



## CLIENT CENTER PORTAL

Securely access your documents anytime from anywhere with your own private portal. You will securely receive documents from us and may also transmit documents to us.

Here is a short video tutorial for registering your portal or, follow the written instructions below. [VIDEO TUTORIAL](#)

### Register your Account

You will receive an invite from Duncan, Messersmith and Associates to register your account. Click the **REGISTER NOW** button. Your login will be your email address and you can setup your own password.

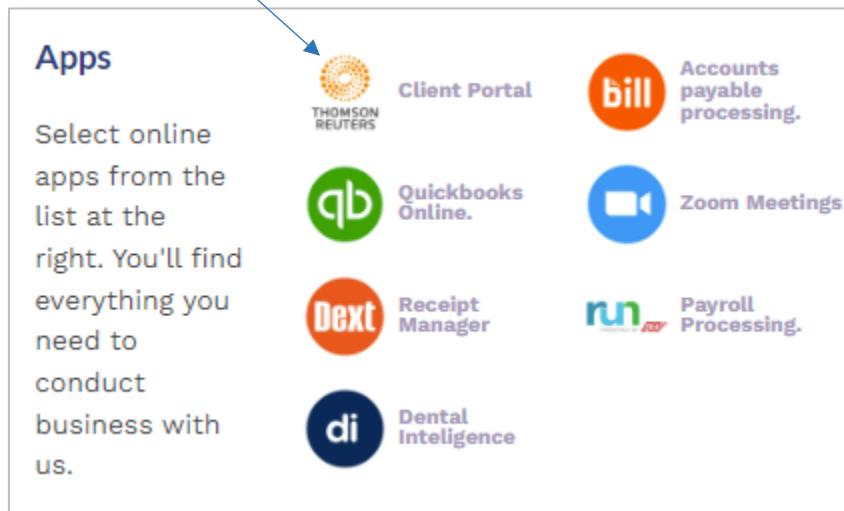
#### Register Your Client Center Account

Dear [Recipient Name],

[Sender's Name] invites you to  
Register your Client Center account. Registering enables  
you to share documents online with your accountant.

**REGISTER NOW**

Once registered, you can login to your portal anytime by going to [hscpas.com](http://hscpas.com), clicking on the **Client Center** link and then **Client Portal**.



## Navigating Your Online Client Center

Use the toggle arrow at the top left of the screen to navigate between your company and your individual accounts.



At the top of your screen are two tabs, **TASKS** and **DOCUMENTS**. When we request specific documents from you or require an action step, such as an electronic signature, it will be in your **TASKS** tab.

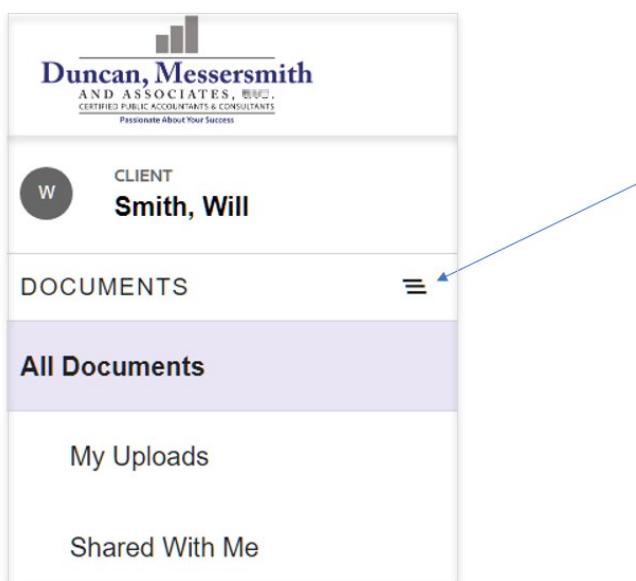


The **DOCUMENTS** tab is where you can go to review documents we have shared with you. Here, you can also upload documents back to our firm.

