FamiliesFirst

SERVICE & MERCHANDISE PRICE LIST

These prices are effective as of May 6, 2025



MANAGING DIRECTORS

Jessica Sylvestre 3260 Dougall Ave. South Windsor N9E 1S6 Business Code: 267 Tara Breckles 1065 Lauzon Rd. East Windsor N8S 3M8 Business Code: 1032 Tara Breckles 2130 Front Rd. LaSalle N9J 2B9 Business Code: 766

John Vettese 585 Sandwich St. S. Amherstburg N9V 0E2 Business Code: 1173 "The staff at Families First Funeral Home and Tribute Centre is committed to your complete satisfaction. We pride ourselves on the quality of our service and our dedication to the community."

OUR COMMITMENT TO YOUR FAMILY - 100% SERVICE GUARANTEE

- We will answer your questions in a clear and understandable manner.
- We will ensure that the arrangements you make meet with your individual wishes.
- We will explain the value and benefit of all available options.
- We will explain prices and payment methods to your satisfaction.

All of us at Families First are directly involved with the families and community with which we serve. Our relationship with the community motivates each of us to devote ourselves to serving our families' and community's needs, offering the highest quality of service. As residents of this community, we strive to build long-term relationships with families in our community. We are committed to continuing to serve families even after their funeral celebrations are complete. We are proud to help the community in which we live. We are lead sponsors of the Windsor Goodfellows Families First Breakfast Program, which provides breakfast for more than 1,400 children locally, each day. We are honoured to demonstrate our continued commitment to our community by participating in many local organizations and charitable events that directly help our local community be a better place to live and raise our families.

PERSONALIZATION

Helping you celebrate the life of your loved one without having to make complicated decisions is important to you. Our in-house Graphics Team will help you create custom tributes and personalize these to reflect those things that were important to you and your family. Some of the custom tributes offered:

- MEMORIAL CARDS
- GUESTBOOK
- MEMORIAL INSERT
- MEMORIAL VIDEO
- MEMORIAL USB
- LIFESTORY BOOK
- PREMIUM REMEMBRANCE CARDS
- CUSTOM CANVAS
- ORDER OF SERVICE FOLDERS
- PHOTO ENLARGEMENT

OUR CHILDREN'S PROGRAM

We appreciate that at the most difficult time of your life, properly preparing children for their first experience with the death of a loved one is difficult. Please know that our Team is here to help you. Following an interactive discussion with your children, we show them practical aspects of the funeral home, such as caskets and funeral vehicles, allowing them to physically touch and even open them. We acknowledge that with children, it is important to eliminate the "mystery" of the funeral process, so that their imagination does not replace that which is fact. We encourage children to draw pictures, write letters, or bring in articles that remind them of the person who died. Children can act as honourary pallbearers, participate in readings, or have a role in expressing their feelings during the funeral.

OUR WEBSITE

Our website is designed to allow family and friends to support you in your immediate grief and long term bereavement.

Beneficial key features include:

- Online donation assistance
- Google maps to provide directions to the Funeral Home, Church or Cemetery
- ·Visitation, service location details
- Obituary notice
- Online condolences

ESTATE BENEFIT SERVICES

After the death of your loved one, you are often left with the responsibilities that may seem insurmountable. Putting these tasks off can often delay benefits to a surviving spouse or child. In order to help your family complete these tasks in a timely manner, Families First will:

- Complete the application for Canada Pension
 Plan Lump Sum Death Benefit.
- Complete the application for Canada Pension Plan monthly Survivor's Pension.
- Complete the application for Canada Pension Plan monthly Children's Benefit.
- Obtain and complete life insurance claimant forms.
- Obtain and complete employer health, life insurance and pension forms.
- Give notification and supply Certificates of Death to any bank, trust company, union, etc.
- Deliver all completed forms to their required locations.
- Complete any other services you may require.





We also will provide you with an Estate Benefit Portfolio which aids in keeping your tasks, information and papers organized. This Portfolio also contains helpful information that you may need after the death of your loved one, such as our Estate Benefit Checklist, Responsibilities of the Executor, Addition Notifications, and Bereavement and Support Services.

Fee: Estate Benefits are free of charge when purchasing services, facilities and merchandise from Families First. \$395

OTHER AVAILABLE SERVICES & EQUIPMENT

Removal of Pacemaker or Implant	^{\$} 185
Professional restorative procedures	\$75/HOUR
Plus Size individuals, additional staff and specialized equipment are required.	EDOM \$ 2 F 0
Additional (holiday & weekend fees)	FROM \$250
Staff services for a ceremony on Saturday	\$495
Staff services for a ceremony on a Sunday or Statutory Holiday	\$855
Staff services for visitation on a Sunday or Statutory Holiday per visitation period up to 3 hours.	^{\$} 495
Rental Flowers	193
Family Time	^{\$} 45
One Visitaiton Period	^{\$} 125
Two or More Visitaiton Periods	^{\$} 285
Reception Facilities	\$425
Reception Hostess	\$165
Pallbearer Fee	\$125
Palibearer ree	123
Additional Visitation Facilities	
Rooms 2+3 or 4+3 (Lauzon Rooms 1+2 or 3+4)	\$395
Rooms 2+1 or 4+5 (Lauzon Rooms 2+3)	^{\$} 595
Rooms 1+2+3 or 3+4+5 (Lauzon Rooms 1+2+3 or 2+3+4)	\$1,595
Rooms 1+2+3+4 or 2+3+4+5 (Lauzon all rooms)	\$4,350
Exclusive use of all 5 rooms (Dougall)	\$15,500
Repatriation/Shipping of Remains	*
Border Crossing Transfer - Additional for transfer to or from the Detroit Area & clearing Customs. This service requires initial transfer. Registration of death, plus Certified Copies of Death at cost.	\$395
Ship In service charges - <i>Domestic</i> - Applicable when death occurs in Canada and flights or rail arrival in Windsor. Airfare or other transportation and agent fees at cost.	\$345
International Ship-In Service Charge applicable to flight arriving to YQG or DTW. Known shipper & clearing customs as required. This service requires initial transfer. Registration of death, plus Certified Copies of Death and agent fees at cost.	\$990
Coordination Fee for International Ship-Out	\$775
Ship Out cremated remains - Domestic	^{\$} 295
Ship Out cremated remains - United States	\$345

1/2 Glass Sealer Custom sealer may be required in some countries.	\$995 - \$1,500
Air Tray	\$495
Additional mileage When traveling beyond 30 km from our facility, a charge of \$2.00/\$2.50 per kilometer, cost based on distance	\$2.00/PER KM (SERVICE VEHICLE)
and charged per kilometer both ways from funeral home. To and from destination will apply. Plus use of service vehicle or funeral coach at \$350	\$2.50 ^{/PER KM} (FUNERAL COACH)
Estate Fraud Protection With this, fraud specialists will notify the credit reporting agencies to help protect the estate from security breaches.	\$135
Holding Cremated Remains - Refundable Deposit	^{\$} 350
Audio Visual Equipment Rental	^{\$} 165
Equipment for visitation at a remote location	^{\$} 195

ADDITIONAL TRIBUTE ITEMS AND SERVICES

VHS conversion to DVD of whole tape - no editing	\$65 ^{/TAPE}
Additional Copies of the Video Tribute on USB - all JPG images included	\$90
Additional Copies of the Video tribute - on DVD	\$30
Canvas Portraits	\$90 - \$300
Prayer Cards (per 100 copies)	\$45
Service Folder (per 100 copies) - colour printing, cover & inside one page folded	\$225
Service folders (per 100 copies) - black & white printing, cover & inside one page folded	^{\$} 185
Recording of Service - with editing, upload to website upon request	\$375
Basic Record & Upload - Recorded from Funeral Home or Church & uploaded	^{\$} 195

The applicable taxes are in addition to the price of service, facility or merchandise.

BASIC STATIONERY PACKAGE

Guest book solid wood with themed pages, up to 20 photos, engraved	^{\$} 175
Laser engraving of guestbook cover	^{\$} 45
Themed memorial cards (up to 100)	^{\$} 295
Thank you notes & envelopes (up to 60)	^{\$} 45
Portfolio bag, caring for donations, memory cards	^{\$} 25

Memorial website, family login 2 years	^{\$} 75
Repair, crop and enhance main photos	\$70



Total \$720 Savings \$170

Package Price \$550

STANDARD STATIONERY PACKAGE

Basic package	\$720
Personalized theme from family photos	^{\$} 175
Creation of Memorial Video – up to 90 Photos	^{\$} 295
1 DVD or 1 USB with Memorial Video	\$40
Creation of LifeStory Book and one copy – up to 90 Photos	^{\$} 365
Upgraded Thank You Cards	^{\$} 35
Audio/Visual Equipment	\$125. ⁰⁰



Total \$1,621.45 Savings\$826.45 Package Price ***795**

SIGNATURE STATIONERY PACKAGE

Standard Tribute package	\$1,621. ⁴⁵
Customization of graphics we create (photos, sizes, video clip etc.)	\$322
Up to 40 additional photos to custom video & Lifestory Book	\$90
Memorial Insert	\$345
2 Photo Enlargements (mounted on foam board)	\$170
1 USB with memorial video file and digital photos	\$69. ⁹⁵

Total \$2,618.40 Savings\$1,628.40 Package Price \$990.00



GENERAL PRICE LIST

These prices are effective as of May 6, 2025.

Applicable taxes are additional.

