



ITALIA
SOGEST
Security & Service

ITALIA
SOGEST
Security & Service

YOUR REFERENCE FOR SAFETY ALL OVER ITALY

#staialsicuro | www.sogestitalia.it



OUR STORY

The Sogest Italia group was born from thirty years of experience in the sector of surveillance and concierge management.

Our presence throughout the national territory allows us to provide services, with a high quality standard, in all the cities of the country.

Our only goal is
"Customer Satisfaction".



CERTIFIED QUALITY

We are a company with great experience in integrated services for businesses, our presence over ten years on the market allows us to provide services with the highest quality standards and “customer satisfaction”.



CERTIFIED QUALITY

SUSTAINABLE DEVELOPMENT GOALS

SOGEST ITALIA IS COMMITTED TO THE 17 SUSTAINABLE DEVELOPMENT GOALS



OUR
MISSION
FOR
SUSTAINABILITY

SUSTAINABLE DEVELOPMENT

SOCIAL & COMPLIANCE

Continuous improvement of the work environment, health and safety, equal opportunities, ethical principles, economic well-being, social balance and supplementary healthcare.

GOVERNANCE

Strengthening management control, risk and opportunity management, sustainable investments with dedicated KPIs, employee development, innovation, and a sense of belonging.

ENVIRONMENT

Definition of sustainable KPIs for suppliers, use of eco-friendly uniforms, and development of monitoring systems for energy consumption and savings.

BUSINESS CONTINUITY

Full regulatory compliance (Legislative Decree 231) and transparency in economic and financial reporting.

SOGEST ITALIA, GREEN COMPANY

1 SCONFIGGERE
LA POVERTÀ



- Bonuses or benefits for our employees
- Second level union agreements

8 LAVORO DIGNITOSO
E CRESCITA
ECONOMICA



- Hiring people who live on site, safe and dignified jobs
- Respecting salary payment deadlines
- Corporate welfare in the forms defined by collective bargaining

6 ACQUA PULITA
E SERVIZI
IGIENICO-SANITARI



- Ensure that water and sanitation facilities are available and managed sustainably for all
- Use of environmentally friendly and non-harmful products



AT YOUR SERVICE

A SINGLE PARTNER FOR ALL YOUR SECURITY NEEDS



QUALIFIED PERSONNEL



OPTIMIZED COSTS



SINGLE PARTNER



THROUGHOUT ITALY

Relying on Sogest Italia means being able to count on solutions that are always new and efficient for **all security needs**.

Thanks to the decades-long experience of our partners and collaborators we can provide our customers with **high quality services** while maintaining competitive rates even at a national level.

We propose ourselves as a **single “figure”** for carrying out various types of activities, improving and optimizing the response times for what regards the provision of security consultancy and services.

RECEPTIONIST SERVICE

AUXILIARY SAFETY SERVICES

ARMED SURVEILLANCE

DAM SAFETY

BANK SECURITY SERVICE

DOORMAN

HOSTESS E STEWARD

FIRE PREVENTION

CONSTRUCTION YARD PATROL

SECURITY HOTEL

SECURITY NETWORK

RECEPTIONIST SERVICE

CONCIERGE FOR COMPANIES

- Reception activities
- Access control and pass issuing
- Key custody and management
- Switchboard management with call sorting
- Document custody and sorting

CONCIERGE FOR CONDOMINIUMS

- Access control and mail management
- Control of condominium area and technological services
- Carrying out minor maintenance and cleaning

GUARD

- Monitoring of electronic equipment
- Reporting of anomalies in systems and equipment
- Regulation of access to parking
- First intervention in the event of natural disasters or accidental events
- Parking service activities with ticket payment management



CONCIERGE
FOR
COMPANIES



CONCIERGE
FOR
CONDOMINIUMS



GUARD



AUXILIARY SAFETY SERVICES

CONCIERGE

Series of activities, in public and private areas, that guarantee the correct use of the assets to owners, workers and users of the structure.

MONITORING OF AREAS We guarantee the correct use of areas and spaces intended for collective use. It prevents unauthorized uses or damage to assets or users by requesting, if necessary, the intervention of the competent bodies.

FLOW MANAGEMENT It guarantees an adequate incoming and outgoing flow of people, vehicles and goods, the circulation and parking of vehicles in specific areas of the assets, preventing concentrations of people and vehicles.