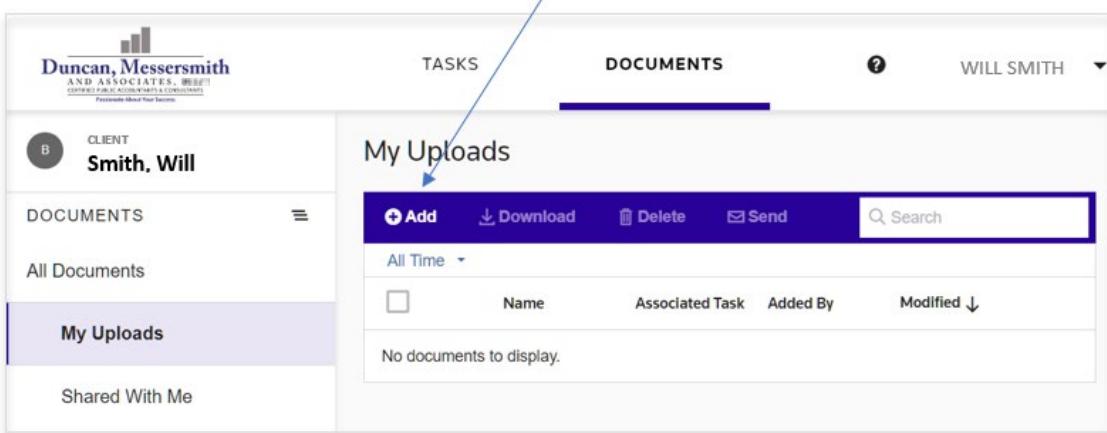


## Uploading Documents

After you have selected your entity, click the **DOCUMENTS** tab and then the menu button to select either **Firm Folder View** or **Simple List View**. Choose the view that works best for you.

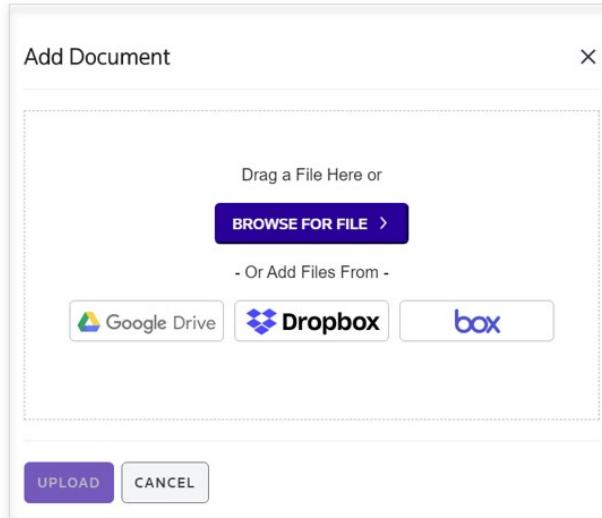


To upload files to us, click the Add button.



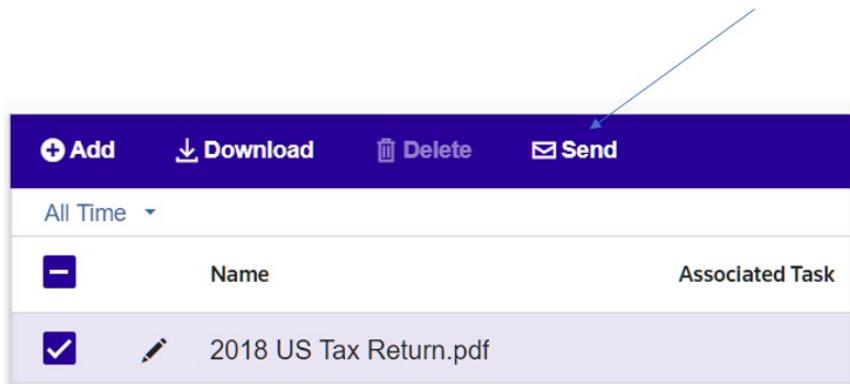
The screenshot shows the 'DOCUMENTS' tab selected in the top navigation bar. On the left, a sidebar for 'Smith, Will' shows 'My Uploads' as the active section. The main area displays a table with columns for Name, Associated Task, Added By, and Modified. A blue arrow points to the '+ Add' button in the toolbar above the table.

Add your files by Drag & Drop, by browsing for them on your computer, or by adding them from your Dropbox, Google Drive or Box account. Click Upload after your files have been added.



## Send copies to a 3rd party

To send copies to your Banker or Financial Advisor, select your file, click **Send** and enter the recipients email address. This will send a link to the recipient allowing them to download the file. We recommend setting an expiration time for the link you send.



A screenshot of a file management interface. At the top, there is a purple toolbar with four buttons: '+ Add', 'Download', 'Delete', and 'Send'. Below the toolbar is a table with a single row. The row contains a small blue square with a minus sign, the text 'Name', and the text 'Associated Task'. The 'Name' column contains a blue square with a checkmark, followed by the text '2018 US Tax Return.pdf'. A blue arrow points from the 'Send' button in the toolbar to the 'Send' button in the 'Send Documents' dialog box.

