Privacy Policy

Effective Date: 1st September 2026

At Blue Water Stays, we respect your privacy and are committed to protecting your personal information in accordance with the Australian Privacy Principles contained in the Privacy Act 1988 (Cth).

This Privacy Policy explains how we collect, use, store and disclose your personal information when you visit our website, make a booking, submit an enquiry or otherwise interact with Blue Water Stays.

Information We Collect

We may collect personal information including:

- Your name
- Email address
- Telephone number
- Postal address
- Booking details
- Payment information
- Identification where required for booking verification
- Information relating to your accommodation requirements
- Any other information you voluntarily provide to us

We only collect personal information that is reasonably necessary to provide our services or respond to your enquiries.

How We Use Your Information

Your personal information may be used to:

- Process accommodation bookings
- Communicate with you before, during and after your stay
- Respond to enquiries
- Provide customer support

- Process payments and refunds
- Verify guest identity where required
- Improve our website and services
- Meet our legal obligations
- Send occasional updates or promotional material where you have chosen to receive them

We will not use your personal information for unrelated purposes without your consent unless required or authorised by law.

Booking Information

When making a booking, additional information may be collected to verify your identity, process payments and comply with accommodation requirements.

This information is used solely for managing your booking, protecting property owners and guests, and ensuring a safe and enjoyable stay.

Payment Information

Payments are processed using secure third-party payment providers.

Blue Water Stays does not permanently store your full credit card details. Where applicable, authorised security pre-authorisations may be processed in accordance with your booking terms.

Cookies & Website Analytics

Our website uses cookies and similar technologies to improve your browsing experience.

These technologies help us:

Understand how visitors use our website

Improve website performance

Remember user preferences

Analyse website traffic

Deliver a better online experience

You can disable cookies through your web browser settings; however, doing so may affect some website functionality.

Disclosure Of Information

We may disclose your personal information where:

It is necessary to fulfil your booking or enquiry

We engage trusted third-party providers to deliver our services

We are required or authorised by Australian law

You have provided your consent

Blue Water Stays does not sell or trade your personal information to third parties.

Website Security

We take reasonable steps to protect your personal information from misuse, interference, loss, unauthorised access, modification and disclosure.

While we implement appropriate security measures, no method of transmitting information over the internet or storing electronic data is completely secure. As such, we cannot guarantee absolute security.

Third-Party Websites

Our website may contain links to third-party websites or booking platforms.

Blue Water Stays is not responsible for the privacy practices or content of these external websites. We encourage you to review their individual privacy policies before providing personal information.

Accessing Or Updating Your Information

If you believe the personal information we hold about you is incorrect, incomplete or out of date, please contact us.

We will take reasonable steps to update or correct your information where appropriate.

Changes To This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our business practices, legal obligations or website functionality.

The latest version will always be published on this website.

Contact Us

If you have any questions about this Privacy Policy or how your personal information is handled, please contact us.

Phone: 0481 277 106

Email: info@bluewaterstays.com.au

Website: www.bluewaterstays.com.au

3/18 Park Street, Port Macquarie, NSW, 2444

Australia