

# MC-Rx

Powered by ProCare Rx

Innovative PBM Solutions

Pharmacy Benefit  
Management focused on  
overall cost containment,  
clinical optimization  
services, and member  
satisfaction using our  
flexible system in a truly  
auditable & transparent  
pass-through model.

VALUE

58768





2535  
878

GMB

MODEL: 428

7239  
572

...ical idea, but no more than that one day each of us would be a computer. Remember the skeptic doubting anyone would ever

The Artificial Intelligence (AI) market is projected to attain Compound Annual Growth Rate (CAGR) of 30% over the next five years. The barriers manufacturers face in evaluating and adopting technologies, and explores how global manufacturing is being transformed by emerging technologies. The study delves into the enable change at a rapidly accelerating pace, and the substantial progress and cost reduction in manufacturing of computing power, bandwidth, and

What's interesting is that the cheap and out of control robots are smart, which has been attracting attention to announce a major event. In fact, the future of the robotics industry is being explored by us. As The Economist magazine has reported, the robotics industry has never before been so competitive and ready for 3D manufacturing. The robots are taking over 3D printing. The robotics future is being explored by us - only a bit strange to begin with. The robots are smart, and the robots are cheap. And the robots are taking over 3D printing.

AI is being used today to enable collaborative robotics, predictive analytics, improving recruitment and retention, and optimizing equipment and plant effectiveness. The potential for AI in manufacturing is being explored by the global venture capital community. The most interesting AI, called cognitive technologies, includes computer vision, natural language processing, speech recognition, optimization, and planning. The most interesting machine learning refers to the ability of computers to learn from exposure to data, without the need to follow explicitly programmed instructions.

Much as the computing industry has moved from a mainframe to a PC to a mobile stage, with the same trajectory, we could be headed for the same trajectory. What this means is that soon when each of us could have teams of personal robots around us in our daily lives, doing everything from cleaning our toilets to cleaning our arteries, and communicating with each other as part of swarm intelligence.

# INNOVATIVE SOLUTIONS

MC-Rx operates its own internally developed and maintained pharmacy benefit management system.

Our system operates on one platform that handles all of your needs. Integrated with our Customer Care Center, the system performs over 1,500 edits during the adjudication of each claim, including real-time concurrent drug utilization reviews, clinical controls, and quality checks. Our system allows for sophisticated benefit plan designs, automated clinical edits, multi-tiered enrollment, flexible copay structures, customized formularies, and many other real-time features.

URAC-accredited for pharmacy benefit management services, our system continually passes annual SOC1 & SOC2 audits. We operate in an open and transparent environment in full compliance with CMS and all regulatory requirements.

MC-Rx develops tailored and unique programs based on the requirements of your population. We utilize step therapy, prior authorization, generic interchange, reference pricing (Therapeutic MAC), NADAC pricing, and grandfathering of coverage to help control expenses. By offering various pharmacy network strategies, hybrid rebate programs, and aggressive patient assistance programs, you are able to balance costs and member satisfaction.



# Partnership Commitment From The Start



Successful  
Collaboration

MC-Rx's vast experience provides us with the skills and knowledge to ensure a smooth transition to our system and guarantee the 'Go-live' date. We take a proactive approach to service, starting with the conversion process that includes complete benefit plan review, timely beneficiary and pharmacy notifications, and multi-faceted quality assurance of your benefit set-up.



Frequent  
Communication

MC-Rx's success is based on using our own adjudication system, staff stability, and claims processing accuracy. Your program will be fully supported by clinical, analytical, operational, and compliance personnel to champion your goals. We frequently consult with you to ensure that your prescription benefit design is meeting your evolving business needs.



Consultative  
Knowledge

MC-Rx provides easy-to-use online tools and applications to manage and measure core services of your pharmacy program.

- e.ProCare.com: Eligibility & rules management
- Data Manager: Benefit plan design and pharmacy/physician management
- e.Reports: Ad-hoc reporting system
- *Zero-In* Tool: Flexible analytics system
- Member Portal: Member-based profile system
- PDE *Zero-In* Tool: Custom analytic tool designed for Part D performance monitoring
- Part D Re-processor: Automated claims recalculation (re-stacking) and PDE adjustment tool



Innovation and  
Online Tools

MC-Rx's tools are extremely flexible in allowing you to extract any data, grouping, and/or category from your data warehouse, including virtually every data element entered into our claims processing system. As a result, reports can be provided for all data elements. You can either request a customized report that turns into a standard weekly, monthly, or quarterly report, or extract the information yourself using our robust online reporting tool, eReports.

