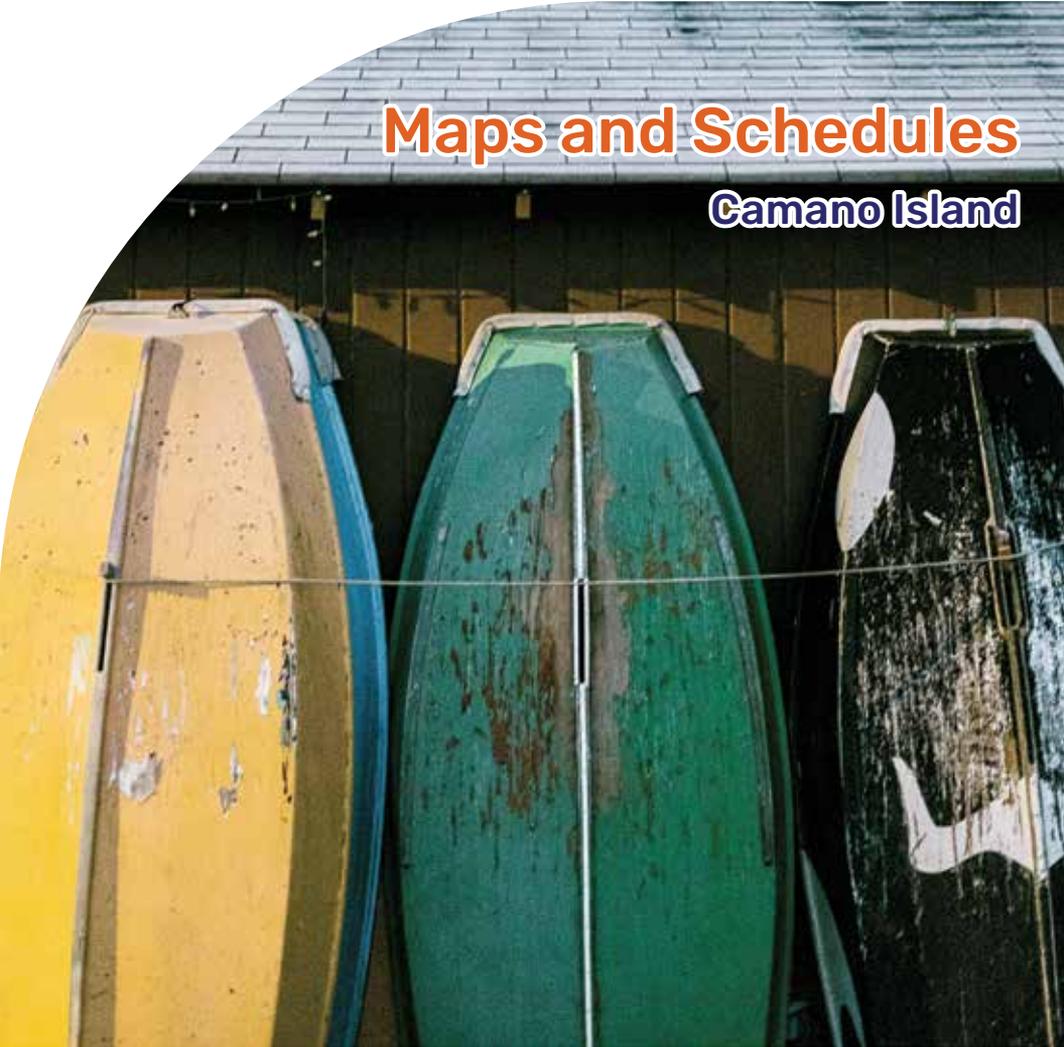


Service Guide

MARCH 2026

Maps and Schedules Camano Island



ALWAYS FARE FREE

Effective March 29, 2026



Island Transit

islandtransit.org

Weekdays

MONDAY - FRIDAY

Camano Island

1C	pg. 10
2C	pg. 12
3	pg. 14
411C	pg. 16
412	pg. 18



Whidbey Island

- ROUTE 1W
- ROUTE 2
- ROUTE Zone 3
- ROUTE 411W
- ROUTE 6
- ROUTE 9
- ROUTE 10
- ROUTE 58
- ROUTE Zone 58
- ROUTE 60
- Clinton Commuter

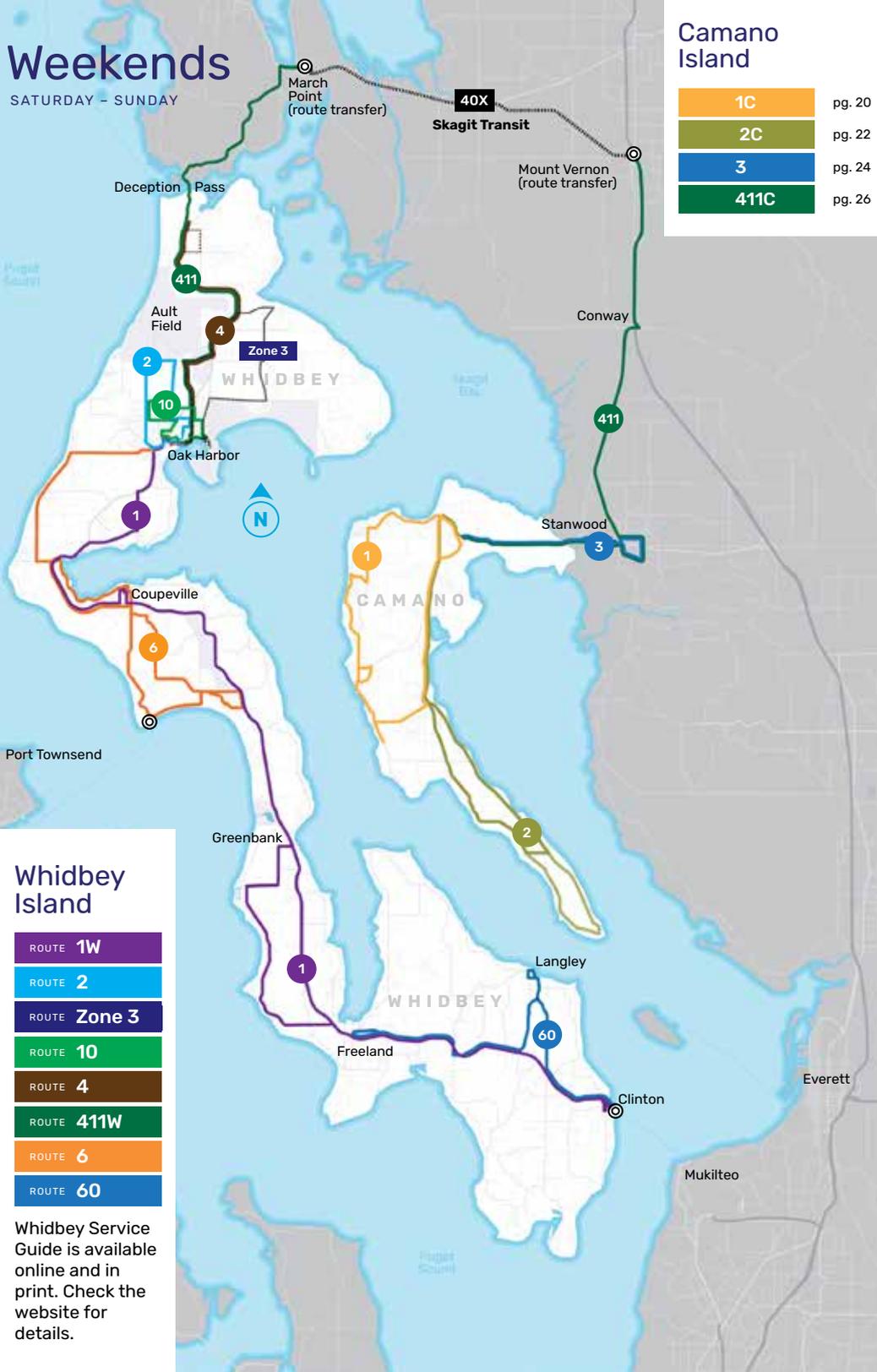
Whidbey Service Guide is available online and in print. Check the website for details.

