



# National Conference FAQ's

November 5 - 8 // Sheraton San Diego Resort // San Diego, CA

## What are the arrival & departure dates?

Attendees should arrive on Thursday, November 5th & depart after 12:00 PM on Sunday, November 8th.

## When does the Conference end?

The Conference ends at 12:00 PM (Noon) on Sunday, November 8th.

## What is the dress code?

The dress code for all 3 days is casual/business casual. (This includes Law Enforcement Appreciation Night)

## Will any meals be included with my Conference registration?

Yes. All registered attendees will receive lunch on Friday & Saturday. Dinner will be provided at Law Enforcement Appreciation Night on Saturday.

\*Breakfast is not included.

## Do I need a separate ticket for Law Enforcement Appreciation Night?

No. Admittance to LE Appreciation Night is included with your registration.

## How many credit hours can I earn for attending this Conference?

A total of 16 credit hours is available.

## Will I receive a certificate of completion for attending this Conference?

Each attendee will receive a personalized certificate of completion with their completed credit hours. Please allow up to 8 weeks to receive your certificate.

## Will airport transportation be provided?

Yes. There is a Complimentary Airport Shuttle

## What is the refund policy?

There are no refunds. If you are unable to attend the Conference & have already paid your registration fee, payment can be credited toward the following year's conference.

## Will there be a Silent Auction?

Yes. Silent Auction hours of operation will be posted in the Conference App. To participate in the auction, please bring items from your agency or state

\*Contact the C.O.P.S. Development Department for more information: (573) 346-4911.

## Will there be C.O.P.S. Merchandise available?

Yes. COPS. Shop will be open during the Conference. Hours of operation will be posted in the Conference App.