



ENHANCED CARE MANAGEMENT

Enhanced Care Management (ECM) provides additional support through a dedicated provider under California's CalAIM initiative, which aims to expand services for individuals with complex health needs. ECM coordinates both clinical and non-clinical services, managed by a Lead Care Manager who connects members to community and social resources. These services are offered at no cost as part of Medi-Cal benefits, ensuring continuity and enhancement of existing healthcare coverage. The overall objective is to help our clients age in place with wraparound services.

PROGRAM SERVICES

- Outreach & Engagement
- Comprehensive Assessment & Care Management Planning
- Enhanced Coordination of Care
- Health Promotion
- Comprehensive Transitional Care
- Member & Family Supports
- Coordination of / Referral to Community & Social Support Services



ELIGIBILITY

To be eligible for Choice in Aging's ECM program, members must be enrolled in both a **Medi-Cal managed care plan (CalAIM)** and **Contra Costa Health Plan**. Members must also meet the Eligibility Criteria for the following California Department of Health Care Services (DHCS) Population of Focus: "**Adults Living in the Community and At Risk for LTC Institutionalization.**" Visit our website for more information.

CONTACT US