Weekends

SATURDAY - SUNDAY

Camano Island

1C	pg. 20
2C	pg. 22
3	pg. 24
411C	pg. 26



Whidbey Island

- ROUTE 1W
- ROUTE 2
- ROUTE Zone 3
- ROUTE 10
- ROUTE 4
- ROUTE 411W
- ROUTE 6
- ROUTE 60

Whidbey Service Guide is available online and in print. Check the website for details.

Welcome aboard Island Transit

Thank you for your continued support of Island Transit. We are grateful for the opportunity to provide this vital, fare-free service to our community.

Over the past several months, I have had the privilege of getting to know our dedicated drivers and staff, who work every day with care and professionalism to keep Island Transit moving. I am proud to be part of this team and inspired by their commitment to serving our riders.

As we head into the summer season, this updated service guide reflects our ongoing efforts to listen, learn, and improve, making transit safer, more accessible, and easier to use. Whether you ride daily or occasionally, our goal is to provide a dependable and welcoming experience.

Island Transit remains fare-free, so you can get where you need to go and enjoy all our beautiful islands have to offer without worrying about cost.

Looking Ahead: Long-Range Plan

Island Transit is beginning its work on a Long-Range Plan to help guide the future of transit services across Island County. This effort will evaluate current services, identify community needs, and explore opportunities to improve access, reliability, and connections.

Community outreach and your feedback are critical to understanding your transportation needs. Over the next 18 months there will be multiple opportunities to share your feedback and ideas. This plan will look ahead to next 20 years to determine services needed and the financial investment required to provide those services. I strongly encourage your participation – we need you! This is your service, paid for through sales tax. Won't you help us shape the future of Island Transit?

Wishing you a season filled with sunshine and connection.

Warm regards,

Melinda Adams

Island Transit Executive Director



Island Transit

**SIGN UP AND STAY INFORMED
GET RIDER ALERTS BY TEXT OR EMAIL**



www.IslandTransit.org | 360.678.7771

Ride Beyond Your Doorstep

Your Simple Guide to Taking the Bus with Island Transit

Island Transit is Island County's fare-free public transportation system, serving Whidbey and Camano Islands. Whether you're heading to work, school, medical appointments, shopping, parks, or just exploring the island, riding the bus is an easy, stress-free way to get there.

No fare. No special pass. No experience required. Just show up and ride.

How to Take the Bus (Step by Step)

1. Find Your Stop

Look for Island Transit bus stop signs along the route. Arrive a few minutes early so you don't miss the bus.

2. Check the Schedule

Bus run on set times. Schedules and maps are available online and at many bus stops.

3. Board the Bus

Enter through the front door when the bus arrives. There is no fare to pay.

4. Ask for Help if Needed

New to transit or not sure where to get off? Let the driver know where you're headed. They're happy to help.

5. Signal Your Stop

Pull the cord or press the stop button when your stop is next.

6. Exit Safely

Exit through the rear door when possible and enjoy your destination.



Where Island Transit Can Take You

- **Around Your Community**

Local shopping, services, medical offices, schools, and neighborhoods

- **Downtowns & Local Hubs**

Restaurants, coffee shops, waterfronts, libraries, and local businesses

- **Parks & Outdoor Adventures**

Beaches, trails, state parks, and scenic destinations across the island

- **Connections to Other Routes**

Transfer between routes to reach more of Whidbey and Camano Islands, or connect off-island at March's Point for service to Mount Vernon and Skagit Valley

Good to Know

- **All Island Transit buses are fare-free**
- **Buses are accessible and bike-friendly**
- **Drivers are there to help, questions are welcome**
- **Great option whether you ride every day or just once in a while**

Explore more. Stress less. Ride Island Transit.

For schedules, maps, and trip planning, visit islandtransit.org or scan the QR code below.



Esta guía de servicios está disponible en español. Consulte el sitio web para obtener más detalles.



How To Use This Guide

Island Transit provides a convenient Service Guide to help you navigate and plan your trips efficiently. Whether you're a daily commuter, or an occasional traveler, this guide will walk you through the steps to make the most of out of the Island Transit Service Guide.

1. Choose Your Location.

Select, from the map, your specific location, or the route you plan to take. The schedules may vary depending on the region or route.

2. Identify the Route You Want.

Find the list of available routes and choose the one that corresponds to your desired journey. Check if the schedule includes different directions of travel (e.g., Northbound, Southbound). Ensure you choose the correct direction for your trip.

3. Read the Schedule.

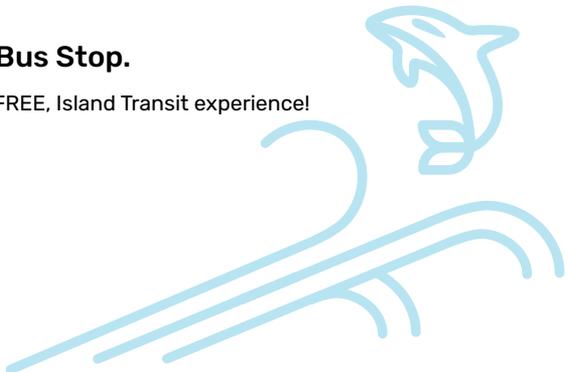
The schedule is organized by Weekdays and Weekends and time blocks. Locate the day and time you plan to travel.

