



SIA Medical Centre

CLINIC INFORMATION BOOKLET

Welcome to SIA Medical Centre Footscray!

At SIA Medical Centre, your health and well-being are our top priorities. We are delighted to have you here and to offer you a warm and caring environment for all your healthcare needs. Whether you're a new patient or a returning one, we're dedicated to providing you with the highest quality medical care and services.

CONTACT US



03 8538 1111



<https://www.siamed.com.au/footscray>



Level 1, 190 Barkly Street
Footscray, VIC 3011



OUR TEAM

Our team of experienced healthcare professionals is committed to ensuring your health journey is smooth, comfortable, and effective. We offer a wide range of medical services, from general check-ups to specialized treatments, all delivered with the utmost compassion and expertise.



Dr John He

Dr. John He is a compassionate and diligent male GP who has dedicated his career to providing exceptional healthcare services to his patients. With a deep sense of empathy and a strong work ethic, he has earned the trust and admiration of his patients and colleagues alike.



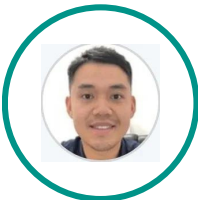
Dr Aiy Sir Tang

Dr. Aiy Sir Tang is a highly skilled and multilingual female doctor, fluent in both Mandarin and Cantonese. She has a particular interest in preventative medicine, promoting healthy lifestyles, and disease prevention, which aligns well with her belief in the power of patient education.



Dr Hoie Kidd Leong

Dr. Kidd Leong, is a leading professional specialising in medical marijuana and ADHD assessments. Dr. Leong's expertise and collaborative approach make him an invaluable asset to the clinic.



Dr Victor LUU

He has a special interest in skin health; minor surgical procedures including wound repair, skin checks, mole/lump excision and removal. He is also qualified in Implanon insertion and removal, and medical termination.



Dr Yu Gen Lim

A dynamic and enthusiastic registrar in the field of medicine. Despite being at the early stages of his career, Dr. Lim exhibits a passion for excellence and a drive to make a positive impact. Driven by a commitment to patient care, Dr. Lim's youthful energy and enthusiasm contribute to a vibrant and progressive approach in the medical field.



Dr Andres Acosta Rippe

A distinguished professional specialising in family health and chronic disease management. Fluent in Spanish, Dr. Acosta brings a unique cultural sensitivity to his practice. With a focus on providing comprehensive care, he excels in managing chronic conditions, ensuring the well-being of his patients.



Dr Darren Loo

A dedicated professional specializing in family health. Fluent in both Cantonese and Mandarin, Dr. Loo fosters effective communication and understanding with a diverse patient base. Known for his kindness and patience, he creates a welcoming environment for all. Driven by a commitment to comprehensive care, Dr. Loo excels in addressing the unique health needs of families. With his compassionate approach and linguistic versatility, he stands out as a trusted advocate for patient well-being.



Dr Malcolm Webb

A diligent healthcare professional with a specialised focus on LGBTQI+ and transgender demographics. His commitment to inclusive and comprehensive care is evident in his diligent approach to addressing the unique health needs of these communities. Dr. Webb stands out as a dedicated advocate, ensuring that each patient receives respectful and individualised healthcare. His expertise, coupled with a compassionate and thorough manner, makes him a trusted doctor within the clinic.



Dr Zun May Tang

Dr May strives to provide comprehensive and individualised care to the community with an approachable manner. She enjoys all things general practice. Special interests include chronic disease management, women's health, family medicine and minor surgical procedures. She is also qualified in Implanon and Mirena/IUD insertions and removals.



Dr Omar Zuletta

He is known for his ethical approach to medicine, excellent communication abilities, and collaborative teamwork in multidisciplinary healthcare settings. His clinical interests include chronic disease management, preventive medicine, urgent care, and community health. Fluent in Spanish and English, and basic command of French,

OUR ALLIED HEALTH



EVADO STUDIOS PHYSIOTHERAPY

EVADO STUDIOS AT SIA MEDICAL CENTRE FOOTSCRAY PROVIDES SPECIALISED PHYSIOTHERAPY AND REHABILITATION SERVICES WITHIN A MEDICAL SETTING.

THEIR TEAM OF EXPERIENCED PHYSIOTHERAPISTS WORK COLLABORATIVELY WITH GPs AND OTHER HEALTHCARE PROVIDERS TO DELIVER EVIDENCE-BASED TREATMENT, INCLUDING INJURY ASSESSMENT, MANUAL THERAPY, AND INDIVIDUALISED EXERCISE REHABILITATION PROGRAMS.

USING THEIR TARGET.PERFORM.ACHIEVE MODEL, EVADO STUDIOS FOCUSES ON HELPING PATIENTS RECOVER FROM INJURY, IMPROVE PHYSICAL FUNCTION, AND ACHIEVE LONG-TERM HEALTH AND FITNESS GOALS IN A STRUCTURED AND SUPPORTIVE ENVIRONMENT.



