



# GREEN

URBAN MOBILITY SOLUTIONS

BEYOND BOUNDARIES: REDEFINING TRAVEL  
WITH SUSTAINABLE SOLUTIONS

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## Quality and Environment Policy

**Green Urban Mobility Solutions Lda** is committed to providing products and services that fully satisfy its customers, and therefore bases its Quality and Environment Policy on the following principles:

- Ensure Business Growth and Profitability.
- Satisfy Customers and other Stakeholders by identifying their needs and expectations.
- Continuously improve the performance of **Green-UMS** and all employees by complying with legal, regulatory, and compliance requirements, as well as other requirements that **Green-UMS** subscribes to.
- Assume itself as a partner of its clients regarding the supply, support and maintenance of ***Electric Mobility Equipment (NEV – New Energy Vehicles)*** to optimize its resources and services.
- Maintain a set of competent and experienced employees in the company's areas of expertise, with knowledge of the market, performing work efficiently and effectively in all services provided.
- Commits to pollution prevention and raising awareness among its suppliers and subcontractors of the need for environmental protection.

- Maintain the Integrated Management System (SGI) and establish objectives and goals that allow its continuous improvement and permanent updating of the Policy.
- Develop a communication process, both internal and external, to inform Employees, Customers, and other Stakeholders about quality and environment aspects.
- Ensure that this Policy is communicated, understood, and applied.

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