4. Determine the Time & Location.

Pay attention to timepoints, which represent key stops along the route. These can help you estimate when the bus will arrive at your location. Please note that not all our bus stops are listed in the service guide, with the exception of our On Demand routes. If you would like to know the estimated time the bus will arrive at your unlisted stop, please use our Trip Planner found on our website at islandtransit.org/Trip-Planner, or use Google Maps with the bus icon selected.

5. Arrive At Your Bus Stop.

Have a wonderful, FARE FREE, Island Transit experience!



Resources & Support

Camano Center360-387-0222

Monday-Friday, 8 a.m. to 4 p.m. | 606 Arrowhead Road

They will connect you to:

- Medical Rides
- Community Meals/Meals on Wheels
- Medical Lending Closet
- Caregiver Support Resources
- Camano Helping Hands/Volunteer Chore Program
- NWRC Aging and Disability Resources
- Camano CARES (Community Assistance Referral & Education Services)
- Statewide Health Insurance Benefits Advisors (SHIBA)
- AARP Tax-Aide

Other Valuable Support Resources

Opportunity Council.....360-679-6577

Emergency/Utilities Assistance, Home Repair

Northwest Justice Project..... 888-201-1012

Legal Advocacy for Low-Income

Community Resource Center of Stanwood Camano ..360-629-2789

Family Resources

Snow Goose Transit..... 360-629-7403

Transportation for Aging Adults & People with Disabilities

Safe Harbor Free Clinic 425-870-7384

Free/Affordable Healthcare

Stanwood Camano Food Bank360-629-2789

Senior Serve Distribution on Thursdays

Health & Safety

Emergency.....911

ICOM Dispatch.....360-679-9567

Island County Sheriff..... 360-629-4523, ext 7310

Camano Island Fire & Rescue.....360-387-1512

Library/Chamber of Commerce

Camano Library.....360-387-5150

Camano Chamber of Commerce.....360-629-7136

ROUTE 1 West Camano

	Terry's Corner (departure)	Huntington Store	Chapman	*Cama Beach at Welcome Center	Lost Lake	*Russell Rd at Sunrise Blvd	Camano Plaza	*Arrowhead Road	Terry's Corner (arrival)
AM	4:45	4:51	5:02	5:05*	5:11	5:17*	5:20	5:22*	5:30
	5:45	5:51	6:02	6:05*	6:11	6:17*	6:20	6:22*	6:30
	6:45	6:51	7:02	7:05*	7:11	7:17*	7:20	7:22*	7:30
	7:45	7:51	8:02	8:05*	8:11	8:17*	8:20	8:22*	8:30
	8:45	8:51	9:02	9:05*	9:11	9:17*	9:20	9:22*	9:30
	9:45	9:51	10:02	10:05*	10:11	10:17*	10:20	10:22*	10:30
	10:45	10:51	11:02	11:05*	11:11	11:17*	11:20	11:22*	11:30
PM	11:45	11:51	12:02	12:05*	12:11	12:17*	12:20	12:22*	12:30
	12:45	12:51	1:02	1:05*	1:11	1:17*	1:20	1:22*	1:30
	1:45	1:51	2:02	2:05*	2:11	2:17*	2:20	2:22*	2:30
	2:45	2:51	3:02	3:05*	3:11	3:17*	3:20	3:22*	3:30
	3:45	3:51	4:02	4:05*	4:11	4:17*	4:20	4:22*	4:30
	4:45	4:51	5:02	5:05*	5:11	5:17*	5:20	5:22*	5:30
	5:45	5:51	6:02	6:05*	6:11	6:17*	6:20	6:22*	6:30
	6:45	6:51	7:02	7:05*	7:11	7:17*	7:20	7:22*	7:30
	7:40	D	D	D	D	D	D	D	D

* Service on request. Call 360-678-7771 to request pickup.

D - Service is drop only

(Monday - Friday)

Camano

WEEKDAYS



ROUTE 2 East Camano (South Loop On Request)

	Terry's Corner (departure)	Camano Plaza	E Camano Drive at Elger Bay Rd	Shuksan	*South Loop	Elger Bay Store	*Russell Rd at Sunrise Blvd	Camano Plaza	*Arrowhead Rd	Terry's Corner (Arrival)
AM	4:45	4:47	4:55	5:03	*	5:11	5:17*	5:20	5:22*	5:30
	5:45	5:47	5:55	6:03	*	6:11	6:17*	6:20	6:22*	6:30
	6:45	6:47	6:55	7:03	*	7:11	7:17*	7:20	7:22*	7:30
	7:45	7:47	7:55	8:03	*	8:11	8:17*	8:20	8:22*	8:30
	8:45	8:47	8:55	9:03	*	9:11	9:17*	9:20	9:22*	9:30
	9:45	9:47	9:55	10:03	*	10:11	10:17*	10:20	10:22*	10:30
PM	10:45	10:47	10:55	11:03	*	11:11	11:17*	11:20	11:22*	11:30
	11:45	11:47	11:55	12:03	*	12:11	12:17*	12:20	12:22*	12:30
	12:45	12:47	12:55	1:03	*	1:11	1:17*	1:20	1:22*	1:30
	1:45	1:47	1:55	2:03	*	2:11	2:17*	2:20	2:22*	2:30
	2:45	2:47	2:55	3:03	*	3:11	3:17*	3:20	3:22*	3:30
	3:45	3:47	3:55	4:03	*	4:11	4:17*	4:20	4:22*	4:30
	4:45	4:47	4:55	5:03	*	5:11	5:17*	5:20	5:22*	5:30
	5:45	5:47	5:55	6:03	*	6:11	6:17*	6:20	6:22*	6:30
	6:45	6:47	6:55	7:03	*	7:11	7:17*	7:20	7:22*	7:30
	7:40	D	D	D	D	D	D	D	D	D

Service on request. Call 360-678-7771 to request pickup.

D - Service is drop only

* **South Loop** service is On Request after Shuksan Timepoint and Dallman Rd -See map on page 13.

(Monday – Friday)



Terry's Corner
(route transfer)

SR 532

Arrowhead Road
On request only. See notes.

Camano Plaza

On request only.
See notes.



Elger Bay Store

Shuksan

South Loop
On request only.
See notes.