The services explained below are those we can provide to the families that we serve. You may choose only those items you desire. There are many factors in determining a fair charge for services. The following components are taken into consideration but not limited to, when fees are established: Facilities, Staff, Equipment, Automobiles, Utilities, and Insurance, Taxes, Office Supplies, Licensing Fees, Building and Property Maintenance.

The following three sections explain the component parts of the Service Offerings.

PROFESSIONAL STAFF & SERVICES

Coordinating activities, rites, ceremonies

Professional consultation with licensed personnel, including, but not limited to, expert advice on options to meet your needs. Coordination of all activities, rites and ceremonies, before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third-party suppliers, such as flowers and death notices. Personnel are available 24 hours a day, 365 days a year to respond to the initial call.

Coordinating Activities, Rites and Ceremonies for Full Service	\$3,450
Coordinating Activities, Rites and Ceremonies for Service of Remembrance	\$3,450
Coordinating Activities, Rites and Ceremonies for Graveside Service	\$2,880
Coordinating Activities for Gathering Celebration	\$2,375
Coordinating Activities for Urn Committal	\$1,825
Coordinating Activities for Forwarding Remains	\$1,795
Coordinating Activities for No Service Option	\$1,585
Staff Services for Urn Committal	\$200
(Our services include accompaniment of remains to cemetery, supervision of service, and staff to assist with the service.)	

Registration and Documentation

\$415

Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner's certificate for cremation and documentation necessary to ship the body out of the country. Provision of Proofs of Death issued by our location (our Proofs of Death are usually accepted for most estate settlement purposes, but sometimes a provincial "Death Certificate" will be necessary and is available from the Office of the Registrar General).

Basic Preparation of Remains

\$415

Requires facilities for preparation/embalming/shelter. The preparation of the body for placement into the casket or cremation container. This may include cleansing, dressing or shrouding and may also include setting of facial features or identification or viewing. This does not include embalming. There is no charge for the removal of pacemakers and radioactive implants.

Embalming of Remains

This fee is in addition to basic preparation. Embalming is the process of replacing blood and bodily fluids with chemical preservatives. It is a process of sanitation, restoration and temporary preservation. Autopsy embalming and restorative practices are included in this fee. Embalming is not legally required, but may be recommended to preserve the body between the time of death and the visitation or disposition of the deceased. Our professional funeral directors will make a recommendation based on the condition of the body and expected service needs.

\$525

FACILITIES AND SUPERVISION	
Use of Facilities for Embalming and Preparation Facilities used to prepare, embalm and shelter the body.	\$355
Supervision of Visitation First Day Staff to coordinate and oversee the visitation or informal gathering (per day). Our services include setup of visitation area, placement of encased remains, display of floral arrangements, supervision of and attendance during the visitation.	\$470
Facilities for Visitation Requires staff services for visitation and designated facilities used for visitation.	\$590
Supervision of Funeral Service Staff to oversee the ceremony in our facility or at another facility.	\$550
Supervision of Memorial Service Staff to oversee the ceremony in our facility or at another facility.	\$550
Supervision of Graveside Service Our services include accompaniment of remains to cemetery, supervision of graveside service and staff to assist with the service.	\$780
Basic Venue Basic Venue for Service or Gathering	\$450
Standard Venue Standard Venue for Service or Gathering	\$475
Premium Venue Premium Venue for Service or Gathering	\$550
Off-Site Venue & Staff Services	\$850
Exclusive Venue Signature Exclusive Venue	\$1,100
Simple Gathering Venue and Staff Services to coordinate a Simple Gathering.	\$695

TRANSPORTATION	
Transfer of remains from place of death to funeral home (within a 30 kilometre radius. Additional distance will be charged at \$1.85 per kilometre.) Limousine (within a 30 kilometre radius. Additional distance will be charged at \$1.85 per kilometre.) Transfer to or from crematory Transportation of decedent to cemetery or crematory (within a 30 kilometre radius. Additional distance will be charged at \$1.85 per kilometre.) SERVICE OFFERINGS	\$525 \$300 \$125 \$395
Coordinating Activities, Rites and Ceremonies for Full Service Registration and Documentation Embalming Basic Preparation of Remains Supervision of Visitation First Day or part thereof Supervision for Funeral Service Use of Facilities for Embalming and Preparation Use of Facilities For Visitation First Day or part thereof Transfer of remains from place of death to funeral home (within a 30 kilometre radius. Additional distance will be charged at \$1.85 per kilometre.) Funeral vehicle (e.g. Hearse) (within a 30 kilometre radius. Additional distance will be charged at \$1.85 per kilometre.) Estate Fraud Protection Premium Venue at our location for Service or Gathering	\$3,450 \$415 \$525 \$415 \$470 \$550 \$355 \$590 \$525 \$395 \$135 \$550 \$8,375
SERVICE OF REMEMBRANCE	
Coordinating Activities, Rites and Ceremonies for Service of Remembrance Registration and Documentation Basic Preparation of Remains Supervision of Memorial Service Use of Facilities for Embalming and Preparation Transfer to or from crematory Transfer of remains from place of death to funeral home (within a 30 kilometre radius. Additional distance will be charged at \$1.85 per kilometre.) Estate Fraud Protection Premium Venue at our location for Service or Gathering	\$3,450 \$415 \$415 \$550 \$355 \$125 \$525 \$135 \$550 \$6,520

GRAVESIDE SERVICE	
Coordinating Activities, Rites and Ceremonies for Graveside Service Registration and Documentation Basic Preparation of Remains Supervision of Graveside Service Use of Facilities for Embalming and Preparation Transfer of remains from place of death to funeral home (within a 30 kilometre radius. Additional distance will be charged at \$1.85 per kilometre.) Funeral vehicle (e.g. Hearse)	\$2,880 \$415 \$415 \$780 \$355 \$525
(within a 30 kilometre radius. Additional distance will be charged at \$1.85 per kilometre.) Estate Fraud Protection	\$135
TOTAL	\$5,900
URN COMMITTAL OPTION	
Coordinating Activities for Urn Committal Registration and Documentation Basic Preparation of Remains Staff Services for Urn Committal (Our services include accompaniment of remains to cemetery, supervision of service, and staff to assist with the service.)	\$1,825 \$415 \$415 \$200
Sheltering of remains Transfer to or from crematory Transfer of remains from place of death to funeral home (within a 30 kilometre radius. Additional distance will be charged at \$1.85 per kilometre.)	\$250 \$125 \$525
Private Family Moment at our facility for a limited time with limited family members Estate Fraud Protection	\$895 \$135
TOTAL	\$4,785
NO SERVICE OPTION	
Coordinating Activities for No Service Option Registration and Documentation Basic Preparation of Remains Sheltering of remains Transfer to or from crematory Transfer of remains from place of death to funeral home (within a 30 kilometre radius. Additional distance will be charged at \$1.85 per kilometre.)	\$1,585 \$415 \$415 \$250 \$125 \$525
Estate Fraud Protection Private Family Moment at our facility for a limited time with limited family members	\$135 \$895
TOTAL	\$4,345

CATERING

A wide variety of catering menus are available to choose from.

FLORAL TRIBUTE

A wide variety of floral arrangements are available to select from.

FAMILY SUPPORT OPTIONS

Timeless Touch Fingerprint	\$295
Medallion Bundle	\$295
Legal Service Plan	\$295
Family Estate Manager	\$295

MI	SCELLANEOUS SERVICES AND MERCHANDIS	SE	
Prc 1.	duct Name Additional charge - Use of Facilities on Weekends	Item Code SRVWECHG	Retail Price \$495
	Additional charge for Use of Facilities and Staff on	Weekends	
2.	Basic Venue Service	FACFBVFS	\$450
	Basic Venue at our location for Service or Gatherin	g	
3.	Dignity® Celebrant Certified officiant for the service.	DGSDIGCT	\$395
4.	Premier Stationery Package	XSMOTOR9Z	\$995
	Complete Custom Personalization of Register Book	k, Memorial Folders and Thank You Cards.	
5.	Memory Portrait	XPRPPFN	\$295
	Create a lasting tribute to your loved one with a fa canvas in the style of an oil painting. The Memory choices - Elegance, Contemporary or Classic.		
6.	Signature Exclusive Venue	FACFSEVC	\$15,500
	Exclusive Venue at our location for Service or Gath	ering	
7.	Families First Crematorium Crematory Fee Families First Crematorium Crematory Fee	CRM03236	\$825
8.	Family Estate Manager	XOTXMBK	\$295
	Family Estate Manager is a comprehensive, step-by you'll make as you settle your loved one's estate. I legal professionals that will save you time, notify in of your estate.	his tool provides immediate access to	
9.	Holding Ashes	SRVSERMI	\$350
	Holding of ashes for One Year from date of crema	tion - Refundable deposit.	
10.	Limousine	VHCLIMOS	\$300
	Limousine		
	(within a 30 kilometre radius. Additional distance		
11.	Premium Venue Service	FACFPVFS	\$550
	Premium Venue at our location for Service or Gath	ŭ	
12.	Private Family Moment at our Facility	SRVPRIVC	\$895
4.5	Private Family Moment at our facility for a limited t	·	4405
13.	Professional Pallbearer Professional Pallbearer (per person)	SRVPLLBR	\$125
14.	Retractable Floor Banner Retractable Floor Banner	XSMCCZ09Z	\$395
15.	Genealogical Search per Decedent Review of the historical funeral home records for n	SRVGSPD ames and dates.	\$50
16.	Security Banding	XSRSEBAN	\$450
17.	Security Banding For Shipping Celebration of Life Events Taxable	XSRCLTAX	\$1,500

