



Emergency Ride Home Program Guidelines

The Emergency Ride Home Program encourages the use of public transit, biking, walking, carpooling, or vanpooling by ensuring that if there is an emergency during the day, you will not be left stranded at work. We hope that you never have to use it, but if you do, the program is there for you and is easy to use.

Please review these guidelines carefully so you will know the steps to take if you have an emergency and need to use the program.

Who is eligible to use the ERH program?

You must be an employee or resident at an Alewife TMA member location

Participants must either carpool, vanpool, bike, walk, or take transit to work

All program users need to have an account at GoMassCommute.com/AlewifeTMA

Valid reasons for taking a ride:

Illness/crisis of participant or immediate family member

Stranded at work because the carpool driver left due to their own emergency

You pop a bicycle tire or damage your bike on the way to work, so you need another way to get home

Invalid reasons for use:

Personal errands or appointments

Business-related travel

Inclement weather

Problems with the MBTA

Acceptable Destinations:

Registrant's home

Public transportation connection point

Hospital or doctor's office

- Daycare to pick-up your child who is ill

For any questions about the ERH program and/or using Lyft codes for this purpose, please contact Director@AlewifeTMA.org

Instructions for use:

- Register for an account on GoMassCommute, then complete your profile with your work and home address
- Log at least one green trip in the trip calendar to become eligible
- Go to the Rewards tab, click "redeem" on the Emergency Ride Home reward, and complete a brief survey with an explanation of why you need an emergency ride home.
- A \$50 Lyft code will be emailed to you that can be redeemed through the Lyft app.