ROUTE 3 Camano to/from Stanwood

	Terry's Corner (departure)	Camano St	Viking Village	Haggen	YMCA	CVS	Stanwood Library	Terry's Corner (arrival)
	EASTBOUND					WESTBOUND		
AM	4:45	4:50	4:55	5:00	5:02*	5:07	5:10	5:25
	5:45	5:50	5:55	6:00	6:02*	6:07	6:10	6:25
	6:45	6:50	6:55	7:00	7:02*	7:07	7:10	7:25
	7:45	7:50	7:55	8:00	8:02*	8:07	8:10	8:25
	8:45	8:50	8:55	9:00	9:02*	9:07	9:10	9:25
	9:45	9:50	9:55	10:00	10:02*	10:07	10:10	10:25
	10:45	10:50	10:55	11:00	11:02*	11:07	11:10	11:25
PM	11:45	11:50	11:55	12:00	12:02*	12:07	12:10	12:25
	12:45	12:50	12:55	1:00	1:02*	1:07	1:10	1:25
	1:45	1:50	1:55	2:00	2:02*	2:07	2:10	2:25
	2:45	2:50	2:55	3:00	3:02*	3:07	3:10	3:25
	3:45	3:50	3:55	4:00	4:02*	4:07	4:10	4:25
	4:45	4:50	4:55	5:00	5:02*	5:07	5:10	5:25
	5:45	5:50	5:55	6:00	6:02*	6:07	6:10	6:25
	6:45	6:50	6:55	7:00	7:02*	7:07	7:10	7:25

* YMCA-Service on request. Call 360-678-7771 to request service.

* Food Bank on request after Stanwood Library.

Stanwood (eastbound detail)



Terry's Corner
(route transfer) Ⓞ

Ⓞ **Haggen**

Stanwood (westbound detail)



Stanwood Library

CVS

YMCA

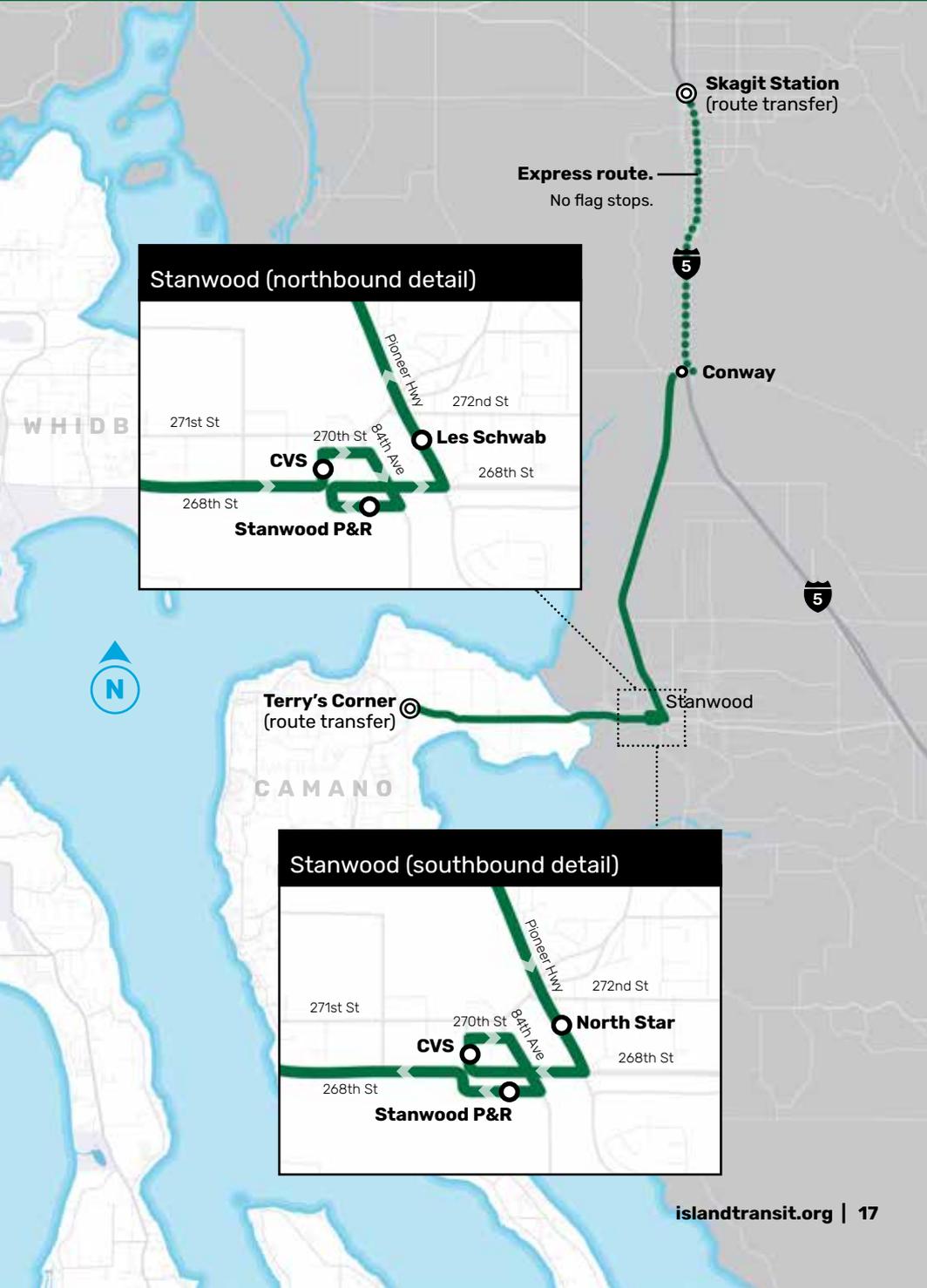


ROUTE 411C Northbound Camano to Mount Vernon

	Terry's Corner (departure)	CVS	Stanwood P&R	Les Schwab	Conway	Skagit Station (arrival)	Skagit Transit 40X at Skagit Station (departure)	Skagit Transit 40X at March's Point P&R (arrival)
AM	5:30	5:40	5:41	5:43	5:53	6:05	6:15	6:40
	7:30	7:40	7:41	7:43	7:53	8:05	8:15	8:40
	9:30	9:40	9:41	9:43	9:53	10:05	10:15	10:40
PM	1:30	1:40	1:41	1:43	1:53	2:05	2:15	2:40
	3:30	3:40	3:41	3:43	3:53	4:05	4:15	4:40
	5:30	5:40	5:41	5:43	5:53	6:05	6:15	6:40
	6:30	6:40	6:41	6:43	6:53	7:05	7:15	7:40