MISCELLANEOUS SERVICES AND MERCHAN	NDISE(continued)	
Product Name Services provided to those families whose love	Item Code ed one's disposition took place elsewhere.	Retail Price
18. Sheltering of Remains Charge Per Day Sheltering of Remains Charge, Per Day	FACSRCPD	\$95
19. Single Small Medallion Case/240489 Single Small Medallion Case	XFDDCBR	\$65
20. Standard Venue Service Standard Venue at our location for Service or	FACFSVFS Gathering	\$475
21. Supervision of Off-Site Venue Supervision of Off-Site Venue	SPVOFFSV	\$1,100
22. Funeral Director's Statement of Death This is an acceptable document in assisting wi	XSRFDSOD ith estate settlement.	\$25
23. Retractable Table Banner This Table Banner brings a beautiful touch to see your loved one with a personalized design from generating a QR code leading to the online verselected. (QR code available day of first funeral viewable but cannot be forwarded, transferred	m the selection album and has the option of ersion of the memory cards or folders that is all event plus three weeks. Online program is	\$295
24. Legal Service Plan To help in the process of settling someone's est consultations with our team of experienced est membership following the death, as well as legincluding family, employment and residential	tate lawyers. Benefits include a 12-month gal support for other areas of practice	\$295
25. Triple Small Medallion Case/240490 Triple Small Medallion Case	XFDDCBT	\$95
26. Estate Fraud Protection With Estate Fraud Protection, fraud specialists help protect your loved one's estate from secu		\$135
STATIONERY		
Product Name	Item Code	Retail Price

Product Name Item Code Retail Price

1. Premier Stationery Package XSMOTOR9Z \$995

Complete Custom Personalization of Register Book, Memorial Folders and Thank You Cards.

CASH ADVANCES		
Bereavement Authority of Ontario Consumer Protection Fee for Crematories		\$30
Bereavement Authority of Ontario Consumer Protection Fee for Funerals		\$30
Clergy Honorarium		As Selected
Newspaper Notice		As Selected
Organist Cemetery Fees		As Selected As Selected
Coroner Fee		As Selected
Permit and/or Government Fees		As Selected
Soloist		As Selected
FORWARDING OF REMAINS TO ANOTHER FUNERAL HOME		
Coordinating Activities for Forwarding Remains		\$1,795
Registration and Documentation		\$415
Embalming		\$525
Transfer to or from airport (within a 30 kilometre radius)		\$450
Transfer of remains from place of death to funeral home (within a 30 kilometre radius)		\$525 ,
Administration duties required to coordinate shipping of remains	•	\$1,160
Transport Canada Screening Requirements for Shipping		\$325
	TOTAL	\$5,195

Additional information is available on request.

Information Regarding Terms and Conditions when entering into a Contract

Payment terms: Payment is required to be made by the date of the service, if not paid in full by such date a DEFAULT CHARGE OF TWO (2%) PER MONTH (ANNUAL PERCENTAGE RATE OF TWENTY-FOUR (24%) PERCENT) will be charged on any portion of the unpaid balance due. It is agreed that any additional items ordered in conjunction with those items listed will be paid at the time ordered. If suit is brought for the collection of said amount, or any portion thereof, you agree to pay a reasonable attorney's fee to be affixed by the Court and included in the judgment in such suit.

Cancellation Rights: The purchaser, or someone designated by the purchaser, may cancel an agreement by providing notice of the cancellation in writing to the Provider. A partial or full refund of money paid, if any, may be available based on the terms of the agreement and the law. Any refund owed will be issued within 30 days.

If the agreement meets all of the requirements of the Act and is cancelled within 30 days of the agreement date and before any services or supplies have been provided, the Provider will refund all amounts paid under this agreement in accordance with the Act.

If the agreement meets all of the requirements of the Act and is cancelled after 30 days of this agreement date and before any services or supplies have been provided, the Provider will refund the amount paid under the agreement plus any income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required, but the Provider may retain an additional 10% of the amount paid to a maximum of \$350.

If the agreement meets all of the requirements of the Act and is cancelled after some of the services or supplies have been provided as directed under the terms of this agreement, the maximum refund required will be the amount paid under the agreement plus any income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required, and in some circumstances permitted by the Act the Provider may retain the value of the services and supplies that have been delivered.

If the agreement fails to meet the requirements of ss.40(1) of the Act, the maximum refund required will be the amount paid under the agreement plus income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required. In some circumstances permitted by the Act, the Provider may retain the value of the services or supplies that have been delivered.

Possession of Cremated Remains and Refundable Deposit: When cremation is selected the Provider may require the purchaser to pay a refundable deposit of \$350. The Provider will retain the cremated remains for one year from the date of cremation. If the cremated remains are not claimed within one year, the Provider may inter the cremated remains in a cemetery, including in a common lot for which the cemetery is the interment rights holder, and the Provider may retain the deposit referred to in this section. If the cremated remains are claimed before they are interred, the operator will refund any deposit paid.

Warranties: No claims are made to you as to the merchandise or other offerings of the Provider (embalming, casket, outer burial container) to the effect that embalming or the use of any merchandise available from this funeral home will delay the decomposition of the human remains for a long term or indefinite time, or that any such merchandise will protect the body from gravesite substances if such was not the case. No representations or warranties are made to you about the protective features of caskets or outer burial containers other than those made by the manufacturer.

Prepayment Options

For your convenience, we offer two funding options when prepaying services or supplies. When prepaying, you pay for the services and supplies today and the money will be used to pay for the services and supplies when they are delivered at the time of death.

Trust: You may pay the money directly to us and we will place it in trust, where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

Investment of Funds: Within 35 days, the payment(s) to the Provider, less the permitted amount defined below, will be placed and held in a pooled trust fund or an individual trust account for the purchaser until the services and supplies are provided or this agreement is cancelled and a refund is issued in accordance with the terms of this agreement. If the money is invested in a pooled trust fund, the money will be invested and held by a third party trustee. If the money is invested in an individual trust account, the money will be held in a guaranteed investment certificate.

Permitted Amount: On or after the 31st day after the day on which an agreement was made, the Provider may retain 10% of the agreement price (or amount paid, whichever is lower) up to a total maximum of \$350. This amount need not be invested in trust and if retained, is a credit against any amount the operator may retain if the agreement is cancelled.

Value of Trust Once per Year: Once in a year, if the purchaser requests, the Provider will provide information about the amount in trust and how it is invested. If the money is in an individual trust account, the purchaser will receive a statement that sets out: the current value of the account(s) as of the end of the month before the request, the name of the depository, and the name or type of investment in which the payment(s) have been placed. If the money is held in a pooled trust fund with a third party trustee, the purchaser will receive a statement that sets out the name of the trustee and the current value of the purchaser's money as of the end of the month before the request.

Insurance: You may purchase an insurance contract where the proceeds of the insurance contract will be used to pay for the services or supplies at the time they are delivered or the contract is cancelled.

Details of Insurance Contract: The Purchaser agrees to purchase an annuity or life insurance policy ("Policy") through the Insurance Company selected by Service Corporation International (Canada) ULC and assign said Policy to the Provider.

Provision of Goods and Services: The services and merchandise selected in prepaid agreement will be sold at the time of death pursuant to a funeral service order/purchase agreement between the Provider and the representative(s) of the Recipient at that time. The Funeral Home guarantees that the amount to be charged for providing the Goods and Services selected and the Third Party Items of the Funeral Goods and Services Agreement will not exceed the death benefit under the Insurance Policy at the time of death of the Recipient, if the Provider's then current retail price of the funeral goods and services selected is less that the amount payable under the Annuity or Insurance Policy, the Provider will refund the difference to the Annuity or Insurance Policy Beneficiary.

The amount applicable to taxes is determined on the basis of the applicable tax laws in effect at the date this Agreement is signed. In the event the taxes due at the date of death are greater than those specified in this Agreement, the Provider will charge the difference at that time.

Cancellation: The purchaser, or someone designated in this agreement by the purchaser, may cancel the agreement by providing notice of the cancellation in writing to the Provider. Before the death of the Recipient, but after the death of the Purchaser, the Recipient or his/her personal representative may cancel the Agreement.

After the death of the Recipient, the Recipient's personal representative may cancel the Agreement at any time before the goods and services have been provided. In the event of the cancellation of the Agreement prior to the death of the Recipient, they may request cancellation or surrender of the Policy according to the policy terms. If the Agreement is cancelled after the death of the Purchaser, but prior to the Recipient's death, the benefit will be

paid in accordance with the terms of the Policy.

If the funeral goods and services are not provided by the Provider or any provider affiliated with or owned by SCI (Canada) ULC, the Agreement is cancelled and a payment will be made in accordance with the Policy.

If the agreement meets all of the requirements of the Act and is cancelled after some of the services or supplies have been provided as directed under the terms of the agreement, the maximum refund required will be the amount to be paid out under the terms of the insurance contract, and in some circumstances permitted by the Act the Provider may retain the value of the services and supplies that have been delivered.

If this agreement fails to meet the requirements of ss.40(1) of the Act, the maximum refund required will be the amount paid under this agreement plus income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required. In some circumstances permitted by the Act, the Provider may retain the value of the services or supplies that have been delivered.

Additional information about funding, payment and finance options is available upon request.

PACKAGE PRICE LIST

These prices are effective as of May 6, 2025.

A Division of Service Corporation International (Canada) ULC.

