd ABN 63 135 196 397 (User ID 382220) ("Payrix") to debit payments from my/our account as specified below, at intervals and amounts as directed by Geelong Aquatic Centre ("The Business") as per the Terms and Conditions of my agreement with The Business and in accordance with this Direct Debit Request and the Payrix DDR Service Agreement. Please note: If paying by credit card, IPY*GEELONGAQUATIC will appear on financial statements to indicate payment to Geelong Aquatic Centre.

Fees
Visa Master Card Fee $0.33 (once for initial setup), 1.00% additional fee
Amex card Fee 3.50%
Additional fee of 1.10% will apply to international cards
Rejection Fee $0.33 for card debits (added to next payment)
Bank account 0.88 per transaction
Failed Payment Fee Bank Account $5.50 (

Direct Debit Request (DDR) Service Agreement

This Agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement with Payrix and the Business. It also details what our obligations are to you as your Direct Debit Provider. We recommend you keep this agreement in a safe place for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR form.

I/We hereby authorise Payrix Pty Ltd (ABN: 63 135 196 397) Direct Debit User ID 382220 to make periodic debits on behalf of the Business, as indicated on the front of this Direct Debit Request (herein referred to as the Business).

I/We acknowledge that Payrix is acting as a Direct Debit Agent for the Business and that Payrix does not provide any goods or services and has no express or implied liability in regards to the goods and services provided by the Business or the terms and conditions of any agreement with the Business.

I/We acknowledge that Payrix and the Business will keep any information (including account details) contained in the Direct Debit Request confidential. Payrix and the Business will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.

We will only disclose information that we have about you:
(a) to the extent specifically required by law; or
(b) for the purposes of this agreement (including disclosing information in connection with any query or claim).

I/We acknowledge that the debit amount will be debited from my/our account according to the Direct Debit Request, this Agreement and the terms and conditions of the agreement with the Business.

I/We acknowledge that bank account details have been verified against a recent bank statement to ensure accuracy of the details provided. If uncertain, you should contact your financial institution.

I/We acknowledge that is my/our responsibility to ensure that there is sufficient cleared funds in the nominated account by the due date to enable the Direct Debit to be honoured on the debit date. Direct Debits normally occur overnight, however transactions can take up to three (3) business days depending on the financial institution. I/We acknowledge and agree that sufficient funds will remain in the nominated account until the Direct Debit amount has been debited from the account and that if there are insufficient funds available, I/We agree that Payrix will not be held responsible for any fees and charges that may be charged by my/our financial institution.

I/We acknowledge that there may be a delay in processing if:
1) There is a public or bank holiday on the day, or any day after the debit date
2) A payment request is received by Payrix on a day that is not a Banking Business Day
3) A Payment request is received after normal operational hours, being 4pm Monday to Friday.

Any payments that fall due on any of the above will be processed on the next business day.

I/We authorise the Business to vary the amount of the payments from time to time as provided for within the Business agreement. I/We authorise Payrix to vary the amount of the payments upon instructions from the Business. I/We do not require Payrix to notify me/us of such variations to the debit amount.

I/We acknowledge that the total amount billed will be for the specified period for this and/or subsequent agreements and/or amendments.

I/We acknowledge that the Business is to provide 14 days notice if proposing to vary the terms of the debit arrangements.

I/We acknowledge that variations to the debit arrangement will be directed to the Business.

I/We acknowledge that any request to stop or cancel the debit arrangement will be directed to the Business.

I/We acknowledge that any disputed debit payments will be directed to the Business. If no resolution is forthcoming, you are advised to contact your financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, I/We will be responsible for any fees and charges for each unsuccessful debit in addition to any financial institution charges and collection fees, including and not limited to any solicitor fees and collection agent fees appointed by Payrix

I/We authorise Payrix to attempt to re-process any unsuccessful payments as advised by the Business.

I/We acknowledge that if specified by the Business, setup, variation, dishonour, SMS or processing fees may apply.

I/We authorise:
1) Payrix (Debit User ID 382220) to verify details of my/our account with my/our financial institution
2) My/Our Financial Institution to release information allowing Payrix to verify my/our account details.