ROUTE 411C Southbound Mount Vernon to Camano

	Skagit Transit 40X at March's Point P&R (departure)	Skagit Transit 40X at Skagit Station (arrival)	Skagit Station (departure)	Conway	North Star	CVS	Camano St	Terry's Corner (arrival)
AM	-	-	6:10	6:17	6:28	6:30	6:31	6:40
	7:40	8:00	8:10	8:17	8:28	8:30	8:31	8:40
	9:40	10:00	10:10	10:17	10:28	10:30	10:31	10:40
PM	1:40	2:00	2:10	2:17	2:28	2:30	2:31	2:40
	3:40	4:00	4:10	4:17	4:28	4:30	4:31	4:40
	5:40	6:00	6:10	6:17	6:28	6:30	6:31	6:40
	6:40	7:00	7:10	7:17	7:28	7:30	7:31	7:40



Skagit Station
(route transfer)

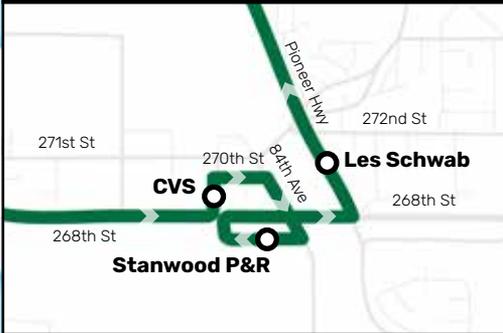
Express route.
No flag stops.



Conway



Stanwood (northbound detail)



Terry's Corner
(route transfer)

Stanwood

Stanwood (southbound detail)



ROUTE 412 Southbound Camano to Everett

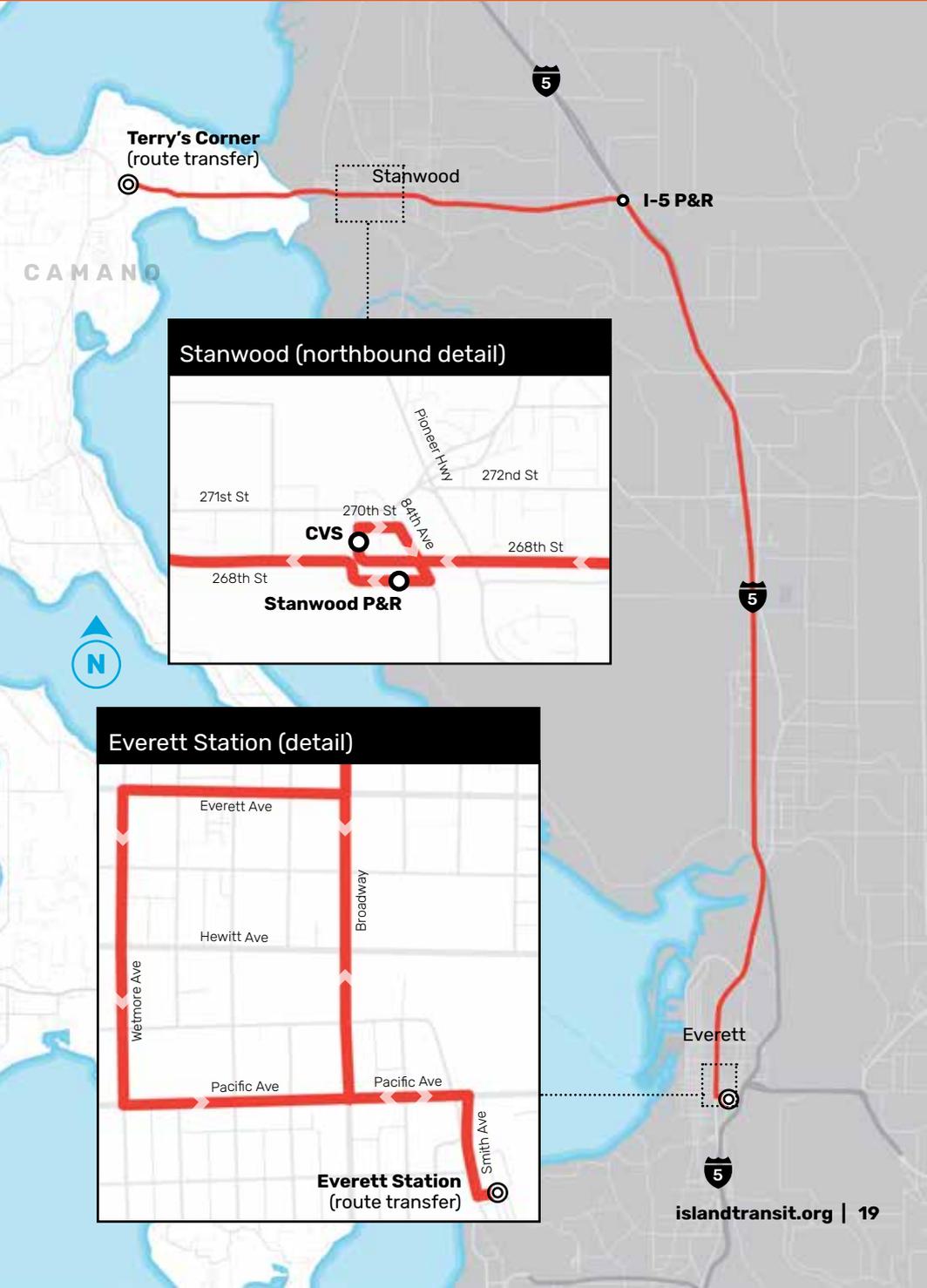
	Terry's Corner (departure)	CVS	Stanwood P&R	I-5 P&R	EVCC Tower at Broadway	Everett Station (arrival)
AM	5:45	5:50	5:51	6:00	6:20	6:35
	6:30	6:35	6:36	6:45	7:05	7:20
PM	1:00	1:05	1:06	1:15	1:35	1:50
	3:30	3:35	3:36	3:45	4:05	4:20
	4:45	4:50	4:51	5:00	5:20	5:35

* Route 412 Southbound is Drop-off only at designated stops. If there are no passengers needing this stop, the Route 412 will express down I-5 to Everett Station.

ROUTE 412 Northbound Everett to Camano

	Everett Station (departure)	EVCC Tower at Broadway	I-5 P&R	CVS	Stanwood P&R	Terry's Corner (arrival)
AM	6:45	6:55*	7:10*	7:17*	7:18*	7:30
	7:30	7:40*	7:55*	8:02*	8:03*	8:15
PM	2:00	2:10	2:25*	2:32*	2:33*	3:00
	4:30	4:40	4:55*	5:02*	5:03*	5:30
	5:45	5:55	6:10*	6:17*	6:18*	6:40

* Service on request. Call 360-678-7771 to request pickup.