DIGNITY MEMORIAL HE	RITAGE FUNERAL SERVICE	
The Service	> Coordinating Activities, Rites and Ceremonies for Full Service	\$3,450
	> Registration and Documentation	\$415
	> Embalming	\$525
	> Basic Preparation of Remains	\$415
	> Supervision for Visitation First Day	\$470
	> Supervision for Funeral Service	\$550
	> Use of Facilities for Embalming and Preparation	\$355
	> Use of Facilities For Visitation - First Day	\$590
	> Transfer of remains from place of death to funeral home	\$525
	> Funeral Vehicle	\$395
	> Reception and Hostess	\$425
	> Dignity Heritage Burial Flowers	\$750
	> Estate Fraud Protection	\$135
	> Premium Venue Service	\$550
Family Support Options	> Select 1 Plan Support Option	\$295
Recommended Caskets	Choose one of the following:	\$4,399
	> Victoriaville Victoria Cherry	
	> Batesville Rosette	
	> Victoriaville Briar Hill	
	> Batesville Camden Oak	
Recommended Outer Burial Container	> Wilbert Venetian Vault	\$2,495
Events	> Catered Receptions IV	\$995
Additional Products	> Premier Stationery Package	\$995
	Without OBC	With OBC
TOTALS	Total Package Price \$16,234	\$18,729
	Package Savings \$690	\$690
	Package Price with Savings \$15,544	\$18,039
	Package Price without Catering \$14,549	\$17,044

^{*} The caskets, outer burial container, urns and catering are recommendations only. You are not required to purchase these or any other casket, outer burial container, urn or catering as part of this offering. Embalming is also declinable. A complete description of the FAMILY SUPPORT OPTIONS can be found in the Service Section and Miscellaneous Service and Merchandise section of the price list. The price for flowers and / or catered receptions included in packages provides a "credit" towards the selection of any floral arrangement (chosen by the family); or any variation of items selected from the catering menu.

The Service > Coordinating Activities, Rites and Ceremonies for Full Service \$3,450 > Registration and Documentation \$415 > Embalming \$525

DIGNITY MEMORIAL HONOUR FUNERAL SERVICE

Family Support Options

Recommended Caskets

	9	
>	Basic Preparation of Remains	\$415
>	Supervision for Visitation First Day	\$470

> Supervision for Funeral Service \$550> Use of Facilities for Embalming and Preparation \$355

Use of Facilities For Visitation - First Day
 Transfer of remains from place of death to funeral home
 \$525

> Transfer of remains from place of death to funeral home \$525 > Funeral Vehicle \$395

> Reception and Hostess \$425

Dignity Honour Burial Flowers \$600Estate Fraud Protection \$135

> Premium Venue Service \$550

> Select 1 Plan Support Option \$295 Choose one of the following: \$3,399

> Batesville Misty Blue > Batesville Watson

> Victoriaville Sherwood Oak

> Victoriaville Hartvic

Recommended Outer > Wilbert Monticello Vault \$1,995

Burial Container

Events > Catered Receptions IV \$995

Additional Products > Premier Stationery Package \$995

		Without OBC	With OBC
TOTALS	Total Package Price	\$15,084	\$17,079
	Package Savings	\$510	\$510
	Package Price with Savings	\$14,574	\$16,569
	Package Price without Catering	\$13,579	\$15,574

^{*} The caskets, outer burial container, urns and catering are recommendations only. You are not required to purchase these or any other casket, outer burial container, urn or catering as part of this offering. Embalming is also declinable. A complete description of the FAMILY SUPPORT OPTIONS can be found in the Service Section and Miscellaneous Service and Merchandise section of the price list. The price for flowers and / or catered receptions included in packages provides a "credit" towards the selection of any floral arrangement (chosen by the family); or any variation of items selected from the catering menu.

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DIGNITY MEMORIAL TRIBUTE FUNERAL SERVICE

The Service	> Coordinating Activities, Rites and Ceremonies for Full Service	\$3,450
	> Registration and Documentation	\$415
	> Embalming	\$525
	> Basic Preparation of Remains	\$415
	> Supervision for Visitation First Day	\$470
	> Supervision for Funeral Service	\$550
	> Use of Facilities for Embalming and Preparation	\$355
	> Use of Facilities For Visitation - First Day	\$590
	> Transfer of remains from place of death to funeral home	\$525
	> Funeral Vehicle	\$395
	> Reception and Hostess	\$425
	> Estate Fraud Protection	\$135
	> Premium Venue Service	\$550
Family Support Options	> Select 1 Plan Support Option	\$295
Recommended Caskets	Choose one of the following:	\$2,899
	> Batesville Coleridge	
	> Batesville Montgomery	
	> Victoriaville Winfield	
Recommended Outer Burial Container	> Wilbert Monticello Vault	\$1,995
Events	> Catered Receptions IV	\$995
Additional Products	> Premier Stationery Package	\$995
	Without OBC	With OBC
TOTALS	Total Package Price \$13,984	\$15,979
	Package Savings \$475	\$475
	Package Price with Savings \$13,509	\$15,504 \$14,500
	Package Price without Catering \$12,514	\$14,509

^{*} The caskets, outer burial container, urns and catering are recommendations only. You are not required to purchase these or any other casket, outer burial container, urn or catering as part of this offering. Embalming is also declinable. A complete description of the FAMILY SUPPORT OPTIONS can be found in the Service Section and Miscellaneous Service and Merchandise section of the price list. The price for flowers and / or catered receptions included in packages provides a "credit" towards the selection of any floral arrangement (chosen by the family); or any variation of items selected from the catering menu.

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DIGNITY MEMORIAL HONOUR CREMATION SERVICE

The Service	 Coordinating Activities, Rites and Ceremonies for Service of Remembrance 	\$3,450
	> Registration and Documentation	\$415
	> Basic Preparation of Remains	\$415
	> Supervision of Memorial Service	\$550
	> Use of Facilities for Embalming and Preparation	\$355
	> Transfer to or from crematory	\$125
	> Transfer of remains from place of death to funeral home	\$525
	> Reception and Hostess	\$425
	> Dignity Honour Cremation Flowers	\$400
	> Estate Fraud Protection	\$135
	> Premium Venue Service	\$550
Family Support Options	> Select 1 Cremation Plan Support Option	\$295
Memorial Urn Selection	Choose one of the following: > Urnes Bégin Versatile Urn Navy > LoveUrns Laurel Midnight > Terrybear Satori Ocean Pearl > Batesville Memento Chest	\$795
Container	> Batesville Brockton Oak (1 Hour Rental)	\$899
Events	> Catered Receptions IV	\$995
Additional Products	> Premier Stationery Package	\$995
TOTALS	Total Package Price Package Savings Package Price with Savings Package Price without Catering	\$11,324 \$340 \$10,984 \$9,989

^{*} The caskets, outer burial container, urns and catering are recommendations only. You are not required to purchase these or any other casket, outer burial container, urn or catering as part of this offering. Embalming is also declinable. A complete description of the FAMILY SUPPORT OPTIONS can be found in the Service Section and Miscellaneous Service and Merchandise section of the price list. The price for flowers and / or catered receptions included in packages provides a "credit" towards the selection of any floral arrangement (chosen by the family); or any variation of items selected from the catering menu.

DIGNITY MEMORIAL TRIBUTE CREMATION SERVICE

DIGITIT WILMONIA TRIBETE CREMITTION OF RIVER			
> Coordinating Activities for No Service Option	\$1,585		
> Registration and Documentation	\$415		
> Basic Preparation of Remains	\$415		
> Venue and Staff Services to coordinate a Simple Gathering	\$695		
> Sheltering of remains	\$250		
> Transfer to or from crematory	\$125		
> Transfer of remains from place of death to funeral home	\$525		
> Estate Fraud Protection	\$135		
> Select 1 Cremation Plan Support Option	\$295		
Choose one of the following: > LoveUrns Laurel Crimson > Urnes Bégin Sky Pewter > Mackenzie Classic Sky Blue > Batesville Cherry Chest	\$595		
> Batesville Brockton Oak (1 Hour Rental)	\$899		
Total Package Price Package Savings Package Price with Savings	\$5,934 \$50 \$5,884		
	 Coordinating Activities for No Service Option Registration and Documentation Basic Preparation of Remains Venue and Staff Services to coordinate a Simple Gathering Sheltering of remains Transfer to or from crematory Transfer of remains from place of death to funeral home Estate Fraud Protection Select 1 Cremation Plan Support Option Choose one of the following: LoveUrns Laurel Crimson Mackenzie Classic Sky Blue Batesville Cherry Chest Batesville Brockton Oak (1 Hour Rental) 		

^{*} The caskets, outer burial container, urns and catering are recommendations only. You are not required to purchase these or any other casket, outer burial container, urn or catering as part of this offering. Embalming is also declinable. A complete description of the FAMILY SUPPORT OPTIONS can be found in the Service Section and Miscellaneous Service and Merchandise section of the price list. The price for flowers and / or catered receptions included in packages provides a "credit" towards the selection of any floral arrangement (chosen by the family); or any variation of items selected from the catering menu.