SUPERFOOT PODIATRY



PETER IS THE CO-FOUNDER AND DIRECTOR OF SUPER FOOT PODIATRY.

PETER BEGAN HIS CAREER IN PODIATRY AFTER COMPLETING A BACHELOR OF APPLIED SCIENCE AND MASTERS OF PODIATRIC PRACTICE AT LA TROBE UNIVERSITY. HE HOLDS A PARTICULAR INTEREST IN LOWER LIMB BIOMECHANICS AND THE MANAGEMENT OF VARIOUS MUSCULOSKELETAL CONDITIONS.



SIA Medical Centre

Level 1/190 Barkly Street, Footscray, 3011

Phone: 8538 8111 Fax: 8538 8112

Email: footscrayreception@siamedical.com.au

Website: www.siamed.com.au/footscray

Practice philosophy

We here at SIA Medical are committed to providing quality healthcare to families and individuals in the community.

Billing arrangements

SIA Medical Centre Footscray is a mixed billing clinic.

Standard Consultation Fees

Monday to Friday 8am–8pm

\$93.00

Monday to Friday after 8pm

\$123.00

Saturday before 1pm

\$99.00

Saturday after 1pm

Sunday all day & Public Holidays

\$123.00

Telehealth

\$95.00

Appointments

Consultation is by appointment; however, we welcome walk-ins and you will be allocated in at the earliest convenience. URGENT medical matters will be dealt with as a priority. Please advise our friendly receptionists if you are experiencing any chest pains or shortness of breath on arrival. Every effort is made to adhere to the appointment times; however, this can be difficult due to emergencies and walk-ins or unexpected longer consultations.

To ensure we allocate the correct time for your appointment please advise the receptionists when making the appointment that you require a longer consultation (e.g. pap smears, counselling, medicals, postnatal check-ups etc.)

Recall & Reminder System

For preventative care and follow up our clinic has a recall and reminder system in place whereby we will contact you via letter or phone call for a follow up of a care plan, diabetes management, skin checks, mammogram etc.

Patients who attend our practice will automatically be on the recall register if you do not wish to be involved in this system please notify a member of staff.

Communication with patients by telephone and electronic means

Telephone contact by patients to doctors are welcome however, due to the doctor's schedule immediate communication may not be available. In this instance a message will be taken and the recipient will return your call at the earliest convenience.

There are risks associated with electronic communication in that the information could be intercepted or read by someone other than the intended recipient. Email is not a secure form of communication and is not encouraged. Patients must be aware that any communication they direct to the surgery via email is also NOT secure and confidentiality cannot be guaranteed. Patients communicating through email do so at their own risk. If you do choose to contact the surgery via email, this is considered as patient consent to reply via email. Our email is only monitored during working hours. If you have an issue that requires urgent attention, we request that you contact the practice via telephone.

After hours care

The practice provides 24-hour care for patients.

When the clinic is closed the phones are diverted to Doctor Doctor Service who provides after hours care. Please ring the practice number 8538 8111 and you will be directed to the Locum Service. You may call the Locum Service directly on 132 660.

PRACTICE DOCTORS

Dr. John He

Dr. Aiy Sir Tang

Dr. May Tang

Dr. Hoie Kidd Leong

Dr. Victor Luu

Dr. Yu Gen Lim

Dr. Darren Loo

Dr. Malcolm Webb

Dr. Andres Acosta Rippe

Dr. Omar Zuletta

OTHER SERVICES

Evado Studios- Physiotherapy

Superfoot Podiatry

Leanne Piller- Psychologist

Apex Hearing- Audiology

Australian Clinical Labs

PRACTICE HOURS

Monday to Thursday

8am – 11pm

Friday

8am-10pm

Saturday and Sunday

9am – 5pm

Public Holidays

Hours may vary





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Email: footscrayreception@siamedical.com.au

Website: www.siamed.com.au/footscray

Patient test results

Patients are required to return to the clinic for their test results and no results will be given over the phone due to privacy laws.

If you have an urgent result you will be contacted via telephone immediately.

To ensure we are able to contact you at all times please ensure your details are up to date when you have a change of address, phone number etc.

Home visits

Home visits are available for regular patients of this practice whose condition prevents them from attending the clinic. If you have any enquiries, please discuss with your doctor.

Waiting time

We have several measures to assist in streamlining the waiting room and improving the waiting room and patient flow in our medical centre. Please advise the type of appointment you require when booking, or if the doctor or nurse has advised you to have something completed at your next appointment.

Continuity of care

We will help you see the doctor of your choice.

All evidence suggests that communication between doctor and patient is improved when a good relationship exists between both parties.

We recognise it is not always likely to see the same doctor; however, we do encourage you to continue to be treated by the same doctor.

Privacy policy

The practice is committed to maintaining the confidentiality of your personal information. It is the policy of the practice to maintain security of personal health information at all times and to ensure that the information is only available to members of staff and comply with the privacy act.