Terry's Corner
(route transfer)

Stanwood

I-5 P&R

CAMANO

Stanwood (northbound detail)



Everett Station (detail)



Everett

ROUTE 1 West Camano

	Terry's Corner (departure)	Huntington Store	Chapman	*Cama Beach at Welcome Center	Lost Lake	*Russell Rd at Sunrise Blvd	Camano Plaza	*Arrowhead Rd	Terry's Corner (arrival)
AM	7:45	A	A	A*	A	A*	A	A*	8:30
	8:45	8:51	9:02	9:05*	9:11	9:17*	9:20	9:22*	9:30
	10:45	10:51	11:02	11:05*	11:11	11:17*	11:20	11:22*	11:30
PM	11:45	11:51	12:02	12:05*	12:11	12:17*	12:20	12:22*	12:30
	12:45	12:51	1:02	1:05*	1:11	1:17*	1:20	1:22*	1:30
	1:45	1:51	2:02	2:05*	2:11	2:17*	2:20	2:22*	2:30
	2:45	2:51	3:02	3:05*	3:11	3:17*	3:20	3:22*	3:30
	3:45	3:51	4:02	4:05*	4:11	4:17*	4:20	4:22*	4:30
	5:10	D	D	D*	D	D*	D	D*	D

* Service on request. Call 360-678-7771 to request pickup.

A - Pick-up service by appointment only—drop off at Terry's Corner only. Call 360-678-7771 by 5pm day prior to request scheduled pickup anywhere along route path.

D - Service is drop only

(Saturday & Sunday)



Cama Beach
at Welcome Center
On request only. See notes.

ROUTE 2 East Camano (South Loop On Request)

	Terry's Corner (departure)	Camano Plaza	E Camano Drive at Elger Bay Rd	Shuksan	South Loop	Elger Bay Store	*Russell Rd at Sunrise Blvd	Camano Plaza	*Arrowhead Rd	Terry's Corner (Arrival)
AM	7:45	A	A	A	*	A	A*	A	A*	8:30
	8:45	8:47	8:55	9:03	*	9:11	9:17*	9:20	9:22*	9:30
	9:45	9:47	9:55	10:03	*	10:11	10:17*	10:20	10:22*	10:30
	10:45	10:47	10:55	11:03	*	11:11	11:17*	11:20	11:22*	11:30
PM	11:45	11:47	11:55	12:03	*	12:11	12:17*	12:20	12:22*	12:30
	12:45	12:47	12:55	1:03	*	1:11	1:17*	1:20	1:22*	1:30
	2:45	2:47	2:55	3:03	*	3:11	3:17*	3:20	3:22*	3:30
	3:45	3:47	3:55	4:03	*	4:11	4:17*	4:20	4:22*	4:30
	5:10	D	D	D	D	D	D	D	D*	D

Service on request. Call 360-678-7771 to request pickup.

D - Service is drop only

* **South Loop** service is On Request after Shuksan Timepoint and Dallman Rd - See map on page 23.



Terry's Corner
(route transfer)

SR 532

Arrowhead Road
On request only. See notes.

NE Camano Dr

Camano Plaza

Sunrise Blvd

Russell Rd On request only. See notes.



E Camano Dr

Elger Bay Rd

Elger Bay Store

E Camano Dr

Shuksan

South Loop
On request only. See notes.

ROUTE 3 Camano to/from Stanwood

	Terry's Corner (departure)	Camano St	Viking Village	Haggen	YMCA	CVS	Stanwood Library	Terry's Corner (arrival)
	EASTBOUND					WESTBOUND		
AM	9:45	9:50	9:55	10:00	10:02*	10:07	10:10	10:25
	10:45	10:50	10:55	11:00	11:02*	11:07	11:10	11:25
PM	11:45	11:50	11:55	12:00	12:02*	12:07	12:10	12:25
	1:45	1:50	1:55	2:00	2:02*	2:07	2:10	2:25
	2:45	2:50	2:55	3:00	3:02*	3:07	3:10	3:25

* YMCA-Service on request. Call 360-678-7771 to request service.

Stanwood (eastbound detail)



Terry's Corner
(route transfer)

Haggen

Stanwood (westbound detail)



ROUTE 411C Northbound Camano to Mount Vernon

		Terry's Corner (departure)	Camano St	Viking Village	Haggen	272nd at Pioneer Hwy	Conway	Skagit Station (arrival)	Skagit Transit 40X at Skagit Station (departure)	Skagit Transit 40X at March's Point P&R (arrival)
AM	8:30	8:35	8:40	8:45	8:48	9:00	9:10	9:15	9:40	
PM	12:30	12:35	12:40	12:45	12:48	1:00	1:10	1:15	1:40	
	3:30	3:35	3:40	3:45	3:48	4:00	4:10	4:15	4:40	

ROUTE 411C Southbound Mount Vernon to Camano (Saturday ONLY)

	Skagit Transit 40X at March's Point P&R (departure)	Skagit Transit 40X at Skagit Station (arrival)	Skagit Station (departure)	Conway	North Star	Haggen	CVS	Stanwood Library	Terry's Corner (arrival)
AM	8:40	9:00	9:25	9:30	9:40	9:45	9:50	9:53	10:10
PM	12:40	1:00	1:25	1:30	1:40	1:45	1:50	1:53	2:10
	3:40	4:00	4:25	4:30	4:40	4:45	4:50	4:53	5:10

Stanwood (northbound detail)



Skagit Station
(route transfer)

Express route.
No flag stops.



Conway



WHIDBEY

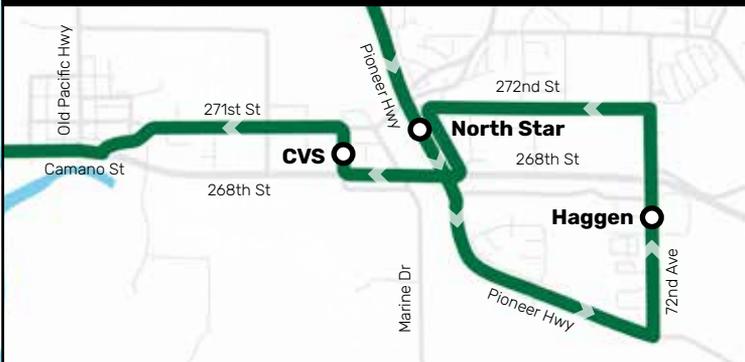


Terry's Corner
(route transfer)

Stanwood

CAMANO

Stanwood (southbound detail)