7.	SACRAMENT MAPLE/205164 Solid hardwood casket with a dark cherry, hand-velvet interior.	CWMLBAGIBQ / Batesville rubbed, high gloss exterior and champagne	\$4,799
	210.82 cm L X 72.72 cm W X 58.42 cm H		
8.	BRIAR HILL/WR227-20001 Hardwood casket with beige basket weave interior	CWMLLBEPBN / Victoriaville or - perfection cut	\$4,399
	209.25 cm L X 71.76 cm W X 57.15 cm H		
9.	CAMDEN OAK/246688 Solid traditional oak casket with dark finished extends	CWOKBFBKBP / Batesville erior, and a champagne velvet interior.	\$4,399
	208.92 cm L X 73.03 cm W X 59.69 cm H		
10.	ROSETTE/242707 Select hardwood veneer casket with a dark cherry batiste interior.	CWHWBRHCDC / Batesville y, hand-rubbed, high gloss exterior and natural	\$4,399
	207.01 cm L X 71.63 cm W X 59.69 cm H		
11.	VICTORIA CHERRY/05-530-02 Solid Cherry octagon casket with Empire stain an interior.	CWCHLBAKBH / Victoriaville d polished exterior with blush pink velvet	\$4,399
	204.17 cm L X 64.14 cm W X 53.04 cm H		
12.	RILEY/263783 Select hardwood casket with a dark cherry, hand charpente interior. 209.55 cm L X 72.72 cm W X 59.69 cm H	CWPRBAASAR / Batesville -rubbed, high gloss exterior and ivory linwood -	\$4,099
12	DOMINION MAPLE/20-5610-01	CWMLLBWEGQ / Victoriaville	\$3,899
13.	Solid Maple casket with Titian stain and polished 209.25 cm L X 71.76 cm W X 57.15 cm H		\$3,033
4.4		CHOKADAYATO (D. C. III	¢2.000
14.	ELEANOR OAK/195908 Oak casket with a chestnut stained, satin finished	CWOKBBYAEO / Batesville exterior and pink crepe interior.	\$3,899
	206.38 cm L X 68.58 cm W X 54.61 cm H		
15.	FIRESIDE/269166 Oak wood casket with medium rustic stain with scloth interior.	CWOKBBAVA1 / Batesville atin finish exterior and oatmeal duck / camo	\$3,899
	208.92 cm L X 71.76 cm W X 58.42 cm H		
16.	BAILEY/263781 Select hardwood veneer casket with medium finis 209.55 cm L X 72.72 cm W X 59.69 cm H	CWPRBAAQKL / Batesville sh exterior and khaki linwood interior.	\$3,399

CASKET PRICE LIST

Families First Funeral Home and Tribute Centre

3260 Dougall Avenue Windsor, ON N9E1S6

519-969-5841

License #: FE-267 Funeral Establishment Operator Class 1

These prices are effective as of May 6, 2025.

A Division of Service Corporation International (Canada) ULC.

The following caskets are Adult sized, unless otherwise noted as a youth or oversize product in the description.

Product Name Item Code / Manufacturer Retail Price

WOOD CASKETS

These products are suitable for cremation. The final cremation container insert is included in the rental casket price.

1. 710 PRESIDENT/202149

CWMYBAPXEJ / Batesville

\$16,199

Mahogany casket with a dark brown, Georgetown stained exterior and a silverbeige velvet interior.

214 cm | X 74 3 cm W X 59 69 cm H

2. REGENT/195846

CWMYBAROBQ / Batesville

\$6,799

Solid mahogany casket with a dark finished exterior and champagne velvet interior.

209 25 cm L X71 76 cm W X57 15 cm H

3. CLASSIC MAHOGANY/01-9300-00

CWMYLBABEJ / Victoriaville

\$6,099

Solid Mahogany casket with Titian stain and Prestige hand-rubbed satin exterior with Pearl Premium velvet interior.

210.19 cm L X 72.39 cm W X 58.42 cm H

4. PROMINENCE/244309

CWMLBDA6BQ / Batesville

\$6,099

Solid maple casket with a dark, hand-rubbed, high gloss, cherry stain exterior with a champagne velvet interior.

207.34 cm L X 72.39 cm W X 59.06 cm H

5. ST. THOMAS OAK/10-501-00

CWWLBAJDA / Victoriaville

\$4,899

Solid Oak casket with Persian Fawn stain and polished exterior with ivory velvet interior.

210.19 cm L X 72.72 cm W X 58.75 cm H

6. WOODHAVEN PECAN/205162

CWPNBADRBQ / Batesville

\$4,899

Pecan veneer casket with a medium pecan, satin finish exterior and champagne velvet interior.

209.55 cm L X 72.39 cm W X 58.42 cm H

27. WINFIELD/52-5430-20 Solid Hardwood casket veneer sided with Amerinterior.	CWHWLEYGGQ / Victoriaville erican Cherry stain and satin exterior with tan crepe	\$2,899
208.28 cm L X 70.82 cm W X 57.15 cm H		
28. DRYDEN HARDWOOD CREPE/274158 Dryden hardwood half couch with rosetan cre 207.01 cm L X 71.63 cm W X 58.42 cm H	CWHWBDAEFD / Batesville pe interior.	\$2,799
29. NATURA/51-5175-01 New leaf solid poplar casket with natural finish 205.44 cm L X 73.81 cm W X 50.01 cm H	CWPRLDFEAB / Victoriaville exterior with 100% natural cotton interior.	\$2,699
30. FREELTON/195869 Select hardwood casket with a medium finishe 210.19 cm L X72.39 cm W X58.42 cm H	CWHWBCBDHN / Batesville d exterior and white satin interior.	\$2,499
31. LYNX BROWN/262858 Poplar wood casket with a medium pecan, sat 209.25 cm L X71.76 cm W X57.15 cm H	CWHWBDACFD / Batesville in finish exterior and rosetan crepe interior.	\$2,099
32. LYRA BROWN/269152 Pine casket with a dark finish exterior and rose 207.01 cm L X 71.63 cm W X 58.42 cm H	CWPIBCA3FD / Batesville tan crepe interior.	\$2,099
METAL CASKETS		
WIETAL CASKETS		
The caskets in this section are not suitable for crem 33. AEGEAN BRONZE/147862 32 oz. bronze casket with a bronze brushed ex 212.09 cm L X 72.39 cm W X 59.69 cm H	CMB3BDHLBQ / Batesville	\$10,499
The caskets in this section are not suitable for crem 33. AEGEAN BRONZE/147862 32 oz. bronze casket with a bronze brushed ex	CMB3BDHLBQ / Batesville xterior and a champagne velvet interior. CMC3BEZYBQ / Batesville	\$10,499 \$8,395
The caskets in this section are not suitable for crem 33. AEGEAN BRONZE/147862 32 oz. bronze casket with a bronze brushed ex 212.09 cm L X 72.39 cm W X 59.69 cm H 34. MEDITERRANEAN COPPER/147930 32-ounce copper casket with a copper brushe	CMB3BDHLBQ / Batesville Atterior and a champagne velvet interior. CMC3BEZYBQ / Batesville d exterior and champagne velvet interior. CMS8BDJHBQ / Batesville	, ,
The caskets in this section are not suitable for crem 33. AEGEAN BRONZE/147862 32 oz. bronze casket with a bronze brushed ex 212.09 cm L X 72.39 cm W X 59.69 cm H 34. MEDITERRANEAN COPPER/147930 32-ounce copper casket with a copper brushe 216.23 cm L X74.63 cm W X59.54 cm H 35. GOLDEN MIDNIGHT/239699 Golden Midnight - 18 Gauge Steel Casket with	CMB3BDHLBQ / Batesville Atterior and a champagne velvet interior. CMC3BEZYBQ / Batesville d exterior and champagne velvet interior. CMS8BDJHBQ / Batesville	\$8,395

17.	HARTVIC/52-5410-08 Solid Hardwood casket veneer sided with Dark A crepe interior. 209.25 cm L X 71.76 cm W X 57.15 cm H	CWPRLBAEGQ / Victoriaville Almond Shaded stain and satin exterior with tan	\$3,399
18.	SHERWOOD OAK/12-758-01 Solid Oak casket veneer sided with Shaded Persi crepe interior. 208.76 cm L X 67.79 cm W X 52.07 cm H	CWOKLEGZGQ / Victoriaville an Fawn stain and polished exterior with tan	\$3,399
19.	TRENTON/205161 Select hardwood casket with light pecan, hand-r crepe interior. 209.55 cm L X 73.03 cm W X 58.42 cm H	CWHWBAKYFD / Batesville ubbed, high-gloss finish exterior and rosetan	\$3,399
20.	WATSON/278474 Hardwood casket with a medium finished exterior is beige linwood. 207.59 cm L X 71.7 cm W X 59.84 cm H	CWHWBEA5FD / Batesville or with a lugwood corner design and the interior	\$3,399
21.	WESTON POPLAR/205163 Select hardwood casket with a medium cherry st rosetan crepe interior. 209.55 cm L X 73.03 cm W X 58.42 cm H	CWHWBALAFD / Batesville rain, hand-rubbed, gloss finish exterior and	\$3,399
22.	CLIFTON/263630 Select hardwood veneer casket with a dark, Victor crepe -dual overlay interior. 209.55 cm L X 71.76 cm W X 58.42 cm H	CWHWBDADBA / Batesville brian cherry, satin finish exterior and rosetan	\$3,099
23.	COLERIDGE/278475 Hardwood casket with a medium finished exterior 207.16 cm L X 71.73 cm W X 59.64 cm H	CWAFBEA6CV / Batesville or and rosetan crepe interior.	\$2,899
24.	CONSTANCE/249224 Select hardwood casket with a medium cherry st pink crepe interior. 207.16 cm L X 71.7 cm W X 59.84 cm H	CWHWBAAEMC / Batesville rain, hand-rubbed, gloss finish exterior and moss	\$2,899
25.	FINLEY PINE/146897 Solid pine casket with a light, natural pine exterior 208.92 cm L X 71.76 cm W X 57.79 cm H	CWPIBAPLFD / Batesville or and rosetan crepe interior.	\$2,899
26.	MONTGOMERY/249223 Select hardwood casket with a medium walnut strosetan crepe interior. 207.16 cm L X 71.7 cm W X 59.84 cm H	CWHWBAAGFD / Batesville tain, hand-rubbed high gloss finish exterior and	\$2,899