INFORMATION SERVICE

Set of activities aimed at ensuring the correct orientation of people and vehicles within the heritage. Prevents the dispersion and presence of people and vehicles in unauthorized areas.

CHECK OF ENTRY TITLE

Set of activities aimed at ensuring access to the heritage, only to authorized persons. Its aim is to prevent abusive interference.

RECEPTION AND ASSISTANCE SERVICE

We guarantee the correct reception of people, vehicles and goods in the heritage areas. We support the organization of the same in the case of activities such as fairs, conferences, etc.

ARMED SURVEILLANCE



The armed surveillance service is carried out by **GPG**, a **security particular guard**, appropriately trained for guarding and surveillance tasks.

The **Armed Surveillance service** aims to guarantee the protection of assets and the personal safety of employees and visitors, for private companies and public bodies, and the safety and protection of the movable and immovable assets of private and residential homes.

The GPG operates in **uniform**, has **weapons**, and is equipped with a **bulletproof vest**, portable radio, and is in constant contact with the **operations center**, ready to **intervene promptly** in case of request.

HOW THE GPG SERVICE IS CARRIED OUT

- Inspection and Fixed Surveillance both in public and private places, 24 hours a day
- Emergency response
- Management of public and private events
- Guarding of sensitive targets such as hospitals, oilfield sites, etc.
- Surveillance service using advanced technological devices of video and remote surveillance
- Escort and “transport of valuables”



TASKS AND REQUIREMENTS OF STAFF IN CHARGE OF DAM SAFETY

DAM SAFETY

The staff in charge of dam safety plays a role of fundamental importance.

The service offered by SOGEST ITALIA includes both the control of the systems and their guardianship, in order to prevent and avoid acts of vandalism or sabotage to the system.

In addition to daily or periodic surveillance, the staff of Sogest Italia in charge of dam safety is active in particularly delicate situations, such as critical hydrological events and situations of danger or emergency.

An adequate dam safety service involves protection not only linked to the system and consequently also to the environment, but prevents enormous inconveniences from occurring due to a malfunction of the system.

The staff in charge of monitoring and supervising the dams performs a careful visual inspection of the systems and promptly reports any anomalies, implementing emergency actions.

- Maintaining the cleanliness of the grids
- Recording the temperature and water level
- Checking the sirens, alarm systems and lighting.

BANK SECURITY SERVICE



The BANK SECURITY service is a service aimed at credit institutions. It offers an access control service within the bank.

The Steward is responsible for all tasks related to security: inspection of the premises, opening / closing / blocking of the door, monitoring users accessing the bank and reporting dangerous or suspicious situations.

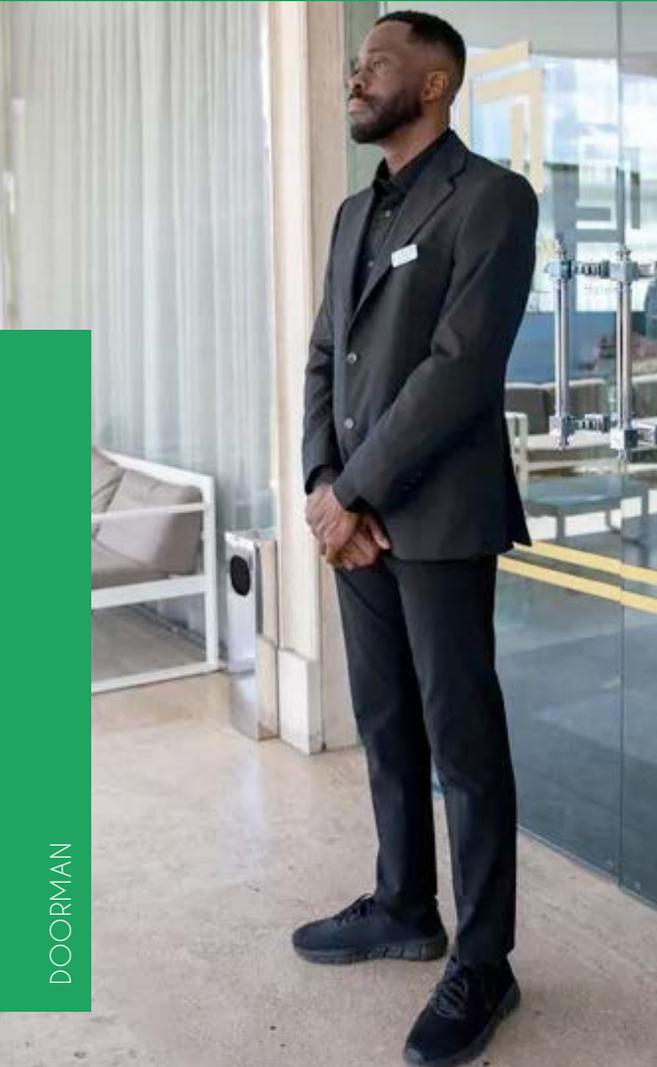
The Steward is equipped with a station that is also visible from outside the bank and is **clearly recognizable**, thanks to the uniform, as a security operator.