ROUTE 411C Northbound Camano to Mount Vernon

	Terry's Corner (departure)	Camano St	Viking Village	Haggen	Les Schwab	Conway	Skagit Station (arrival)
AM	8:30	8:35	8:40	8:45	8:48	9:00	9:10
PM	12:30	12:35	12:40	12:45	12:48	1:00	1:10
	3:30	3:35	3:40	3:45	3:48	4:00	4:10

ROUTE 411C Southbound Mount Vernon to Camano (Sunday ONLY)

	Skagit Station (departure)	Conway	North Star	Haggen	CVS	Stanwood Library	Terry's Corner (arrival)
AM	9:25	9:30	9:40	9:45	9:50	9:53	10:10
PM	1:25	1:30	1:40	1:45	1:50	1:53	2:10
	4:25	4:30	4:40	4:45	4:50	4:53	5:10



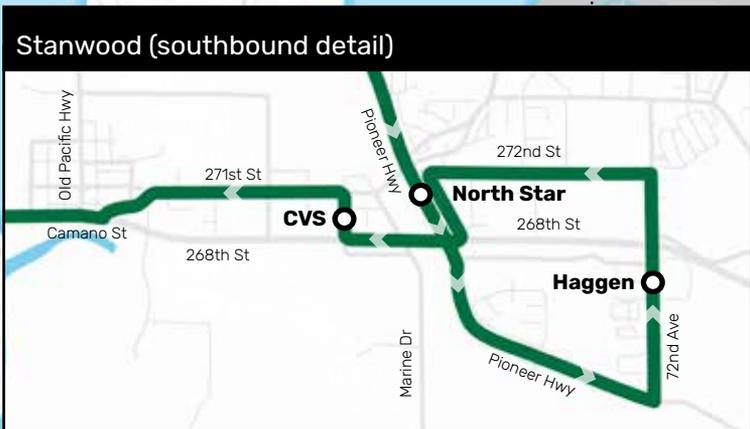
WHIDBEY



Terry's Corner
(route transfer)

CAMANO

Stanwood



Island Transit Bus Service is Fare Free

Island Transit does not charge a fare to ride its buses. That makes it easy to ride with us! Island Transit service is primarily funded through voter-approved sales tax of 9/10's of one-percent. That means that for every \$10 taxable purchase in Island County, 9 cents in sales tax is collected for Island Transit service. State and federal funds also help pay for our bus service.

What type of service does Island Transit provide?

- Fixed route bus service described in this service guide
- Paratransit service
- County connector service
- Rideshare/Vanpool
- On Demand

Paratransit Service

To accommodate persons with disabilities who may have difficulty riding the bus, Island Transit operates a system of paratransit buses. To find out if you might be eligible for paratransit service, please go to the Island Transit website or call 360-678-7771.

Reasonable Modification

Island Transit provides reasonable modification of policy and practice upon request to ensure that our services are accessible to registered persons with disabilities. Please contact Island Transit for more information.

Rider Alerts

Visit our website to sign up for Rider Alerts.

Trip Planner

Please visit our website islandtransit.org to use Trip Planner powered by Google.

Adjoining Systems

Community Transit	communitytransit.org	800-562-1375
Jefferson Transit	jeffersontransit.com	360-385-4777
Everett Transit	everetttransit.org	425-257-7777
Skagit Transit	skagittransit.org	360-757-4433
Whatcom Transit	ridewta.com	360-676-7433
WA State Ferries	wsdot.wa.gov/ferries	800-843-3779

Bike & Ride

Island Transit vehicles are equipped with bike racks, available on a first-come-first-serve basis. As the bus approaches, have your bike ready to go. Remove water bottles and any loose items which may fall off during transit. For safety reasons, the Operator may not get off the bus to assist. Bikes are only allowed inside the bus at the Operator's discretion.

Observed Holidays/No Service

- New Year's Day
- Independence Day
- Thanksgiving Day
- Memorial Day
- Labor Day
- Christmas Day

Scheduled Changes

During adverse weather conditions such as snow, power outages, windstorms, load limits, and more, Island Transit may be required to detour, suspend, or cancel bus services. Riders will be kept informed during these service disruptions on the website, through a news e-alert, and via social media. In some cases, schedules may also be impacted by road closures, ferry service delays, and accidents. Please allow for extra travel time and we thank you for your patience.

Flag Stops

What is a flag stop? A flag stop is when a rider boards the bus at a location that is not an established bus stop with a posted bus stop sign. Flagging the bus down is an option only in certain areas.

How do I flag a bus? As the bus approaches, raise and lower your arm over your head several times to catch the driver's attention. Be sure to stay back from the edge of the road to allow the bus enough room to pull off. During dark or foggy weather we suggest you have a flashlight you can wave for the driver to see you.

Express Routes

Express Routes do not perform flag stops within the defined route.

Lost & Found

If you believe you have left a personal belonging on the bus, please contact our office at 360-678-7771, Monday-Friday, 8am-4pm. We will check to see if the item described has been turned in. If an item has been found, arrangements will be made for pick up at Island Transit's offices located at 19758 SR 20, Coupeville, WA 98239.

Island Transit is not responsible for items lost or left behind on buses, any items that are found or turned in will be kept for a maximum of 60 days with the exception of illegal drugs, alcohol, and perishable food items.

Your Rights under Title VI

Island Transit operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they may have been unlawfully discriminated against for these reasons may file a complaint with Island Transit. Please call 360-678-7771 for more information.

Language Assistance

Information and assistance in your language is available upon request. Please contact us at 1-360-678-7771.

Disembarking the Bus

After disembarking the bus, you must stand clear until the bus has pulled away. Never cross in front or directly behind the bus. Operators are not responsible for passengers once they have departed the bus.

Policies & Procedures

DO:

- Please remove children from strollers and collapse the stroller prior to entering the bus.
- All children six years of age and under must be accompanied by an adult or guardian.
- Shirt and shoes required.
- Please be courteous to other passengers.

DON'T:

- No smoking within 25 feet of Island Transit property.
- No food or drink on the bus (drinks in closed lid containers are allowed).
- No loud music (if it is audible from earphones—it is too loud).
- No disruptive behaviors.
- Do not carry more packages than manageable in one trip.

Pets/ Service Animals

The Americans with Disabilities Act (ADA) defines a service animal as dogs that are individually trained or in training to do work or perform tasks for people with disabilities. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA.

Service animals and service animals in training are welcome on all our buses.

