



Multipurpose Senior Services Program (MSSP)

Fact Sheet

Last Updated September 2025

The Multipurpose Senior Services Program (MSSP) is a federally and state-funded care management program that helps keep frail seniors safely at home and out of skilled nursing facilities. Our social workers and nurses work with the client, their family, and friends to set up the resources and services needed to allow them to live as independently as possible at no cost to those eligible.

Currently, Choice in Aging runs two MSSP offices: one serves Contra Costa County, and the other serves Napa and Solano Counties.

Program Eligibility & Cost

The program is available at no cost to those who: are 60+, live in Contra Costa or Napa/Solano County, have Medi-Cal with zero share of cost, and are at risk for out-of-home placement.

Features & Benefits

- ✓ We provide a thorough assessment of each individual and a customized care plan with the goal of preventing premature placement into a skilled nursing facility
- ✓ We arrange for caregivers from local agencies to help as needed
- ✓ We set up and fund an emergency response system where indicated
- ✓ We arrange for installation of safety equipment, such as grab bars and ramps
- ✓ We help secure free incontinence supplies
- ✓ We fund incontinence creams/washes no longer paid for by Medi-Cal
- ✓ We supply paratransit or taxi vouchers for needed trips to medical appointments
- ✓ We assist with the process of acquiring durable medical equipment and other assistive devices
- ✓ We connect with community resources for advocacy, food, health care, senior centers, and more

Submit a Referral

- [Contra Costa Referral Form](#)
- [Napa/Solano Referral Form](#)

Contact Us

Contra Costa

490 Golf Club Road
Pleasant Hill, CA 94523

Phone: (925) 356-6777

Fax: (925) 674-6991

Napa/Solano

1261 Travis Boulevard, Suite 210
Fairfield, CA 94533

Phone: (707) 708-0577

Fax: (707) 561-0109