### Send Documents

Send Documents

Email address(es)   Email me a copy

Subject

Message   
Optional - add a message

File links expire \*

Require the recipient to enter a unique password to view the document(s)

Enter password

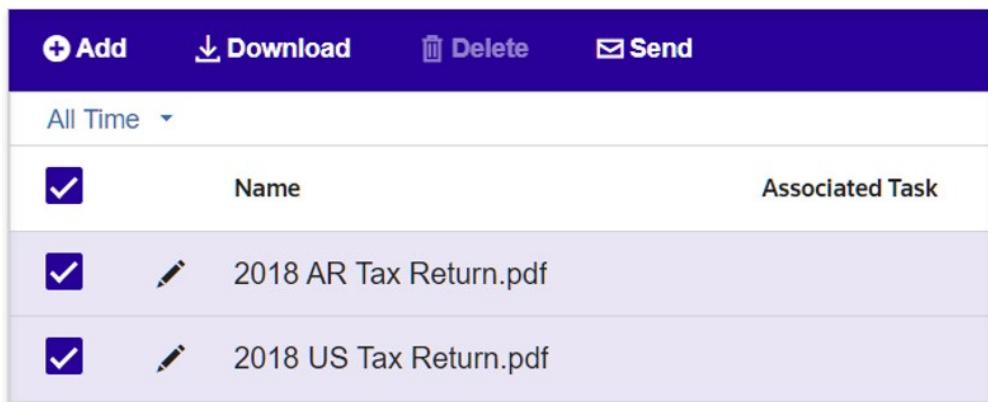
Documents shared:

- 2018 US Tax Return.pdf

**SEND** **CANCEL**

## Download a file

Select the files you want to download, then click the download button.

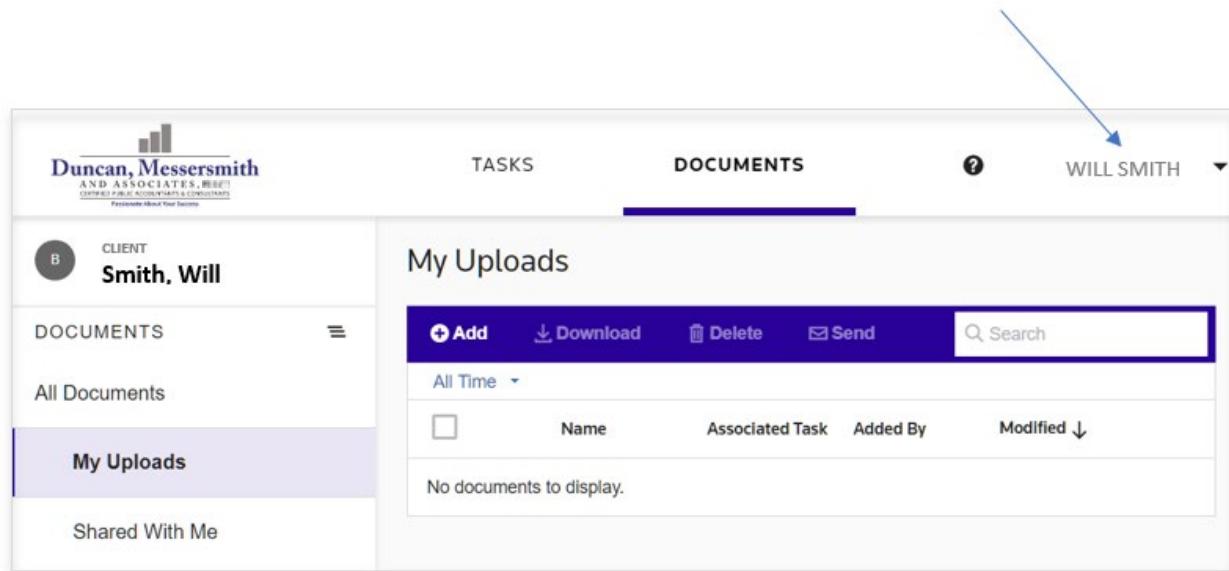


The screenshot shows a list of files with checkboxes. The first file, '2018 AR Tax Return.pdf', is selected. The second file, '2018 US Tax Return.pdf', is also selected. The interface includes buttons for 'Add', 'Download', 'Delete', and 'Send'.

	Name	Associated Task
<input checked="" type="checkbox"/>	2018 AR Tax Return.pdf	
<input checked="" type="checkbox"/>	2018 US Tax Return.pdf	

## Update your password

To update your password, click your name at the top right, then **Edit Profile**. Here you can update your name (if it changed) as well as your password.



The screenshot shows the user profile 'WILL SMITH' in the top right corner. The 'DOCUMENTS' tab is selected. The left sidebar shows 'My Uploads' is selected. The main area displays 'My Uploads' with a table showing two PDF files: '2018 AR Tax Return.pdf' and '2018 US Tax Return.pdf'. Both files are selected with checkboxes.

	Name	Associated Task	Added By	Modified
<input checked="" type="checkbox"/>	2018 AR Tax Return.pdf			
<input checked="" type="checkbox"/>	2018 US Tax Return.pdf			

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