

Nor Cal Pet Services Inc.

New Customer Packet

Pet Information

Pet 1: _____ Breed/ DOB / Weight: _____

Sex: M ☐ F ☐ Spayed ☐ Neutered ☐ Color: _____

Pet 2: _____ Breed/ DOB / Weight: _____

Sex: M ☐ F ☐ Spayed ☐ Neutered ☐ Color: _____

Pet 3: _____ Breed/ DOB / Weight: _____

Sex: M ☐ F ☐ Spayed ☐ Neutered ☐ Color: _____

Pet 4: _____ Breed/ DOB / Weight: _____

Sex: M ☐ F ☐ Spayed ☐ Neutered ☐ Color: _____

Pet Parent Information

Owner's Name: _____

Phone Number: _____

Secondary Owner's Name: _____

Phone Number: _____

Address: _____

City, State, Zip: _____

Email: _____

Veterinary Clinic:

Name: _____ Phone Number: _____

Emergency Contacts: Please provide **at least two (2) emergency contacts** who are **not yourself, your spouse/partner, or anyone traveling with you.** These individuals may be contacted if we are unable to reach you and may be authorized to make decisions on your behalf based on the permissions you select below.

Emergency Contact #1

Name: _____

Relationship: _____

Cell Phone: _____

Alternate Phone (Optional): _____

Authorization (Check all that apply):

- ☐ Emergency Contact Only (May be contacted if we cannot reach you.)
- ☐ Medical Decision Authorization (May authorize veterinary treatment if you cannot be reached.)
- ☐ Pick-Up Authorization (May pick up my pet from NorCal Pet Services.)

Emergency Contact #2

Name: _____

Relationship: _____

Cell Phone: _____

Alternate Phone (Optional): _____

Authorization (Check all that apply):

- ☐ Emergency Contact Only (May be contacted if we cannot reach you.)
- ☐ Medical Decision Authorization (May authorize veterinary treatment if you cannot be reached.)
- ☐ Pick-Up Authorization (May pick up my pet from NorCal Pet Services.)

Owner Acknowledgment

I understand that the emergency contacts listed above may only be contacted if NorCal Pet Services is unable to reach me. I authorize NorCal Pet Services to communicate with the contacts I have designated according to the permissions I selected above.

Owner Signature: _____ **Date:** _____

Pet Assessment

Pet #1 Name: _____

Pet #2 Name: _____

Pet History:

From where did you obtain this pet?

____ Breeder ____ Shelter/Rescue

Other: _____

How does your pet typically react to strangers?

In your home:

Outside your home (walks, public places, etc.):

What is the pet's behavior when meeting a stranger
(in their home and outside the home)

How does the pet behave, interact, or play with a
person? _____

What types of play does your dog enjoy the most?

Handling Sensitivities:

Is your pet sensitive to being touched in certain areas (ears, paws, tail, etc.)? ____ Yes ____ No

If yes: please describe: _____

Are there any specific behaviors or requirements we need to be aware of? (i.e., eats from a raised feeder, must use a harness)

____ Yes ____ No ☐ Please List: _____

Does your dog have any current medical conditions? Please describe:

Prior dog daycare/boarding history (if applicable):

____ No prior dog daycare/boarding
____ Daycare/Boarding at another local daycare facility
____ Daycare/Boarding at a facility outside of the area

Name & city of prior daycare facility (if applicable):

Why did your dog stop attending daycare/boarding (if applicable)? _____

Pet History:

From where did you obtain this pet?

____ Breeder ____ Shelter/Rescue

Other: _____

How does your pet typically react to strangers?

In your home:

Outside your home (walks, public places, etc.):

What is the pet's behavior when meeting a stranger
(in their home and outside the home)

How does the pet behave, interact, or play with a
person? _____

What types of play does your dog enjoy the most?

Handling Sensitivities:

Is your pet sensitive to being touched in certain areas (ears, paws, tail, etc.)? ____ Yes ____ No

If yes: please describe: _____

Are there any specific behaviors or requirements we need to be aware of? (i.e., eats from a raised feeder, must use a harness)

____ Yes ____ No ☐ Please List: _____

Does your dog have any current medical conditions? Please describe:

Prior dog daycare/boarding history (if applicable):

____ No prior dog daycare/boarding
____ Daycare/Boarding at another local daycare facility
____ Daycare/Boarding at a facility outside of the area

Name & city of prior daycare facility (if applicable):

Why did your dog stop attending daycare/boarding (if applicable)? _____

Has your dog ever bitten any <u>PERSON</u> under any circumstances? ____ Yes ____ No If yes: How many bites have not broken skin? _____ _____ What happened that led up to the bite? _____ _____ _____ Has this dog ever bitten another <u>DOG</u>? ____ Yes ____ No If yes: Please describe the most severe injury that has resulted: _____ _____ _____ _____ What happened that led up to the bite? _____ _____ _____ Does your pet protect their food or toys? ____ Yes ____ No If yes, who do they protect from? ____ Humans ____ Other Dogs ____ Both Does your pet chew? (Blankets, beds, water dishes) ____ Yes ____ No Does your pet cause property damage? ____ Yes ____ No Please Explain _____	Has your dog ever bitten any <u>PERSON</u> under any circumstances? ____ Yes ____ No If yes: How many bites have not broken skin? _____ _____ What happened that led up to the bite? _____ _____ _____ Has this dog ever bitten another <u>DOG</u>? ____ Yes ____ No If yes: Please describe the most severe injury that has resulted: _____ _____ _____ _____ What happened that led up to the bite? _____ _____ _____ Does your pet protect their food or toys? ____ Yes ____ No If yes, who do they protect from? ____ Humans ____ Other Dogs ____ Both Does your pet chew? (Blankets, beds, water dishes) ____ Yes ____ No Does your pet cause property damage? ____ Yes ____ No Please Explain _____
---	---

