

Role Profile

Systems Networks & Stewardship Manager

Role Purpose...

As Systems Networks and Stewardship Manager you will play a pivotal role in leading the design, activation and stewardship of social learning networks around our system change work that will enable people and organisations to make a meaningful difference to access, experience and outcomes of people with cancer in their place. You will drive peer-to-peer learning, capability building, and collective action, enabling system transformation practitioners, leaders, and community partners to share practice, cocreate solutions, and accelerate system learning to create value for participants that will enable meaningful change in systems.

In this role, your accountabilities and responsibilities are...

Partnership and stakeholder management

- Build trusted relationships across health systems, local authorities, VCFSE partners and communities enable collaboration and knowledge exchange.
- Identify strategic partners and emerging influencers, assessing relationship health and risks regularly.
- Define engagement and communication strategies tailored to stakeholder needs.
- Broker connections between individuals and organisations whose work aligns.

Network strategy and design

- Develop a multi-year strategy for social learning networks aligned to organisational outcomes and system priorities.
- Identify opportunities to create networks of people and organisations with shared vision and passion for creating change.
- Connect partners to shared goals, resources, learning opportunities, or innovations.
- Map stakeholder segments and value propositions.
- Design community architectures: communities of practice (CoPs), thematic hubs, and cross-functional learning cohorts.
- Establish governance, moderation, and community guidelines to ensure safe, inclusive participation.

Activation and facilitation

- Launch and continuously nurture online and in person social learning spaces and networks connected to place-based delivery of system interventions,
- Work in collaboration with matrix colleagues to facilitate high quality sessions including case exchanges, peer assists, liberating structures, learning sprints, and retrospectives.
- Enable community leadership models: champions, facilitators, and network weavers.
- Identify and coordinate collaborative projects or coproduction opportunities.
- Create safe, respectful spaces for open dialogue and problem solving.

Support to embed, spread and scale practice

- Work collaboratively with Professional Development and Knowledge team, and colleagues across the matrix to support the curation of content within place-based sites including playbooks, toolkits, case studies, and "how to" primers; surface tacit knowledge from practice.
- Create pathways for rapid practice diffusion (e.g., "pattern libraries" of proven interventions).
- Embed learning loops—capture, reflect, adapt—so insights inform service improvement and system planning.
- Partner with Insight and Performance team and Data Analysts to connect network learning to outcomes and decision-making.

Equity, inclusion and safeguarding

- Ensure networks are accessible, equitable, and psychologically safe; actively including VCSE and lived experience voices.
- Apply inclusive facilitation methods; monitor participation and address barriers (digital access, language, time).
- Uphold safeguarding, data protection, and ethical use of information, managing consent and confidentiality.

Measurement, impact and reporting

- Define success measures for network health (reach, engagement, reciprocity) and system impact (practice adoption, outcome shifts).
- Produce dashboards, reports, and learning briefs for leadership and partners; translate insights into actionable recommendations.
- Use mixed-method evaluation (quant + qual) to demonstrate contribution to strategic objectives, partnering with I&P where appropriate.

In this role, you will have...

- Experience leading communities of practice or social learning networks in complex systems (health/public sector/VCSE).
- Skilled in facilitation (virtual and in person), community moderation, and event design with strong knowledge and experience of participatory methods and community of practice lifecycle management.
- Experience of knowledge management and content curation.
- Experience in stakeholder engagement across multiagency contexts, including lived experience participants.
- Experience of embedding equity, inclusion, and safeguarding in learning environments to promote inclusive practice.
- Knowledge and experience in systems thinking and improvement methods including action learning and human centred design.

- Experience of developing toolkits or practice repositories and supporting tools such as system network analysis or community health development frameworks.
- Strong communication skills to engage a range of audience and experience of producing clear, empathetic, audience-appropriate materials and ability to craft compelling narratives.
- Project management skills and ability to prioritise, deliver at pace and manage risks and dependencies.
- Ability to travel for work across the UK (full UK driving licence or equivalent ability to travel) and to work flexibly across evenings or weekends for community-friendly scheduling (as needed).
- A collaborative, reflective leadership style that models Macmillan's values and contributes positively to team and organisational culture.

In this role, you will work with different people and teams, they are...

- Colleagues within the Partnerships Directorate.
- People with lived experience of cancer, health inequities, multiple long-term conditions and their support networks.
- Colleagues within the Partnerships Directorate.
- Colleagues across the organisation.
- External stakeholders with an interest and/or role within health and care systems, including senior and executive level roles and community organisations.

In this role, you will achieve...

- Acceleration of Macmillan's strategic ambition to enable local systems to meet Macmillan's strategic objectives.
- Strengthened relationships with key stakeholders in local systems.
- Established social learning networks across the UK supporting Macmillan's strategy to spark a revolution in cancer care.
- Long lasting and sustainable solutions to systemic issues affecting the access, outcomes and experience of people with cancer across the UK.

Directorate:

Partnerships

Division:

Communities & System Partnerships

Reporting To:

System Design & Transformation Lead,
dotted line to Community of Practice and
QI Lead

Location:

Mobile worker

Number of Direct Reports: 0	Salary Band : 5 <i><u>HR Use Only</u></i>	Date Reviewed: Feb/26 <i><u>HR Use Only</u></i>
Role Profile: Please X Generic <input type="checkbox"/> Unique <input checked="" type="checkbox"/>	Version No. <i><u>HR Use Only</u></i>	

Safeguarding

At Macmillan, we are committed to safeguarding the well-being of all service users, employees and volunteers who are involved in or affected by our work. All children and adults, regardless of age, disability, sex, racial heritage, religious belief, sexual orientation, or gender identity, have the right to equal protection from all types of harm or abuse and the right to be treated with respect.

All employees and volunteers have a duty to prevent the abuse of children and adults and report any safeguarding concerns to the relevant person.