When it is not obvious what service an animal provides, only limited inquiries are allowed. Staff may ask two questions: (1) is the dog a service animal, or service animal in training, required because of a disability, and (2) what work or task the dog has been trained to perform. Staff cannot ask about the person's disability, require medical documentation, require a special identification card or training documentation for the dog, or ask the dog to demonstrate its ability to perform the work or task.

Service animals and service animals in training must be harnessed, leashed, or tethered, unless these devices interfere with the service animal's and service animal in training's work or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls.

Service animals and service animals in training, regardless of training or certification, may be denied transportation if the animal is out of control or if the animal's behavior poses a direct threat to the health or safety of others.

Non-Service Animal: Pets and non-service animals are allowed on the buses with the following rules: Pets may ride if they are placed in a small carrier or container. Riders bringing a pet onboard are responsible for the animal and will be held liable for the behavior and action of the animal. If transferring to a transit system outside of the Island Transit service areas—please review their pet policy before traveling. Animals, insects, or reptiles known to be venomous are not allowed under any circumstances.

Comfort and Emotional Support Animals: Comfort and emotional support animals do not meet the definition of a service animal or service animal in training under state and federal guidelines. Animals other than dogs who are not working service animals or service animals in training, must be in a pet carrier or container.

For more information regarding traveling with a service animal, visit the Federal Transit Administration—FTA Website: [Frequently Asked Questions](#) | [FTA \(dot.gov\)](#)

Audio/Video Cameras

All transit vehicles are equipped with audio and video cameras.

It's the Law—RCW 9.91.025: Unlawful Transit Conduct

The Revised Code of Washington RCW 9.91.025 states that a person is guilty of unlawful transit conduct and/or unlawful bus conduct if, while on or in a municipal transit vehicle as defined by RCW 46.04.355 as now or hereafter amended or reenacted, or in or at a municipal transit station, he or she:

- Transporting dangerous, flammable, or explosive materials.
- Discarding hazardous substances or automotive fluids.
- Obstructing transit vehicles, services, or passengers.
- Consuming or being under the influence of illicit drugs, alcohol, or any intoxicating beverage, or possessing open alcoholic beverage containers.

- Unreasonably disturbing or harassing others by being unruly, loud, harmful, raucous, or intimidating.
- Throwing an object with intent to do harm.
- Destroying, defacing, or damaging property.
- Gambling.
- Smoking or using electronic smoking devices on the bus.
- Littering.
- Spitting.
- Urinating or defecating, except in a restroom.
- Playing sound-producing equipment without earphones or similar device.
- Skating or riding skateboard-type equipment.
- Possessing or trying to use an unissued transfer or fare media.
- Impersonating a transit employee.
- Engaging in other conduct inconsistent with transit operations and refusing to obey the lawful command(s) of an agent of the transit authority or a peace officer to cease such conduct.

Unlawful Transit Conduct (UTC) is a misdemeanor offense with a maximum fine of \$1,000, incarceration for 90 days, or both fine and imprisonment. Violators may also be excluded from transit services.

Washington Senate Bill 5444 – NO WEAPONS OF ANY KIND

As of June 6, 2024, state law prohibits weapons on any property owned or operated by Island Transit including: facilities, stations, buses, and stops. Thank you for helping our community be safer. Firearms

- Explosives
- Slungshot
- Sand Club
- Metal Knuckles
- Knives
- Dagger
- Dirk
- Any similar weapon

Any violations of this policy will be reported to law enforcement.

This new law does not apply to the lawful concealed carry of a firearm by properly licensed individuals.

Packages, Strollers and Hand Carts

You may bring on board the bus only those packages which you can carry in one trip up the steps (DAR passenger limit is 3 bags). Children must be removed from the stroller and stroller collapsed and stowed underneath the seat, placed between the seat and the customer, or secured by the driver. Please fold up strollers before boarding. No hand trucks permitted on board the coach.

Don't touch the driver

Assault on a Transit Employee. Assaulting a transit operator or any transit employee is a Class C Felony (RCW 9A.36.031). It is also a federal offense, and is punishable under the U.S. Patriot Act.

Island transit Personal Property Disclaimer

Island Transit is not responsible for personal property of passengers on Island Transit vehicles, including lost, stolen, or damaged personal property. This disclaimer also includes and covers all mobility aids on transit vehicles onboard, during boarding, securing and disembarking.

EXAMPLE OF ITEMS NOT ALLOWED ON THE BUS

More information about Rules for Riders available at islandtransit.org/rules-for-riders



FUEL
CONTAINERS



HAND TRUCKS



WAGONS

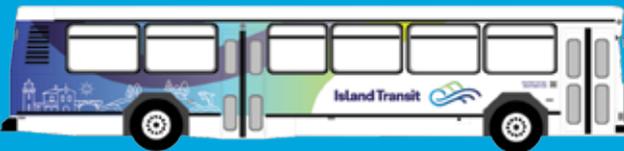


BATTERIES



Island Transit

**SIGN UP AND STAY
INFORMED – GET RIDER
ALERTS BY TEXT OR EMAIL**



www.IslandTransit.org | 360.678.7771





Island Transit Travel Training

Island Transit's Travel Training program empowers students, seniors, persons with disabilities or language barriers, and newcomers to the bus service. Tailored guidance fosters independence, making you a confident regular rider. We address your specific needs, ensuring comfort and control over your schedule. Gain the confidence and mastery to navigate our bus system, today!

HOW IT WORKS

1

Initial Meeting

Plan trip, demonstrate bus route at scheduled meeting.

2

One-on-One Training

Tailored service meets your needs, from home to your destination

3

Group Training

We can accommodate riders from group homes, schools, or similar.

4

Follow Through

Assist trainees, ensure smooth progress, provide support if necessary.

For Details

Call: 360-678-7771 | Email: travel@islandtransit.org

Visit: www.islandtransit.org/travel-training-program

Service Hours | Horas de Servicio

Whidbey:

Monday – Friday: 3:45 AM – 8:10 PM

Saturday – Sunday: 6:15 AM – 7:10 PM

Camano:

Monday – Friday: 5:00 AM – 7:30 PM

Saturday – Sunday: 7:30 AM – 6:00 PM

Please check our website for any changes to the schedule.

Consulte el sitio web para ver si hay cambios en el horario.

Office Hours | Horas de Oficina

Monday – Friday: 8:00 AM – 4:00 PM

Address:

(physical + mailing)

Island Transit

19758 SR 20

Coupeville, WA 98239

Main Office: 360-678-7771

Fax: 360-544-3710

Email us: info@islandtransit.org

Website:

islandtransit.org



Scan QR Code
with smart phone
camera for web link.



Island Transit

islandtransit.org

@islandtransit

@islandtransit_PTBA

@island_transit