The Steward receives precise instructions, in order to avoid any type of intervention in the event of a robbery.

The BANK SECURITY service offered by Sogest Italia is a tool designed to **considerably reduce the scope of a possible criminal event**.

Experience has shown that the presence of such a figure acts as a deterrent for any criminal acts.

DOORMAN



The access control and customer reception management service involves **monitoring people** entering and exiting inside a commercial activity.

Ensuring the safety of a crowded place is of fundamental importance. Furthermore, this service provides a **great image return** for our customers by making the brand more recognizable and more sought-after.

The professionalism and ability that distinguishes us has allowed us to carry out this type of service for several large international **fashion brands**, at a national level, in stores and shopping centers.

THE ACTIVITY OF CONTROLLING THE FLOW AND OUTFLOW OF PEOPLE IN RETAIL AND LUXURY BRANDS

- Ensure correct access control
- Check for any anomalies
- Draw up an intervention report according to the law
- Open and close accesses, check emergency exits
- Check the correct use of fire-fighting equipment
- Manage and remove disruptive customers

HOSTESS & STEWARD

For the success of an event, hostesses and promoters are important professional figures: in that moment they represent the voice and face of a brand.

A service carried out by competent and specialized personnel helps to strengthen the image of the client during national and international events.

Sogest Italia offers high standard services for conferences, events and meetings, thanks to the careful training of hostesses and promoters.

SPECIALIZED STAFF IN LANGUAGE SERVICES

Sogest Italia is able to provide linguistic services and simultaneous and consecutive interpretation, both in the technical and scientific sectors.

The staff assigned to linguistic and interpretation services is highly specialized and selected.

Sogest Italia is able to guarantee the provision of professional interpretation services in the main languages: English, French, Spanish, Russian, Chinese, Japanese and Arabic.





● ○ ● ITALIA
SOGEST
Security & Service

OUR SERVICES INCLUDE THE FOLLOWING ACTIVITIES

FIRE PREVENTION

Thanks to the network of suppliers spread **across the entire national territory** and many years of experience in the security and crime prevention sector, Sogest Italia deals with the design and construction of:

- **Fire alarm systems**
- **Anti-intrusion systems**
- **Video surveillance services** for public and private companies

Sogest Italia provides customers with all related **technical assistance** and ordinary and extraordinary **maintenance** services.

- Patrol team
- Supervision of chemical plants
- Supervision of Shopping Centers
- Museums and cinemas
- Hangars
- Flammable material warehouses
- Television systems
- Underground parking lots

CONSTRUCTION YARD PATROL

You can rely on Sogest Italia for the safety of construction sites throughout the national territory. Our qualified and expert professionals are able to ensure the best performance in any circumstance.

This is a passive service that can be carried out even by simple unarmed guards or, in the case of nighttime surveillance, it can be entrusted to **security particular guard (GPG)**.

In the event of accidents, both the Security Particular Guards and the unarmed personnel, through the Operations Center, promptly alert the fire service or the police.

SPECIALIZED ACCESS CONTROL PERSONNEL

Open construction sites: the staff monitors the vehicles entering and exiting, requesting (if authorized) accompanying documents from the drivers.

Nighttime surveillance for the safety of construction sites. Nighttime is undoubtedly the time that is most prone to intrusions and thefts. For this reason, Special Security Guards are employed, who are responsible for supervising the site.

