

cvi42 version 6.x Upgrade Recommendations

cvi42®

Pre-Upgrade info for your cvi42 end users

1. cvi42 | report brings a new look and feel, your report templates will need to be redone
2. cvi42 | report end users are advised to check the cvi42Report_Changes_6.x.pdf document
3. cvi42 receives some minor user interface updates

For more details please request a demo of the major changes between your current version and latest version of cvi42.

Pre-Upgrade preparation for your IT Service

In preparation for the upgrade from cvi42 5.14 and earlier to cvi42 version 6.x, it is recommended to schedule a call, at least one week prior to the planned upgrade date, by contacting our Circle Customer Support (support@circlevi.com) to ensure all information needed is available and that appropriate preparations are made.

During that call, our Support Team will discuss with you the recommended pre-update preparations which are the following:

1. Updated cvi42 system requirements
2. Updated cvi42 firewall and AVS exclusions
3. Updated unattended cvi42 client deployment parameters
4. Updated cvi42 license mechanism
5. Updated cvi42 service names in your Windows Server service monitoring
6. Documentation of your current cvi42 server configuration
7. Download of the cvi42 installer

Installation/Upgrade Process Changes

IMPORTANT: Please do not attempt to upgrade cvi42 5.14 and earlier to cvi42 version 6.x without direct assistance from Circle's Customer Support Team. **A new license will be required.**

Also the upgrade process has changed and some directories will need to get shifted.

Please contact Circle's Customer Support Team (support@circlevi.com) to discuss your detailed upgrade requirements.

The upgrade process will include the following steps:

1. Stop of all cvi42 related Windows services
2. Full system backup, database backup
3. Log rotation and additional backups in the file system, e.g. configuration files
4. Uninstallation of the old cvi42 version
5. Migration of data to the new standard folder structure
6. Installation of the new cvi42 version
7. New license
8. Basic post-upgrade connectivity and functionality checks

Post-upgrade it is recommended to meet one of Circle's Clinical Application Specialists online to walk through the changes and redesign of your report templates.