

Commercial Warranty for TruNorth Composites Deck Boards**10 YEAR
LIMITED WARRANTY****WHAT THIS LIMITED WARRANTY COVERS**

TruNorth Composites Inc. warrants its products (the "TRUNORTHDECK") to be free from manufacturing defects and to provide structural performance in accordance with our engineering evaluation report. Technical information is available on our website www.trunorthdeck.com or you can contact us directly.

This LIMITED WARRANTY is subject to the following conditions:

1. This limited warranty applies only to TRUNORTHDECK that are both purchased and installed in Canada or the United States.
2. TRUNORTHDECK must be installed in accordance with the Product Installation Guide applicable to the date and type of products purchased and must be used and installed in compliance with local building code requirements.
3. Purchasers must register their warranty within 30 days of purchase with TruNorth Composites Inc. online via our website www.trunorthdeck.com

FADE WARRANTY: TruNorth Composites Inc. warrants that the product will not fade from original manufacturing colour with more than "Excessive Colour Fade." For all non-variegated colour surfaces Excessive Colour Fade is defined as fading by a colour change of more than 5 Delta E (CIE) units. Excessive Colour Fade for variegated colour surfaces is defined as an unreasonable amount of colour change in excess of usual weathering.

STAIN WARRANTY: TruNorth Composites Inc. warrants that the product will resist permanent staining from food and beverage items that may be spilled onto the surface of the product, including items such as condiments (barbecue sauce, ketchup, mustard, mayonnaise), salad dressing and salad oils, grease, tea, wine, coffee, fruit punch, sodas and other food and beverage related items that would typically be present on a residential deck, provided such substances are removed from the product with soap or water or mild household cleaners after no more than one (1) week of exposure of the substances to the surface of the product.

Notwithstanding the foregoing, TruNorth Composites Inc. does not warrant that the product is stain-proof, and does not warrant stain resistance resulting from spilled or otherwise applied food and beverage substances which are not properly cleaned as provided above within one (1) week of exposure. In addition, this warranty does not cover any staining or damage of the product resulting from abrasive compounds of acidic or basic Ph, paints or stains, strong solvents, metallic, rust or other abnormal residential deck use items, and non-food and non-beverage substances, including, but not limited to, biocides, fungicides, plant foods or other bactericides.

TERM OF WARRANTY: The term of this warranty shall begin on the date of original purchase and shall end ten years thereafter for commercial application. The warrantor will, at its option, either replace or refund any defective TRUNORTHDECK products.

TruNorth Composites Inc. shall not be liable or responsible for damages in excess of the purchase price of the products. TruNorth Composites Inc. reserves the right to discontinue or make changes in any of its products. If the products covered by this warranty are not available, TruNorth Composites Inc. shall have the right to substitute a product that in its sole discretion is of equal value. The original warranty shall apply to any replacement product; the warranty shall not be extended by any such replacement.

THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES, OR OBLIGATIONS OF TRUNORTH COMPOSITES INC.

WHAT THIS LIMITED WARRANTY DOES NOT COVER

This limited warranty covers only manufacturing defects and excludes all other causes of material failure including, but not limited to:

1. Improper product installation (including but not limited to improper gapping), non-conformance to local building code requirements, mechanical abuse, overloading, accidental and intentional damage, fire, hurricanes, lightning, hail, floods, earthquakes, tornados, windstorms and other causalities or acts of God;
2. Damage resulting from movement and/or collapse of the ground or substructure on which the products are installed; and
3. Any other cause beyond the control of the manufacturer.
4. Ordinary wear and tear
5. If the TRUNORTHDECK has been painted, stained, resurfaced or changed in any manner this warranty shall not apply.
6. This limited warranty excludes changes in the appearance of TRUNORTHDECK resulting from mould, mildew, stains of any kind, chemicals, fertilizers, physical or mechanical abuse, moisture or other environmental factors unique to the products use or geographical location.

This limited warranty excludes consequential and incidental damages, and any costs (including labour) related to the installation, re-installation, removal, disposal or transportation of TRUNORTHDECK or any other materials.

HOW TO MAKE A CLAIM

To make a warranty claim, please contact TruNorthDeck directly in writing or via our website.

TRUNORTH COMPOSITES INC.
Warranty Technical Manager
55 Plant Farm Blvd., Brantford, ON
Canada, N3S 7W2
www.trunorthdeck.com

To make a warranty claim you must have registered your warranty with TruNorth Composites Inc. within 30 days of original purchase online. Proof of your original purchase is required (to be mailed), i.e., an original receipt or invoice showing the date, place of purchase, price, quantity and type of product as well as a dated proof of payment (credit card receipt, cash receipt, or cancelled cheque). Your claim must be submitted within 30 days of discovery and include a photographic image of the suspect product and a written warranty claim return authorization. Purchaser must make temporary repairs or cordon off the area at the Purchaser's expense to protect all property and persons that could be affected. TruNorth Composites Inc. shall be allowed a reasonable opportunity and time to investigate the claim and to inspect the product. TruNorth Composites Inc., in consultation with customer, will determine disposition of product.

HOW STATE OR PROVINCIAL LAW APPLIES

This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state, province or territory. Some states, provinces and territories also do not allow the exclusion or limitation of incidental or consequential damages, or do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty is effective for purchases of Products on or after JULY 1, 2016.