502 W. Central Avenue Andover, Kansas 67002 Phone: **316-733-1020**
206 E. Central Avenue El Dorado, Kansas 67042 Phone: **316-321-1001**

FUNERAL PLANNING GUIDE

General Price List

Director:

Prices Effective November 1, 2022
Prices subject to change without notice.

Email: heritagefunerals@sbcglobal.net

www.heritageofandover.com
www.heritageofeldorado.com

Payment Terms on Page 3 and are strictly enforced.

The most common question asked of us is what do I do when my loved one has passed away?

1. Get a legal pronouncement of death. If no doctor is present, you'll need to contact someone to do this:

If the person dies at home under hospice care, call the hospice nurse, who can declare the death.
If the person dies at home without hospice care, call 911.

2. Have the hospital, hospice or other care provider contact us at the above phone numbers and we will then begin care of your family.

When a family member has passed away,
one phone call to the funeral home will begin our care of your family.

BOOKLET GUIDE

This booklet serves as an educational tool designed to provide you with the knowledge required to make informed decisions. Together with the support from our experienced, professional staff we trust that your experience, although difficult, will be fulfilling as you create a truly special occasion honoring a special person to be shared by your family, friends and warmly remembered by our community.

Services Include

Our basic professional services fee;
Care of the deceased;
Use of our facilities and a proportionate share of overhead costs;
Use of transportation, equipment and staff

Merchandise Includes

Caskets and alternative containers;
Outer burial containers;
Urns and urn vaults;
Other merchandise including stationary, flowers, clothing, and temporary/permanent memorials

Other Funeral Costs Include (Third Party Expenses/Cash Advance Items)

Honorariums for clergy, pallbearers, musicians, etc..
Third party business expenses for cemeteries, local business services, and any government documents like death certificates, etc…

These charges are paid as a courtesy to your family.

The funeral service serves as a celebration of the deceased's life and is an important part of the grieving and healing process when someone we love has passed on.

They help us accept the reality of the death.
They are a time of remembrance of our loved ones.
They provide opportunity for moral support from family and friends.
They provide a chance for goodbyes.
They create a time of transition from life before death to life after death.

It is an honor to serve your family.
Thank you for your trust and support.

We would like to point out that the goods and services in this booklet are those that we can provide to our customers. You may select only the items that you desire and except in certain special cases, embalming is not required by law. Embalming may be required; however if you select certain funeral arrangements, such as a funeral with a public viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as a direct cremation or immediate burial. However, any funeral arrangements that you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and service you selected.

PAYMENT TERMS

□ It is the policy of Heritage Funeral Home that payment of goods and services is required at the time that arrangements are made. Payment is due before obituary notices are placed in newspapers/online.

□ For your convenience we accept cash, personal checks, debit or credit cards(Visa and MasterCard) cashier's checks, and verified insurance assignment.

□ The total bill will be due when making arrangements with Heritage Funeral Home for services. Failure to make payment may place services on hold and incur an unanticipated LATE CHARGE of 1.5% per month on the unpaid balance that will be strictly enforced.

□ You have the right to choose only those goods and service you want. However, whenever deviating from a packaged service option you acknowledge that you are then choosing goods and services individually. You are subject to itemized pricing from the GENERAL PRICE LIST, including the non-declinable charge for Professional Services of Funeral Director and Staff.

□ A common method of payment is by Assignment of the Proceeds of an Insurance Policy. We will assist you in the claims processes required. In order to pay by this method please provide us with your insurance policy at arrangements so we may contact your insurance company to determine current policy information. Typically, the policy owner, or beneficiary is the only person who may assign benefits to the funeral home. We will assess a fee of 4% for using an insurance assignment.

□ Financing through LendingUSA (ask for details)

Professional Services (Funeral Director and Staff)

Prices Effective November 1, 2022 *(Subject to change without notice)*

Professional Services Of Funeral Director And Staff **$1,700.00**

This fee for our professional services will be added to the total cost of the funeral arrangements you select. (A limited portion of this fee is already included in our charges for direct cremations, immediate burials, and forwarding and receiving remains. You will not be charged again for our services if you select those items.)

Our services include but are not limited to:

- Staff to respond to initial request for services 24 hours a day
- Professional expertise in assisting each family
- Conducting the arrangement conference
- Coordination and planning of service plans with other parties (clergy, cemetery, crematory, newspapers, etc.)
- Clerical and administrative assistance with necessary permits and authorizations (including death certificate and SS statement)
- Proportionate share of professional operating expenses (Utilities, taxes, insurance, etc..)