37. SAND/242739 CMS0BSHCRC / Batesville \$3,499 20 gauge steel casket with a metal exterior and rosetan crepe charpente interior. 211.15 cm L X 72.09 cm W X 60.02 cm H 38. ANTIQUE BLUE-28/220682 CMS0BDLPDE / Batesville \$3,399 20-gauge steel oversized casket with a blue shaded exterior and silver accents and a light blue, crepe interior. 211.46 cm L X 71.76 cm W X 59.69 cm H 39. MISTY BLUE/148083 CMS0BEBKDE / Batesville \$3,399 20 gauge steel casket with a blue shaded exterior and blue accents, and a light blue crepe interior. 211.15 cm L X 72.09 cm W X 60.02 cm H 40. GALAXY/148052 CMS0BDUIFW / Batesville \$2,799 20 gauge steel casket with a silver-shaded pewter exterior and silver crepe interior. 210.82 cm L X 71.76 cm W X 60.33 cm H OTHER CASKETS These products are suitable for cremation. The final cremation container insert is included in the rental casket price. \$2,099 Embossed doeskin oversized cloth-covered casket with a grey, oval top exterior and ivory crepe interior. 218.44 cm L X 83.82 cm W X 53.34 cm H 42. GREY DOESKIN OVAL CUT TOP/147970 CCCLBBYMCV / Batesville \$1,399 Embossed doeskin cloth-covered cardboard with a grey, oval top exterior and ivory crepe interior 208.28 cm L X 74.93 cm W X 48.9 cm H CREMATION ORIENTED CASKETS These products are suitable for cremation. The final cremation container insert is included in the rental

casket price.

43. GLENBAR LP/CR580-00012 **CKLWDBP / Victoriaville** \$1,099 All wood solid construction with a natural finish and white crepe interior. 44. CADEN/252322 **CCBCADE / Batesville** \$799

Cardboard cremation container with brown exterior and simple ivory crepe interior

207.01 cm L X 73.66 cm W X 45.09 cm H

RENTAL CASKETS

The following caskets are available for rent. The caskets have been used before and may be used again. These products are suitable for cremation. The final cremation container insert is included in the rental casket price.

45. LINFORD/246586

CRBBLHR / Batesville

\$2,695

Ceremonial casket with medium finished hardwood exterior and rosetan crepe interior.

213.36 cm L X 80.01 cm W X 59.39 cm H

THE TERMS "PROTECTIVE" AND "NON-PROTECTIVE", WHICH MAY BE FOUND IN SOME PRINTED MATERIAL PROVIDED BY THE MANUFACTURER, WERE CHOSEN BY THE MANUFACTURER AND DO NOT CONSTITUTE OR IMPLY A REPRESENTATION OR WARRANTY BY THE FUNERAL HOME. ALTHOUGH CERTAIN CASKETS OFFERED FOR SALE BY THIS FUNERAL ESTABLISHMENT MAY BE OF BETTER QUALITY CONSTRUCTION AND COMPRISED OF MORE DURABLE MATERIAL THAN OTHERS, NEITHER THIS FUNERAL ESTABLISHMENT NOR ANY OF ITS EMPLOYEES REPRESENTS OR IMPLIES THAT ANY CASKET WILL BE AIRTIGHT OR WATERTIGHT OR WILL PROVIDE LONG-TERM PRESERVATION OF HUMAN REMAINS.

CREMATION REMEMBRANCE PRICE LIST

Families First Funeral Home and Tribute Centre

3260 Dougall Avenue Windsor, ON N9E1S6 519-969-5841

License #: FE-267 Funeral Establishment Operator Class 1

These prices are effective as of May 6, 2025.

Product Name Item Code / Manufacturer Retail Price

URNS

CULTURED STONE

1. CLASSIC CARRERA/1112662 UOCMFSAE5 / Mackenzie \$595

Durable cultured marble urn made from polymer and stone.

24.77 cm L X 17.15 cm W X 16.51 cm H, 5.89 kg

2. CLASSIC SKY BLUE/1112664 UOCMFSAE6 / Mackenzie \$595

Durable cultured marble urn made from polymer and stone.

24.77 cm L X 17.15 cm W X 16.51 cm H, 5.89 kg

3. CLASSIC VERDE GREEN/1112663 UOCMFSAE7 / Mackenzie \$595

Durable cultured marble urn made from polymer and stone.

24.77 cm L X 17.15 cm W X 16.51 cm H, 5.89 kg

STONE

4. EMINENCE BLACK MARBLE URN UOMBFSRMB / Terrybear \$1,295

Natural black marble urn that is fully customizable. Design elements include; text, different corner designs, custom line art, glass photo inlay, gemstone embellishments, abalone shell inlay, and different engraving fill colors. All design elements are handcrafted.

20.32 cm H x 21.59 cm L, 4.76 kg

5. EMINENCE WHITE MARBLE URN UOMBFSRME / Terrybear \$1,295

Natural white marble urn that is fully customizable. Design elements include; text, different corner designs, custom line art, glass photo inlay, gemstone embellishments, abalone shell inlay, and different engraving fill colors. All design elements are handcrafted.

20.32 cm H x 21.59 cm L, 4.76 kg

6. CARRERA MARBLE VASE/1111855 UOMBFSAE4 / Marble Products \$595

Natural stone marble vase made from Carrera-inspired marble, polished to a gleaming shine.

20.96 cm Dia X 27.94 cm H, 6.8 kg

7. ONYX VASE/3211GO01 UOOXFSAOV / Marble Products \$595

Marble urn with variations of light green and dark earth tones.

21.59 cm Dia X 26.67 cm H, 6.8 kg

Product Name	Item Code / Manufacturer	Retail Price
17. ROSES VASE/CR-064 Cast bronze urn adorned with hand sculpted re 20.5 cm Dia X 25 cm H, 9kg	UMCBFSZA7 / Urnes Bégin oses.	\$2,895
the paradise doors.	UMZNFSOIJ / Urnes Bégin ring a man and a woman waiting for each other a	\$1,995 at
 11.5 cm L X 18 cm W X 20.5 cm H, 9 kg 19. FIDELITY COUPLE - MAN/CR-070R Precision casting, 100% solid bronze urns show the paradise doors. 11.5 cm L X 18 cm W X 20.5 cm H, 9 kg 	UMZNFSOIK / Urnes Bégin ring a man and a woman waiting for each other a	\$1,995 at
20. ETERNAL/RG-043 Die cast 100% bronze urn with bronze dove or 20 cm Dia X 23 cm H, 9 kg	UMBZFSZER / Urnes Bégin nament.	\$1,895
21. THE VINE - COMPANION Die-cast zinc urn, with a solid bronze face and 22.86 cm L X 17.78 cm W X 21.59 cm H, 13.61 k	9	\$1,535
22. DOUBLE VERSATILE PINK/V-URN2-09 Elegant pink aluminum urn with customizable fithat reflect the unique relationship between two		\$1,395
23. DOUBLE VERSATILE MATTE BLACK/V-URN2-08 Elegant matte black aluminum urn with custom images that reflect the unique relationship between		\$1,395
images that reflect the unique relationship betw	UMALAHPVG / Urnes Bégin nizable front plate offering high quality, vibrant ween two individuals as a companion urn.	\$1,395
 17.8 cm L x 18.4 cm W x 26.4 cm H, 6.35 kgs 25. DOUBLE VERSATILE CHARCOAL/V-URN2-0 Elegant charcoal aluminum urn with customiza images that reflect the unique relationship betw 17.8 cm L x 18.4 cm W x 26.4 cm H, 6.35 kgs 	ble front plate offering high quality, vibrant	\$1,395
26. DOUBLE VERSATILE BRONZE/V-URN2-04 Elegant bronze aluminum urn with customizab that reflect the unique relationship between tw	UMALAHPVR / Urnes Bégin le front plate offering high quality, vibrant image o individuals as a companion urn.	\$1,395 s