MC-Rx's *Zero-In* is an intuitive search-and-report analytics tool that supports straightforward plan design modeling options based on its ease of use, drill-down capabilities, rapid data analysis response, data trending, and download interface to multiple user-friendly formats.

PDE *Zero-In* and our Part D Reprocessing tools have been custom built for Prescription Drug Event management.

- Support that meets CMS requirements and helps you achieve your operational and financial goals
- Tailor-made reports to you for transparency and oversight
- Guaranteed PDE acceptance rate of over 99.7%
- Accurate PDEs provided through timely reprocessing management
- Cyclic and ad-hoc PDE cycles that comply with CMS submission requirements

PDE *Zero-In*  
Drill Down Reports



Support in identifying the impact of plan designs on PDE reporting and CMS reimbursements.



Expertise in developing CMS-compliant reports, audit universes, transition monitoring, etc.



Produce/provide all Part D reporting and data validation process for Data Validation Audits.

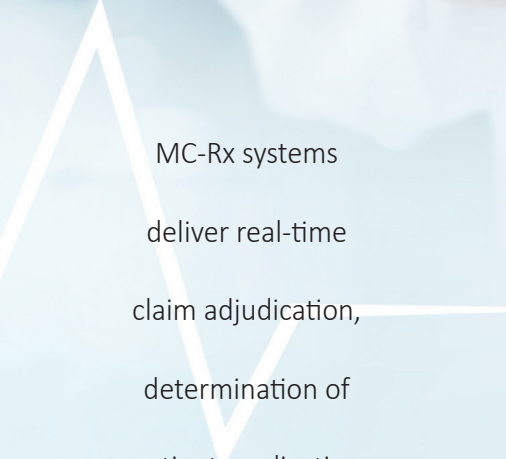
# Strong Clinical Programs are the **Foundations of Cost Containment**

MC-Rx's P&T Committee and Clinical teams continually monitor formulary effectiveness through continuous drug evaluation, strategic placement of products, and other utilization management strategies. Whether you are using our formulary or yours, we work with you to ensure that the right drug is dispensed to the right patient at the right time, providing the best clinical outcomes.

Focused on customer care and solutions, ProCare SpecialtyCare bridges gaps in care to provide excellent service for your patients' specialty drug needs. Rooted in service and driven to innovate and improve the customer experience, we are committed to your success in managing specialty drugs.

Other clinical programs and services that assist with cost controls and Star Rating compliance include:

- Medication Possession Ratio for Diabetic, CV, and Cholesterol patients
- Specialty Drug Adherence Tracking
- Patient Engagement Outreach and Education Programs
- Morphine Milligram Equivalent (MME) Dose Programs
- Concierge Pharmacy Services Programs
- Grievance and Appeals Support
- Population Health Analytics



MC-Rx systems deliver real-time claim adjudication, determination of patient medication adherence, and chronic disease management in an independent processing environment.



We strive to be audit-ready and are able to produce reports with the timeframes in CMS audit protocols.



Empowering collaborative partnerships with innovative technology.

**QUALITY  
FOCUSED  
RESULTS**

## MC-Rx Overview of Services

- National Pharmacy Benefit Management
- Flexible & Scalable Claims Adjudication System
- National Pharmacy Network with Wrap Options
- US-Based 24/7 Customer Care Center
  - Web-based Pharmacy & Member Help Desk Application
- Real-Time Plan, Physician & Member Management Applications
- Customizable Formulary
- Quality-Focused Clinical Programs
- Medicare Part D Services
- Drug Utilization Review & Medication Monitoring
- Interactive Online Member Portal
- Consumer-Friendly Mail Order Program
- Smart Specialty Pharmacy Services
- Chronic Disease Management Programs
- Opioid Management (MME) Program
- Patient Engagement Tools
- Manufacturer Rebate Management System
- FWA & Narcotic Surveillance Reporting
- Robust Reports Portal
- Health Analytics

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