Embalming **$800.00**

Embalming is a chemical process, which provides temporary preservation of the deceased and eliminates certain health hazards, that must be performed by a person licensed in this state. Except in certain special cases, embalming is not required by law. Embalming may be required, however, if you select certain funeral arrangements, such as a funeral with a public viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

Care of the Deceased

Prices Effective November 1, 2022 *(Subject to change without notice)*

Dressing, Casketing and Cosmetizing	**$100.00**
Minimal Sanitary Care of Unembalmed Deceased(Setting of features)	**$150.00**
Special Restoration (Fee incurred per hour)	**$100.00**
Refrigeration of the Deceased(Per day fee incurred beginning 5 days after death)	**$50.00**
Direct Cremation	**$1,300.00**

This service includes: Limited services of Director and Staff; Transfer from place of death to funeral home; Transportation of deceased and Crematory Fee; Alternative Container; Temporary Urn: Service Vehicle

(We will place a life narrative that is electronically submitted by you on our website if requested)

Post Autopsy Care	**$300.00**
Services of Hairdresser (Provided by Funeral Home, varies if chosen by family)	**$60.00**

Use Of Facilities And Staff

Prices Effective November 1, 2022 *(Subject to change without notice)*

Identification Viewing (limited to 3 people max for 15 minutes)(or spouse and children)	**N/C**
For Visitation at Funeral Home or Other Facilities	**$400.00**
Visitation for one day or any portion thereof	
For Private Family Viewing(Parents, Spouse, Children of deceased)	
1 hour time frame, during hours (additional charges may apply after initial hour)	**$150.00**
1 hour time frame, after hours (additional charges may apply after initial hour)	**$400.00**
At other Facilities without casket	**$500.00**
Each Additional Visitation Period	**$200.00**
Per day during normal business hours	
For Funeral or Memorial Services at Funeral Home or Other Facilities	**$600.00**
For Graveside Services	**$300.00**
Without Prior Service	
For Evening or Rosary Services	**$250.00**
For Saturday Services	**$500.00**
For Sunday Services	**$1,000.00**

Heritage values and respects our staff's time with their own families. Therefore, it is our policy to not schedule services on holidays. Holidays are considered Thanksgiving Day, Christmas Eve, Christmas Day, New Year's Eve, New Year's Day, Easter Sunday, Memorial Day, Fourth of July, and Labor Day.

Use of Automotive Equipment (Including Driver)

Prices Effective November 1, 2022 *(Subject to change without notice)*

Transfer from place of death to funeral home	**$300.00**
Within 15 mile radius	
Hearse	**$250.00**
Flower or Service Vehicle	**$100.00**
Transfer to or from common carrier or crematory(within 15 mile radius)	**$250.00**
Transfer: funeral home to place of autopsy and return to funeral home	**$750.00**
Transportation in excess of 15 miles, for any automotive equipment (*per one-way mile, per vehicle)*	**$3.00**
Overnight Out of Town Charges per night	**$500.00**
Escort From Place of Service to Cemetery *(up to 3)*	**$400.00**

Additional escorts may be added at the funeral home's discretion for an additional fee. There will also be an extra $50 fee if outside Wichita City Limits.

Miscellaneous Service Related Items

Prices Effective November 1, 2022 *(Subject to change without notice)*

Photographs of Flower Arrangements(one hard copy for family, $10.00 for addl.)	$50.00
Flower Delivery after Ceremony	$50.00
Placement of Life Narrative and Guest Register to Website	$50.00
Air Tray (required for shipping caskets by airline)	$225.00
Shipping Container (required for shipping remains by airline)	$275.00
Moving of Monument in Cemetery(done by third party)	$500.00
Temporary Grave Marker	$75.00
Graveside Setup Including Tent & Chairs	$400.00
(subject to change for weekends,holidays, or after 4:30) (**SAT**. are $160 Additional)	
Lowering Device Only(No tent, chairs or artificial grass)	$300.00
(subject to change for weekends, holidays, or after 4:30) (**SAT**. are $160 Additional)	
Honorariums may include: (Some churches have preset charges for these.)	
Clergy (Average $150.00 to $300.00)	Family choice
Musicians and Vocalists (Average $75.00 to $150.00)	Family choice
Servers (Average $20.00 to $50.00)	Family choice
Sound Technicians (Average $50.00 to $100.00)	Family choice
Luncheon (Average $250 to $500)	Family choice
"Gift of Heritage" Video Hosting(One time charge)	$25.00
"Gift of Heritage" Video Production(limit 100 photos, staff builds video, electronic file)	$100.00
"Gift of Heritage" Video Production (limit 100 photos, staff scans photos, builds video)	$500.00
Memorial Candle	$30.00
Coroner's Fee to Cremate (Fee charged in some counties & set by coroner)	Varies
Insurance Assignment Filing Fee(Total is of complete funeral statement)	4% of total
Crematory Fee	$400.00
Additional fee when deceased is over 400lbs.)	$250.00
Shipping of Cremated Remains(In Continental U.S.)	$150.00
Canvas Photos	$150.00 to $400.00
Casket Panel Inserts	$20.00 to $400.00
Newspaper Obituaries (Varies depending on newspaper and size)	Varies

Caskets	**$600.00** to **$31,930.00**
(A complete price list will be provided at the funeral home).	
Rental Casket	**$750.00**
Outer Burial Container	**$950.00** to **$16,000.00**
(A complete price list will be provided at the funeral home).	
Cremation Urns	**$50.00** to **$2424.00**
(A complete price list will be provided at the funeral home).	
Urn Vaults	**$200.00** to **$520.00**
(A complete price list will be provided at the funeral home).	