17.8 cm L x 18.4 cm W x 26.4 cm H, 6.35 kgs

31

27. DOUBLE VERSATILE NAVY/V-URN2-07 Elegant navy aluminum urn with customizable f that reflect the unique relationship between two 17.8 cm L x 18.4 cm W x 26.4 cm H, 6.35 kgs	ront plate offering high quality, vibrant images	\$1,395
		44005
28. DOUBLE VERSATILE SPARKLING WHITE/V-URN2-03	UMALAHPVW / Urnes Bégin	\$1,395
Elegant sparkling white aluminum urn with cust images that reflect the unique relationship betw	omizable front plate offering high quality, vibrant veen two individuals as a companion urn.	
17.8 cm L x 18.4 cm W x 26.4 cm H, 6.35 kgs		
29. HEARTFELT™ GOLD/A1111 Solid Brass Heart shaped Full Size Urn with Crysteparately)	UMBRFSDTF / LoveUrns stal. (Keepsakes and/or accessories sold	\$1,295
20.0 cm H x 27.0 cm W x 22.50 cm L, 2.390 kg		
30. PERSONALIZED DOUBLE DOVES/ZB-100 Die cast zinc urn with a bronze face, with two d	UMZNFSOIH / Urnes Bégin love bronze ornaments.	\$1,195
18 cm L X 20 cm W X 23 cm H, 13.6 kg		
31. LILY OF THE VALLEY/ZB-096 Die cast zinc urn with a solid bronze face, with a	UMBZFSZLV / Urnes Bégin a molded lily embellishment.	\$1,095
18 cm L X 20 cm W X 23 cm H, 13.6 kg		
32. DOUBLE OAK/ZB-097 Die cast zinc urn with bronze face, with an oak	UMZNFSOIE / Urnes Bégin molded embellishment.	\$1,075
18 cm L X 20 cm W X 23 cm H, 13.6 kg		
33. CAST BRONZE RECTANGLE/281704 Cast bronze construction with brushed and pol	UMCBFSABF / Batesville ished finish.	\$1,070
14.63 cm L X 9.14 cm W X 27.94 cm H, 3.58 kg		
34. CAST BRONZE CYLINDER/281705 Cast bronze construction with brushed and pol	UMCBFSABE / Batesville ished finish	\$910
15.24 cm Dia X 20.07 cm H, 4.13 kg		
35. PERSONALIZED TREE/ZB-201 Die cast zinc urn with bronze face, with a bronze Over a hundred ornaments available.	UMBZFSZPB / Urnes Bégin re ornament from the personalized collection.	\$895
11.5 cm L X 19 cm W X 20.5 cm H, 6.8 kg		
36. THE VINE - LEFT/ZB-071L Die-cast zinc urn, with a solid bronze face and engraving plate.	UMZNFSAGF / Urnes Bégin vine embellishment. Design to the left of	\$895

11.43 cm L X 17.78 cm W X 21.59 cm H, 6.8 kg

UMBZFSZMD / Urnes Bégin

47. MEMORIES/ZB-098

13 cm L X 28 cm W X 26 cm H, 9 kg

Die cast zinc urn with bronze plate and bronze embellishments.

2.

\$795

Unique matte black teardrop shaped brass urn with a soft touch finish and brushed gun metal

UMASFSLMB / LoveUrns

\$795

57. TEARDROP MATTE BLACK/A583

21.84 cm L x 22.35 cm W x 25.91 cm H, 2.28 kg

 LAUREL WHITE PEARL/A297 Alloy and brass vase with a pristine white har 	UMBRFSAAF / LoveUrns nd-applied enamel design.	\$79
28.50 cm H x 18.50 cm W x 18.50 cm L, 2.300) kg	
Alloy and brass vase with a rich charcoal han		\$79
28.50 cm H x 18.50 cm W x 18.50 cm L, 2.300		4 7 4
 SOUL BIRD/A562 Elegant and sleek brass urn bird urn. (Keepsa 	UMBRFSLFS / LoveUrns akes and/or accessories sold separately)	\$71
27.94 cm W x 22.86 cm H x 17.78 cm D, 1.93	kg	
. AMORE™ RED/A363 Solid Brass Full Size Urn with Red and Polishe memorable items.	UMADFS5AU / LoveUrns ed Silver Finish. Compartment on top to keep	\$69
29.40 cm H x 18.50 cm W x 18.50 cm L, 2.620) kg	
. LAUREL CRIMSON/A299 Crimson Color Metal Full Size Urn with Brush separately)	UMABFS5AU / LoveUrns ned Gold Lid (Keepsakes and/or accessories sold	\$59
28.50 cm H x 18.50 cm W x 18.50 cm L, 2.300) kg	
. WINGS OF HOPE BLUE/A1041 Elegant butterfly designed brass and enamel	UMBRFSLFX / LoveUrns Unn with blue inlays and pearlescent finish.	\$59
26.67 cm L x 20.32 cm W x 21.58 cm H, 2.3 k	g	
Elegant butterfly designed brass and enamel 26.67 cm L x 20.32 cm W x 21.58 cm H, 2.3 k	UMBRFSLFY / LoveUrns Urn with lavender inlays and pearlescent finish. Ig	\$59
. WINGS OF HOPE PEARL/A1042 Elegant butterfly designed brass and enamel	UMBRFSLFZ / LoveUrns Unn with white inlays and pearlescent finish.	\$59
26.67 cm L x 20.32 cm W x 21.58 cm H, 2.3 k	g	
5. FLYING DOVES/A572 Blue Metal Full Size Urn with hand engraved separately)	UMBRFSDLY / LoveUrns Dove Design. (Keepsakes and/or accessories sold	\$59
25.0 cm H x 17.50 cm W x 17.50 cm L, 1.650 k	kg	
7. MOTHER OF PEARL ELITE/A230 Polished brass urn with iridescent Mother of sold separately)	UMBRFSAMP / LoveUrns Pearl mosaic tile. (Keepsakes and/or accessories	\$59
17.53 cm Dia X 22.86 cm H, 2.72 kg		

Item Code / Manufacturer

Retail Price

Product Name

68. WINGS OF HOPE YELLOW/A1043 Elegant butterfly designed brass and enamel ura 26.67 cm L x 20.32 cm W x 21.59 cm H, 2.4 kg	UMBRFSLWY / LoveUrns n with yellow inlays and pearlescent finish.	\$595
69. SKY PEWTER/ZB-300A Die cast zinc urn with a pewter marbling finish s 11.5 cm L X 18 cm W X 20.5 cm H, 4.5 kg	UMZNFSOHX / Urnes Bégin howing a sky with two bronze angel ornaments.	\$595
70. SKY PINK/ZB-300R Die cast zinc urn with a pink marbling finish sho 11.5 cm L X 18 cm W X 20.5 cm H, 4.5 kg	UMZNFSOHY / Urnes Bégin wing a sky with two bronze angel ornaments.	\$595
71. SKY BROWN/ZB-300BR Die cast zinc urn with a brown marbling finish sk 11.5 cm L X 18 cm W X 20.5 cm H, 4.5 kg	UMZNFSOHZ / Urnes Bégin nowing a sky with two bronze angel ornaments.	\$595
72. SKY BLUE/ZB-300B Die cast zinc urn with a bleu marbling finish sho 11.5 cm L X 18 cm W X 20.5 cm H, 4.5 kg	UMZNFSOIA / Urnes Bégin wing a sky with two bronze angel ornaments.	\$595
73. SHEET BRONZE CYLINDER/281663 Constructed from 64 oz sheet bronze with brush 14.48 cm Dia X 20.07 cm H, 1.18 kg	UMSBFSAFG / Batesville hed and polished finish.	\$595
74. SHEET BRONZE RECTANGLE/281662 Constructed from 64 oz sheet bronze with brus 14.61 cm L X 9.53 cm W X 27.94 cm H, 1.45 kg	-	\$595
75. FLIGHT OF DOVES - LEFT/ZB-704L Die cast zinc urn in an "S" shape, metal grey fini 12.25 cm L X 16 cm W X 24 cm H, 4.5 kg	9	\$595
76. FLIGHT OF DOVES - RIGHT/ZB-704R Die cast zinc urn in an "S" shape, metal grey fini 12.25 cm L X 16 cm W X 24 cm H, 4.5 kg	UMZNFSZA5 / Urnes Bégin sh and 3 silver dove ornaments.	\$595
77. OMEGA VASE/34155E Cast bronze vase with polished gold-tone accer 17.78 cm Dia X 25.4 cm H, 2.81 kg	UMCBFSADS / Terrybear ots.	\$545
78. SILVER VASE/2326RU2956L Polished antique silver-toned brass with gold-to- 16.51 cm Dia X 24.38 cm H, 2.15 kg	UMBRFSAFM / Terrybear accents.	\$545

9.	ART DECO/A218 Brass urn with classic and sleek style with ename separately)	UMBRFSDFO / LoveUrns led bands. (Keepsakes and/or accessories sold	\$2
	27.3 cm H x 15.24 cm Dia, 2.26 kg		
0.	DIVINE/A576 Beautifully designed blue brass and enamel urn	UMBRFSLFO / LoveUrns with enameled finish.	\$4
	24.2 cm H x 17.78 cm Dia., 2.26kg		
1.	DOVE VASE/A232 Nickel-plated brass vase with blue accents and deseparately)	UMBRFSABQ / LoveUrns love design. (Keepsakes and/or accessories sold	\$4
	17.53 cm Dia X 22.86 cm H, 2.09 kg		
2.	MOONLIGHT BLUE VASE/2326RU5220L Brass urn with a deep blue finish with metallic sh pewter-finish accent bands.	UMBRFSADP / Terrybear immer. Features a contemporary shape and	\$4
	17.27 cm Dia X 25.14 cm H, 2.38 kg		
3.	BRIGHT STRIPES BLUE/1054554 Brass urn with bright blue striped finish.	UMBRFSAPE / Terrybear	\$
	17.5 cm Dia X 23 cm H X 18 cm W, 2.72 kg		
4.	BRIGHT STRIPES RED/1054556 Brass urn with bright crimson striped finish.	UMBRFSARS / Terrybear	\$
	17.5 cm Dia X 23 cm H X 18 cm W, 2.72 kg		
5.	BRIGHT STRIPES PURPLE/1054555 Brass urn with bright purple striped finish.	UMBRFSAUP / Terrybear	\$-
	17.5 cm Dia X 23 cm H X 18 cm W, 2.72 kg		
6.	CUDDLEBEAR™ BLUE/M1011 Teddy Bear shaped Child Urn in Blue finish with (separately)	UMBRACLTE / LoveUrns Crystal (Keepsakes and/or accessories sold	\$
	13.50 cm H x 12.0 cm W x 9.50 cm L, 0.650 kg		
	CUDDLEBEAR™ PINK/M1010 Teddy Bear shaped Child Urn in Pink finish with (separately)	UMBRACLTP / LoveUrns Crystal (Keepsakes and/or accessories sold	\$
	13.50 cm H x 12.0 cm W x 9.50 cm L, 0.650 kg		
	CUDDLEBEAR™ WHITE/M1012 Teddy Bear shaped Child Urn in White finish with	UMZNACZ88 / LoveUrns n Crystal	\$

Item Code / Manufacturer

Retail Price

Product Name

Composite wood with aluminum like texture, acceptable to ship through the mail courier service.

