



4/16/2026

Dear Willow Award Committee,

Our family would like to nominate Kristy Burroughs and Cynthia Diggs, co-supervisors for House of Three, for the Willow Award.

These women make the House of Three the haven it is for older adults who are approaching end of life and set the tone for how staff care for residents and their families.

My mother lived at the House of Three on Deer Park Drive for 19 months, and in that time, Kristy and Cynthia taught by example. They were both warm and professional, making a point to speak with Mom as though she was a neighbor or family friend instead of a client, and Mom talked about each of them in the same way, as though they were friends in her social circle.



They managed a complicated medication regimen that changed frequently in the last weeks of Mom's life, and their attention to detail meant that the burden of that regimen was not on her or me. They were deeply competent, responsive to our requests and concerns, dedicated to making sure staff were supported. This meant that Mom received excellent care in her day-to-day life. Their leadership ensured seamless, compassionate care from the daily caregivers as well as the hospice nurses.

The day my mother died, Kristy and Cynthia were at the house to provide support to me and to the caregiver on duty, and each hugged me and grieved with me and my family. Their competence and conscientiousness meant that, of all the things weighing on us, worries about Mom's care and living situation were not among them.

I had complete peace of mind about her living at the House of Three under Kristy and Cynthia's supervision. I am grateful that they were a part of her last months.

Sincerely,

Leslie Templeton

Daughter of the late Anna Templeton

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