Death Certificates

Quantity	Regular Mail	UPS Ship
1	$ 27.00	$ 42.00
2	$ 47.00	$ 62.00
3	$ 67.00	$ 82.00
4	$ 87.00	$ 102.00
5	$ 107.00	$ 122.00
6	$ 127.00	$ 142.00
7	$ 147.00	$ 162.00
8	$ 167.00	$ 182.00
9	$ 187.00	$ 202.00
10	$ 207.00	$ 222.00
11	$ 228.00	$ 243.00
12	$ 249.00	$ 264.00
13	$ 270.00	$ 285.00
14	$ 291.00	$ 306.00
15	$ 312.00	$ 327.00

Death Certificate Mailing (from funeral home to family, with tracking #) $15.00

Merchandise Price Lists

Prices Effective November 1, 2022 *(Subject to change without notice)*

Basic Stationary Packages	**Standard size folders**	**$250.00**
	Full size folders	**$350.00**
Stationary Package includes: Customized Register Book, 50 Customized Memorial Folders, & 25 Acknowledgement Cards with Envelopes, Memorial Candle		
Traditional Stationary Package	**Standard size folders**	**$300.00**
	Full size folders	**$400.00**
Stationary Package includes: Customized Register Book, 100 Customized Memorial Folders, & 25 Acknowledgement Cards with Envelopes, Memorial Candle		
Large Stationary Package	**Standard size folders**	**$400.00**
	Full size folders	**$500.00**
Stationary Package includes: Customized Register Book, 150 Customized Memorial Folders, & 50 Acknowledgement Cards with Envelopes, Memorial Candle		

Simple Register Book	$75.00
Customized Register Book (Fee dependent upon customization)	from $100.00
Custom Memorial Folders(Standard size, W/O package, Fee varies)	from $2.00 ea.
Custom Memorial Folders(Full Size, W/O package, Fee varies)	from $4.00 ea.
Additional Acknowledgement Cards with Envelopes (per 25)	$50.00
Bookmarks (Large Bookmark)	$10.00
Bookmarks (per four bookmarks)	$20.00
Prayer Cards(Customized to match stationary, ordered in groups of 8)	$0.25

There are a few major differences between burial and cremation options. Burial will require the purchase of a cemetery space, a monument/marker, cemetery opening/closing fees and in some certain instances an outer burial container. Cremation may require these if you choose to place the cremated remains in a traditional burial space including niches. Both choices require the purchase of a container for the deceased and both choices can be done with or without any viewing or visitation and with or without any public/private ceremony.

Basic Service Options

Prices Effective November 1, 2022 *(Subject to change without notice)*

Forwarding Of Remains To Another Funeral Home **$2,900.00**

This service includes: Limited services of Director and Staff; Transfer of your loved one from place of death to funeral home; professional embalming; Dressing, Casketing and Cosmetics; Placement of life narrative; Guest Register and "Gift of Heritage" video to our website; Local transportation to common carrier; 1 d.c.
This service does not include: visitation or ceremonies(private or public), airline fees or merchandise or other funeral costs such as cash advances. **($375 Savings)**

Receiving Of Remains From Another Funeral Home **$2,200.00**

This service includes: Limited services of Director and Staff; Placement of life narrative; Guest Register and "Gift of Heritage" video to our website; Local transport to funeral home and hearse to cemetery
This service does not include: embalming or other preparation; visitation or ceremonies(private or public), cemetery fees or merchandise or other funeral costs such as cash advances. **($375 Savings)**

Simple Burial

This service includes: Limited services of Director and Staff; Transfer of your loved one from place of death to funeral home; Dressing and casketing; Placement of life narrative; Guest Register and "Gift of Heritage" video to our website; Hearse for transportation of deceased to cemetery; 1 death certificate

*****Simple burials will be scheduled by our staff during normal business hours. Should you choose to view your loved one or open the casket graveside, we will charge normal graveside service fees.***

Date and time of service will not be published publicly and family will remain roadside, not graveside**

This service does not include: embalming or other preparation; visitation or ceremonies(private or public), cemetery fees, merchandise or cash advances.