Video surveillance is also carried out by the operations center for the safety of construction sites.



SECURITY HOTEL



A FUNDAMENTAL PROFESSIONAL FIGURE FOR THE HOTEL WORLD

For luxury hotels and all high-level accommodation facilities, Sogest Italia guarantees “Security Hotel” professionals who constantly monitor every entrance or exit of the facility.

This is a figure who **welcomes customers** even before they turn to the reception.

When the customer is about to enter, the Security Hotel of Sogest Italia is ready to welcome them in a **professional manner**, attracting the attention of other members of the staff who take care of the needs of new customers.

The Security Hotels of Sogest Italia are the **first contact with the customers**, and for this reason they must guarantee the quality and professionalism of the facility.

This type of hotel staff knows **several languages**, but also those behaviors that vary from culture to culture.

The Security Hotels of Sogest Italia are constantly **radio-connected** to each other and to the manager.



SINGLE PARTNER FOR SAFETY

Aut. ex art. 115 del T.U.L.P.S.
per servizi di intermediazione e consulenza alle imprese.

SECURITY NETWORK

The years of experience and the know-how of our experts, together with the professionalism of a pool of **excellent partners**, allow us to achieve high quality standards, all by combining the rigor and formal correctness of the current regulations on security with the organizational and operational models of our clients.

We represent a single operational and administrative interface, taking care, where necessary, of the administrative coordination of the services entrusted for all the needs of the client, who can dedicate himself to his business by delegating the management of the **entire service** to us.

WHAT WE DO FOR YOU

Acceptance of contracts (agency mandates) for the overall management of services across the entire national territory and to organize the supply network, taking care of all the phases of design and management which include:

- selection of production facilities
- definition of the operational project
- preparation of supply agreements
- management/programming of the execution of services
- monitoring of the execution of activities
- administrative management of services

CORPORATE WELFARE



The corporate welfare policies adopted by Sogest Italia are not only a dutiful ethical choice but also a decision that brings benefits to the entire corporate community, including our customers.

Investing in the well-being of our employees and collaborators means creating a healthy, motivating and productive work environment.

This is the key to always improving and offering quality services.

WHAT DO WE OFFER OUR EMPLOYEES?



BIRTH & HEALTH



SCHOLARSHIPS

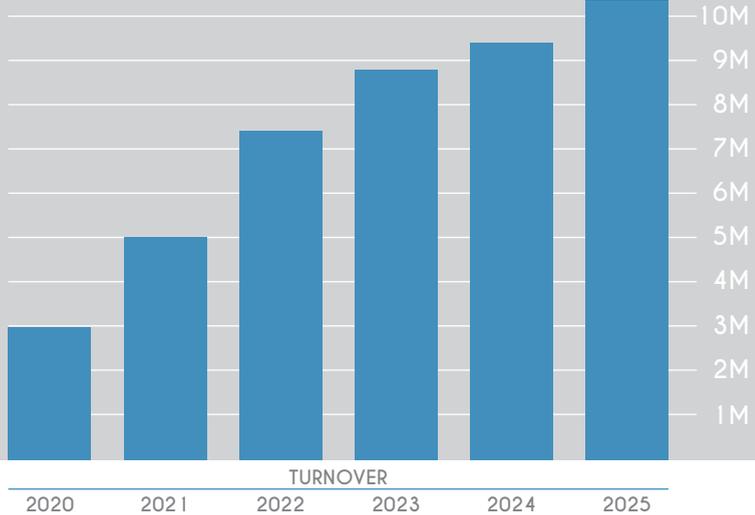


SUSTAINABILITY



MENTAL COACH

OUR NUMBERS



PRESENCE ON THE TERRITORY

- STRONG PRESENCE
- MEDIUM PRESENCE
- LOWER PRESENCE

Numero Verde
800.661.009

Registered Office

Via Pietro della Valle, 13
00193 Roma (RM)

Operational Headquarters

Via A. Manzoni, 82
06135 Perugia (PG)

Commercial Management

Via Flavio Stilicone, 18
20154 Milano (MI)

Tel. 06 87691470

www.sogestitalia.it | info@sogestitalia.it

Operational Areas

Venezia

Verona

Torino

Genova

Sanremo

Firenze

Perugia

Terni

Napoli

Palermo

Cagliari