Further information on our privacy can be found on our website or ask for a copy at reception.

Chronic disease management

Our clinic is committed to supporting patients prevent the development of chronic disease. We offer risk assessments for diabetes, heart disease etc.

Health assessments

We offer health assessments for over 75, 45-year-old and healthy kids check.

Patients that are 45-49 are encouraged to have a health assessment to identify chronic disease and put preventative measures in place.

Interpreter services

If you or your family require an interpreter, we can organise this for you. Please let us know when you ring to make your appointment. Alternatively, you can contact the Translating and Interpreting Service on 1300 131 450 directly.

Complaints

All complaints are regarded as priority and are used for quality improvement for our services. All complaints will be dealt with immediately.

If you feel your complaint has not been resolved to your satisfaction, then you can contact the:

Victorian Health Complaints

Commissioner

Phone: 1300 582 113

Email: hcc@hcc.vic.gov.au

Mail: Health Service

Commissioner

Level 26/570 Bourke Street,
Melbourne VIC 3000

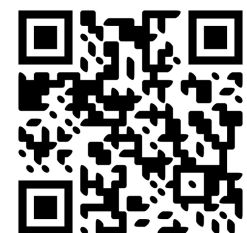
Online Booking

Book your next appointment online via the Hotdoc app!



Get Social!

Follow us on Facebook for updates and service information.



Clinic Services

- 24 hour holter monitor
- Physiotherapy
- Podiatry
- Audiometry
- Skin cancer checks
- Iron infusion
- Spirometry
- Pre-Employment medicals
- Childhood immunisations
- Adult immunisations
- Chronic disease care plans
- Mental health care plans
- Health assessments
- Pathology collection
- Chemist Warehouse

Monday-Friday 8am-8pm	Standard Fee	Rebate
Standard Consultation	\$93.00	\$45.05
Long Consultation	\$137.00	\$87.10
Monday-Friday after 8pm Saturday after 1pm Sunday & Public Holidays	Standard Fee	Rebate
Standard Consultation	\$123.00	\$58.65
Long Consultation	\$164.00	\$100.55
Saturday before 1pm	Standard Fee	Rebate
Standard Consultation	\$104.00	\$45.05
Long Consultation	\$147.00	\$87.10

Telehealth Consults		
Medicare Card Holders (Rebates only available to patients seen by GP face to face within last 12 months)	\$95.00	
	MEDICARE REBATE \$45.05	
Non-Medicare Care Holders	\$95.00	

Bulk Billing	
DVA Card Holders Pension Card Holders over 65 Years DSP Card Holders Children Under 16 Years with Medicare	Bulk Billed Monday to Friday between 8am and 6pm

Treatment Room Fees	
Wound Dressing	\$20.00 + (Depending on complexity)
Ear Syringing	\$90.00
Procedure Fee	\$80.00 + (Depending on Complexity)
Cryotherapy	\$15.00 + (Depending on how much used)
Iron Infusion	\$250.00
24hr Holter Monintor/ 24hr Blood Pressure Monitor	\$53.00/\$53.00
Assessments	
VIC Roads License Assessment	\$160
Medical Marijuana Assessment	\$210.00
	MEDICARE REBATE \$87.10
Chronic Disease Care Plan Chronic Disease Care Plan Review	Bulk Billed if meet eligibility
Mental Health Care Consultation & Mental Health Care Plans	\$150.00
Health Assessment	Bulk Billed if meet eligibility
Vaccines	
Yellow Fever	\$260.00 Inclusive of Vaccine, Drs consult and Certification
Travel Vaccination Consult Fully private consult no rebate	\$100.00 consult fee plus costs of all vaccinations given

TRAVELVAX CLINIC

on-site

YOUR COMPLETE TRAVEL HEALTH SERVICE

- ✓ Competitively Priced Travel Vaccines
- ✓ Corporate & Leisure Travel Health Advice
- ✓ First Aid Kits & Accessories
- ✓ Preventative Treatment and Medications
- ✓ Yellow Fever Accredited Practice

Ask reception for an appointment or details. You can also scan the QR code to book online.



www.siamed.com.au/travel-vaccination

(03) 8538 8111

Accredited Yellow Fever Vaccination Centre

**Vaccination and certificate
for international travel**

Call SIA Footscray on
8538 8111
or Book Online via Hotdoc



SIA Medical Centre

The easiest way to book appointments

 **General Family Practice**

Book appointment

Consultation 

 **Dr Sarah-Jane Smith**
General Practitioner, Female 

Wed 26 Aug	Thu 27 Aug	Fri 28 Aug	Sat 29 Aug
 back			next 
9:30 am	9:30 am	9:30 am	9:30 am
9:40 am	9:40 am	9:40 am	9:40 am
9:50 am	9:50am	9:50 am	9:50 am
10:00 am	10:00 am	10:00 am	10:00 am
10:10 am	10:10 am	10:10 am	10:10 am



Scan
download
HotDoc app

to
the