If your dog has had any basic obedience training, or there are commands frequently used with your dog, please check the commands your dog knows:

_____ Sit _____ Down _____ Wait _____ Stay _____ Come _____ Off _____ Enough
 _____ Outside _____ Inside _____ Go potty _____ Settle _____ Back _____ Leave it

Please list any other commands or hand singles you would like us to use while your dog is here

TD Behavior Check Off

#1Pet's Name : _____

Owners Last Name: _____

#2Pet's Name: _____

Please circle all that describe your Pet(s):

- | | | |
|--|-----|----|
| • Playful | Yes | No |
| • Barks Excessively | Yes | No |
| • Dog Aggressive | Yes | No |
| • Human Aggressive | Yes | No |
| • Jumps on people | Yes | No |
| • Stool eater | Yes | No |
| • Has your dog ever tried to escape a yard, crate, or building? | Yes | No |
| • Separation Anxiety | Yes | No |
| • Hyper | Yes | No |
| • Relaxed | Yes | No |
| • Dominant | Yes | No |
| • Fearful / Timid | Yes | No |
| • OK with Harness | Yes | No |
| • Collar Sensitive | Yes | No |
| • Afraid of storms | Yes | No |
| • Growls or snaps at strangers | Yes | No |
| • Afraid of other dogs | Yes | No |
| • Treats ok (milk bones) | Yes | No |
| • Allergies (if yes, please specify) | Yes | No |
| • When given toys, treats, or food, does your dog guard or protect them from: | | |
| • ☐ Other dogs ☐ Humans ☐ Both ☐ Not observed | | |
| • Destructive (if yes, circle below which one applies) | Yes | No |
| • ☐ Bedding ☐ Toys ☐ Furniture ☐ Walls/Doors ☐ Other: _____ | | |
| • What motivates your dog the most? | Yes | No |
| • ☐ Food ☐ Toys ☐ Praise / Attention ☐ Other: _____ | | |
| • Is your dog sensitive to touch in certain areas (ears, paws, tail)? | Yes | No |

Multi-Dog Household (If applicable)

- | | | |
|---|-----|----|
| • Can your dogs eat together without conflict? | Yes | No |
| • Can your dogs play together safely? | Yes | No |
| • Have your dogs ever shown aggression toward each other? | Yes | No |
| • Do your dogs need to be separated for meals or rest time? | Yes | No |

Additional specific information/warnings/recommendations:

Medication form Pet #1 _____

Pet #2 _____

1. Medication Name:

Ointment _____ Oral _____ Drops _____ Spray _____

For what condition/ailment is the pet being treated?

Is this medication to be administered regularly or on an "as needed" basis?

Regularly Scheduled

AM _____ Amount: _____

Noon _____ Amount: _____

PM _____ Amount: _____

As Needed If you selected "As Needed," specify the maximum daily dosage/frequency:

Is there any special way that you give your pet medication? Explain. _____

2. Medication Name:

Ointment _____ Oral _____ Drops _____ Spray _____

For what condition/ailment is the pet being treated?

Is this medication to be administered regularly or on an "as needed" basis?

Regularly Scheduled

AM _____ Amount: _____

Noon _____ Amount: _____

PM _____ Amount: _____

As Needed If you selected "As Needed," specify the maximum daily dosage/frequency:

Is there any special way that you give your pet medication? Explain. _____

1. Medication Name:

Ointment _____ Oral _____ Drops _____ Spray _____

For what condition/ailment is the pet being treated?

Is this medication to be administered regularly or on an "as needed" basis?

Regularly Scheduled

AM _____ Amount: _____

Noon _____ Amount: _____

PM _____ Amount: _____

As Needed If you selected "As Needed," specify the maximum daily dosage/frequency:

Is there any special way that you give your pet medication? Explain. _____

2. Medication Name:

Ointment _____ Oral _____ Drops _____ Spray _____

For what condition/ailment is the pet being treated?

Is this medication to be administered regularly or on an "as needed" basis?

Regularly Scheduled

AM _____ Amount: _____

Noon _____ Amount: _____

PM _____ Amount: _____

As Needed If you selected "As Needed," specify the maximum daily dosage/frequency:

Is there any special way that you give your pet medication? Explain. _____

Nor Cal Pet Services Inc.

HOW DID YOU HEAR ABOUT US?

YELP

FACEBOOK

EVENT

VET

GOOGLE

FAMILY/FRIENDS

OTHER

WERE YOU REFERRED BY A FAMILY OR FRIEND?

If so, please provide their full name below, and we will apply 10% off their next visit

----- *Refer a Family/Friend* -----

Refer a family or friend, and you will also receive
10% off your next visit!

Thank you for choosing Nor Cal Pet Services!