



WHAT THIS LIMITED WARRANTY COVERS

TruNorth® Composites Inc. warrants its Clubhouse® PVC decking products ("Clubhouse® Decking") to be free from material defects in workmanship and materials and shall not split, splinter, rot, or suffer structural damage from termites or fungal decay for a period of "lifetime" when installed in a *Residential Application*. For the purpose of this warranty, a "Residential Application" refers to a single-family residential homeowner. This warranty is freely transferable to subsequent buyers of the property upon which the Clubhouse® Decking products were originally installed. Technical information and complete installation details are available at www.trunorthdecking.com.

This LIMITED WARRANTY is subject to the following conditions:

1. This limited warranty applies only to Clubhouse® PVC decking product that are purchased and installed in **Canada or the United States**.
2. Clubhouse® PVC decking product must be installed in accordance with the pre-approved design and installed in compliance with local building code requirements.

FADE WARRANTY: TruNorth® Composites Inc. warrants that Clubhouse® PVC Decking will not fade from its original manufacturing color by more than five (5) Delta E (CIE) units within twenty-five (25) years from the date of purchase. Color variation between manufacturing batches or boards replaced at a later date is not considered a manufacturing defect. Slight variations due to normal weathering or exposure are expected and not covered under this warranty. Normal color variation due to weathering and exposure is not a defect and does not indicate product failure.

STAIN WARRANTY: TruNorth® Composites Inc. warrants that Clubhouse® PVC Decking will resist permanent staining from common food and beverage substances such as barbecue sauce, ketchup, mustard, oils, tea, wine, coffee, and sodas, provided these substances are cleaned from the surface within one (1) week of exposure. Refer to our care and maintenance guide for proper cleaning of your deck.

This warranty excludes staining or discoloration resulting from substances that are **not** removed within one (1) week of exposure, as well as from abrasive compounds, acidic or basic cleaners, paints, rust, or metallic residues. It also excludes stains caused by sunscreen, insect repellents, or other non-food chemicals, as well as plant materials, fertilizers, and other foreign agents. Damage or discoloration caused by reflective heat from Low-E glass, mirrors, or other reflective surfaces is not covered under this warranty. TruNorth® Composites Inc. does **not** warrant that the product is stain-proof.

PRORATED REFUND SCHEDULE	
Years Since Purchase	Percent Purchase Price Covered
Years 1 – 10	100%
Years 10 – 12	80%
Years 12 – 14	60%
Years 14 – 16	40%
Years 16 – 18	20%
Years 18 – 20	10%
Years 20 – 25	5%

TruNorth® Composite Inc. Clubhouse® PVC Decking products shall not be liable or responsible for damages more than the purchase price of the products.

TERM OF WARRANTY: The warranty term begins on the original purchase date and continues for twenty-five (25) years for residential applications. TruNorth® Composites Inc. will, at its option, either replace the defective material or refund the prorated portion of the purchase price as defined in the Prorated Refund Schedule. This warranty covers product replacement or refund only. It does not include labour, freight, removal, or installation costs. TruNorth® Composites Inc. shall not be liable for incidental, consequential, or special damages resulting from use or installation of Clubhouse® PVC Decking.



WHAT THIS LIMITED WARRANTY *DOES NOT* COVER

This limited warranty covers only manufacturing defects and excludes all other causes of material failure including, but not limited to:

1. **Improper installation or framing**, including joist spacing greater than 16" on centre (or 12" for diagonal installations), inadequate blocking or supplemental framing under picture frame or breaker boards, failure to maintain proper gapping between boards (1/8"-3/16"), or failure to construct a level, square, and securely supported substructure in accordance with Clubhouse® installation guidelines and local building codes.
2. **Improper butt joint installation**, including the use of butt joints without proper double-joist support or insufficient fastening. **Butt joints are not recommended**, and any gapping, movement, or separation caused by thermal expansion or contraction is not covered under this warranty.
3. **Insufficient ventilation or moisture management**, beneath the deck structure, including failure to provide the required unobstructed continuous airspace needed for proper airflow. Ventilation is required. A minimum of 6" of free, unobstructed airspace must be maintained beneath the deck planks, or at least one (1) square foot of ventilation must be provided for every 300 cubic feet of under-deck airspace. Conditions that restrict airflow, trap moisture, contribute to condensation, or cause heat buildup beneath the deck are included in this exclusion.
4. **Fascia board failure or distortion** due to insufficient fastening or lack of adhesive. Fascia must be fastened every 12" using PL Premium Max construction adhesive and three fasteners in a "W" or in-line pattern for 12" fascia (two for 5.5").
5. **Deck movement, warping, or irregular appearance** resulting from uneven, inadequately supported, or improperly framed substructure, or from omission of required double joists beneath breaker boards and perimeter framing.
6. **Heat damage, distortion, or discoloration** caused by reflection or excessive heat from Low-E glass, mirrors, or other reflective surfaces. Where significant Low-E glass exposure exists, joist spacing should not exceed 8" on centre, and boards should be fastened using screws and plugs rather than hidden fasteners.
7. **Distortion, "oil-canning," or other surface irregularities** caused by heat buildup, insufficient fastening, or structural deflection.
8. **Mold, mildew, or fungal growth** caused by inadequate ventilation, trapped moisture, or debris buildup.
9. **Surface scratches, dents, or gouges** from impact or heavy objects such as yard tools (i.e. shovels)
10. **Damage from acts of God**, including fire, lightning, hurricane, hail, flood, earthquake, or other natural disasters.
11. **Painting, staining, resurfacing, or alteration** of the original surface of the product.
12. **Normal wear, fading, or weathering** that does not affect structural integrity. Normal color variation due to weathering and exposure is not considered a defect.
13. **Use of non-approved fasteners, plugs, adhesives, or installation accessories**, or improper fastener placement resulting in surface deformation, mushrooming, or board damage.

During years 1 – 10 of the refund period TruNorth Composites Inc. will, at its option, either replace or refund all defective boards. During years 11 – 25 of the refund period TruNorth Composites Inc. will, at its option, either replace or refund all defective boards, based on the prorated refund schedule above.

In no event shall TruNorth Composites Inc. be liable for any incidental, consequential, punitive, exemplary, or special damages, including but not limited to loss of use, labour, removal, installation, or reinstallation costs. The company's sole obligation is limited to replacement or refund as set forth herein, and its total liability shall not exceed the original purchase price of the affected material.

If the original product has been discontinued, TruNorth® Composites Inc. reserves the right to substitute a Clubhouse® PVC product of comparable quality and value. Replacement products may vary in color or design from the original and are not guaranteed to be an exact match.



HOW TO MAKE A CLAIM: To make a warranty claim, contact TruNorth® Composites Inc. in writing or via our warranty claim page under our resource section at www.trunorthdecking.com.

Your claim must be submitted within thirty (30) days of discovering the issue and include:

- Proof of purchase;
- Photographic evidence of the affected product; and
- A description of the installation and conditions of use.

Purchasers must take reasonable steps to protect property and individuals from further harm while the claim is under review.

TruNorth® Composites Inc. shall be allowed a reasonable opportunity to inspect and determine disposition of the product.



*Scan this QR code
with your device to
register your
warranty*

TRUNORTH® COMPOSITES

Warranty Technical Manager
55 Plant Farm Blvd., Brantford, ON Canada,
N3S 7W2 www.trunorthdeck.com

Your claim must be submitted within thirty (30) days of discovery and include a photographic image of the suspect product. Purchaser must make temporary repairs or cordon off the area at the Purchaser's expense to protect all property and persons that could be affected. TruNorth Composites® Inc. shall be allowed a reasonable opportunity and time to investigate the claim and to inspect the product. TruNorth Composites® Inc., in consultation with customer, will determine disposition of product.

No person or entity is authorized by TruNorth® Composites Inc. to make any statement, representation, or promise regarding the performance or quality of TruNorth® products other than as expressly set forth in this limited warranty. This warranty may not be amended or modified except in a written document signed by an authorized representative of TruNorth® Composites Inc.