Simple Burial with Casket from Heritage Funeral Home	**$2500.00** to **$31100.00**
Simple Burial with Casket Provided by Purchaser	**$1,900.00**

Simple Cremation

This service includes: Limited services of Director and Staff; Transfer of your loved one from place of death to funeral home; Transportation of deceased to Crematory and Crematory Fee; Placement of life narrative; Guest Register/"Gift of Heritage" video to website; Service Vehicle; Choice of Simple Urn; 1 D.C.
This service does not include: embalming or other preparation; visitation or ceremonies(private or public), medical examiner's permit or merchandise or cash advances.

Simple Cremation with Casket from Heritage Funeral Home	**$2400.00 to $30850.00**
Simple Cremation with Alternative Container and choice of Simple Urn	**$1,800.00**
Simple Cremation with Alternative Container (Urn provided by purchaser)	**$1,700.00**
Simple Cremation with Casket/Alt Container and Urn provided by Purchaser	**$1,600.00**

Personalized Burial Service Options

Prices Effective November 1, 2022 *(Subject to change without notice)*

Traditional Funeral or Memorial Gathering With Burial

These services include: Professional Services of Director and Staff; Transfer of your loved one from place of death to funeral home; Dressing, Casketing, Cosmetology; Use of facilities and staff to direct services at a location of your choice followed by a graveside committal service; Floral arrangement photos; Placement of life narrative, Guest Register and "Gift of Heritage" video to our website; Use of hearse and service vehicle; Flower delivery after ceremony; temporary grave marker; 1 death certificate.

These service options do not include: merchandise selected such as a casket, outer burial container, flowers, stationary, and other funeral costs such as third party expenses/cash advance items.

With Public Visitation — $4,425.00

This option also includes professional embalming; use of facilities and staff for visitation **($350 Savings)**

With Private Family Viewing — $3,425.00

This option also includes use of facilities and staff for setup and private family viewing **($350 Savings)**

Without Viewing or Visitation — $3,175.00

This option does not include any viewing or visitation options **($350 Savings)**

Graveside Funeral With Burial

These service options include: Professional Services of Director and Staff; Transfer of your loved one from place of death to funeral home; Dressing, Casketing, and Cosmetology; Use of facilities and staff to direct the graveside committal service; Floral arrangement photos; Placement of life narrative, Guest Register and "Gift of Heritage" video to our website; Use of hearse and service vehicle; Flower delivery after ceremony; temporary grave marker; 1 death certificate.

These service options do not include: merchandise selected such as a casket, outer burial container, flowers, stationary, and other funeral costs such as third party expenses/cash advance items.

With Public Visitation — $3,975.00

This option also includes professional embalming; use of facilities and staff for visitation **($350 Savings)**

With Private Family Viewing — $2,775.00

This option also includes use of facilities and staff for setup and private family viewing **($350 Savings)**

Without Viewing or Visitation — $2,525.00

This option does not include any viewing or visitation options **($350 Savings)**

Personalized Cremation Service Options

Prices Effective November 1, 2022 *(Subject to change without notice)*

Traditional Funeral or Memorial Gathering With Cremation

These service options include: Professional Services of Director and Staff; Transfer of your loved one from place of death to funeral home; Use of facilities and staff to direct the funeral service at our funeral home or other location of your choice; Transportation to Crematory and Crematory fee; Floral arrangement photos; Placement of life narrative and Guest Register and "Gift of Heritage" video to our website; Use of hearse and service vehicle; Flower delivery after ceremony; 1 death certificate.
This service does not include: merchandise selected such as a casket, outer burial container, flowers, stationary, and other funeral costs such as third party expenses/cash advance items.

With Public Visitation — $4,675.00

Includes prof. embalming; dressing/casketing/cosmetology; facilities/staff for visitation **($500 Savings)**

With Private Family Viewing — $3,625.00

Also includes facilities and staff for setup and private family viewing **($500 Savings)**

Without Viewing or Visitation — $3,425.00

This option does not include any viewing or visitation options **($500 Savings)**

Graveside Service Cremation

This service includes: Professional Services of Director and Staff; Transfer of your loved one from place of death to funeral home; Use of staff to direct graveside committal service; Transportation to Crematory and Crematory Fee; Floral arrangement photos; Placement of life narrative, Guest Register and "Gift of Heritage" video to our website; Use of hearse and service vehicle; Flower delivery after ceremony; 1 d.c.
This service does not include: merchandise selected such as a casket, outer burial container, flowers, stationary, and other funeral costs such as third party expenses/cash advance items.

With Public Visitation — $4,025.00

Includes prof. embalming; dressing/casketing/cosmetology; facilities/staff for visitation **($500 Savings)**

With Private Family Viewing — $3,025.00

Also includes facilities and staff for setup and private family viewing **($500 Savings)**

Without Viewing or Visitation — $2,975.00

This option does not include any viewing or visitation options **($500 Savings)**