15.2 cm L x 12.9 cm W x 23.4 cm H, .45 kgs

PREMIUM URNS

4. STEPHEN KEEPSAKE BOX

11.4 cm L x 8.8 cm W x 4.77 cm H, .255 kgs

GRANVILLE URNS

1.	CHARLOTTE HORIZONTAL URN/SJDJ Handcrafted dark and light green wood inlaid urn geometric pattern with interlocking diagonals. TSA		\$1,295
	27 cm L x 18.1 cm W x 11.4 cm H, 1.36 kgs		
2.	HOLDEN HORIZONTAL URN/SJDP Handcrafted black and jewel tone wood inlaid urr beautiful yellow and orange flowers with weaving		\$1,295
	27 cm L x 18.1 cm W x 11.4 cm H, 1.36 kgs		
3.	STEPHEN HORIZONTAL URN/SJDX Handcrafted natural wood inlaid urn with a high-symmetrical design with overlapping lines.	UWMPFSJDX / Granville gloss lacquer finish. Features a refined,	\$1,295
	27 cm L x 18.1 cm W x 11.4 cm H, 1.36 kgs		
4.	LUCINDA BLUE HORIZONTAL URN/SJDT Handcrafted blue-green wood inlaid urn with a hidove with a gently flowing ribbon and delicate flowing ribbon.		\$1,295
	27 cm L x 18.1 cm W x 11.4 cm H, 1.36 kgs		
K	EEPSAKES		
1.	CHARLOTTE KEEPSAKE BOX Handcrafted dark and light green wood inlaid kee a geometric pattern with interlocking diagonals. T		\$495
	11.4 cm L x 8.8 cm W x 4.77 cm H, .255 kgs		
2.	HOLDEN KEEPSAKE BOX Handcrafted black and jewel tone wood inlaid kee beautiful yellow and orange flowers with weaving		\$495
	11.4 cm L x 8.8 cm W x 4.77 cm H, .255 kgs		
3.	LUCINDA BLUE KEEPSAKE BOX Handcrafted blue-green wood inlaid keepsake wir peaceful dove with a gently flowing ribbon and description.		\$495
	11.4 cm L x 8.8 cm W x 4.77 cm H, .255 kgs		

Handcrafted natural wood inlaid keepsake with a high-gloss lacquer finish. Features a refined, symmetrical design with overlapping lines. TSA-compliant

UWABKSJDY / Granville

\$495

Item Code / Manufacturer

Retail Price

Product Name

Product Name	Item Code / Manufacturer	Retail Price
26. LAUREL MIDNIGHT KEEPSAKE/K292 Keepsake featuring silver accents with enam 4.45cm W x 4.45cm H, .25kg	UMAEKSLFR / LoveUrns nel inlay.	\$145
27. LAUREL PEARL KEEPSAKE/K297 Keepsake featuring silver accents with enam 4.45cm W x 4.45cm H, .25kg	UMAEKSLFS / LoveUrns nel inlay.	\$145
28. FLYING DOVES KEEPSAKE/K572 Timeless brass keepsake in a blue tone with 7.62 cm L x 4.57 cm W x 6.09 cm H, 0.022 kg	•	\$145
29. WINGS OF HOPE BLUE KEEPSAKE/K1041 Elegant butterfly design keepsakes with blue 8.26cm L x5.7cm W x 5.7cm H, .25kg		\$145
30. WINGS OF HOPE LAVENDER KEEPSAKE/K1040 Elegant butterfly design keepsake with laver 8.26cm L x5.7cm W x 5.7cm H, .25kg	UMBRKSLGN / LoveUrns nder inlays and pearlescent finish.	\$145
31. WINGS OF HOPE PEARL KEEPSAKE/K104 Elegant butterfly design keepsake with laver 8.26cm H x 5.7cm W x 5.7cm H, .25kg		\$145
32. WINGS OF HOPE YELLOW KEEPSAKE/K10 Elegant butterfly design keepsake with yello 8.26 cm L x 5.72 cm W x 5.72 cm H, 0.23 kg	w inlays and pearlescent finish.	\$145
33. DOVE MINI KEEPSAKE/K232 Nickel-plated brass vase mini keepsake with 4.32 cm Dia X 6.86 cm H, 0.14 kg	UMBRMKABP / LoveUrns blue accents and dove design.	\$145
34. MOTHER OF PEARL™ KEEPSAKE/K230 Solid Brass Keepsake urn with Mother of Pearly 7.0 cm H x 5.50 cm W x 5.50 cm L, 0.180 kg		\$145
35. ELEGANT LEAF™ KEEPSAKE/K540 Green Color Metal Keepsake with Leaf Motif 7.50 cm H x 5.0 cm W x 5.0 cm L, 0.110 kg	UMBRKSDLK / LoveUrns	\$145
36. MOONLIGHT HEART/5220H Brass heart keepsake showcases a deep blue 7.62 cm L X 7.62 cm W X 4.32 cm H, 0.23 kg		\$145

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10K yellow gold oval pendant with thumbprint on a 10k gold curb chain with spring ring clasp.

3.1cm W x 2.18 cm H, 0.002 kg

Pro	oduct Name	Item Code / Manufacturer	Retail Price
4.	CROSS PENDANT, 14KT GOLD/210269 14kt gold cross pendant without chain.	UCNPUDCOBX / Batesville	\$595
5.	1.27 cm W x 2.24 cm H, 0.05 kg STERLING SILVER CLASSIC HEART BRACELET/KHS	XFDKSA9 / Eternity's Touch	\$515
6.	.925 sterling silver flat classic heart on 7.5" sterling 3.1cm W x 2.03 cm H, 0.021 kg WOMEN'S CHAIN, 14KT GOLD/210284 Rope chain in 14kt gold.	UCNCWDWNBX / Batesville	\$395
	50.8 cm L, 1.0 g		
7.	BLACK BRAIDED LEATHER MEMENTO BRACELET (L)/TB-BE-BB1-L Black braided leather memento bracelet with sta	UCNBMO9FX / LoveUrns ainless steel bead.	\$375
8.	COGNAC SMOOTH LEATHER MEMENTO BRACELET (L)/TB-BE-BL3-L	UCNBMOZ9FX / LoveUrns	\$375
	Cognac smooth leather memento bracelet with		
9.	RED-BLACK CORD MEMENTO BRACELET (L)/TB-BC9-L Red-Black Cord Memento Bracelet with stainless	UCNBUO7YDX / LoveUrns s steel bead.	\$375
10.	BLUE-WHITE CORD MEMENTO BRACELET (L)/TB-BC6-L	UCNBUO8YDX / LoveUrns	\$375
	Blue-White Cord Memento Bracelet with stainle:	ss steel bead.	
11.	DARK GREEN CORD MEMENTO BRACELET (L)/TB-BC10-L Dark Green Cord Memento Bracelet with stainle	UCNBUO9YDX / LoveUrns ss steel bead.	\$375
12.	BROWN SMOOTH LEATHER MEMENTO BRACELET (L)/TB-BE-BL2-L	UCIBMO9LFX / LoveUrns	\$375
13.	Brown smooth leather memento bracelet with statements STERLING SILVER OVAL KEEPSAKE (URN)/KOS	tainless steel bead. UCEVNSAKEX / Eternity's Touch	\$350
	.925 sterling silver oval keepsake with thumbprir silver curb style chain with spring ring clasp.	nt, holding your loved ones remains on a sterling	g
	1.3 cm W x 2.17 cm H, 0.003 kg		
14.	STERLING SILVER SIGNATURE HEART KEEPSAKE (URN)/KHS .925 sterling silver heart, keepsake with thumbpotential silver curb style chain with spring ring classification.	9 7	\$350
15.	STERLING SILVER TEARDROP KEEPSAKE URN/KTS .925 sterling silver teardrop keepsake with thum sterling silver curb style chain with spring ring cl. 0.78 cm W x 2.03 cm H, 0.002 kg		\$350

Item Code / Manufacturer

Retail Price

Product Name

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Stainless steel simply remembered heart with thumbprint or text, holding your loved ones

remains on a stainless steel curb style chain with spring ring clasp.

3.1cm W x 2.84 cm H, 0.012 kg

48.	SIMPLY REMEMBERED TREE OF LIFE/IPU-TL Stainless steel simply remembered tree of life wit remains on a stainless steel curb style chain with 2.85 cm W x 1.83 cm H, 0.13 kg	h thumbprint or text, holding your loved ones	\$150
49.	SIMPLY REMEMBERED BAR/IEU-SB Stainless Steel simply remembered bar holding year a stainless steel, curb style chain with spring ring		\$150
	3.1cm W x 2.46 cm H, 0.005 kg		
50.	SIMPLY REMEMBERED BULLET/IPU-SB Stainless steel simply remembered bullet with thu chain with spring ring clasp.	XFDKSBJ / Eternity's Touch umbprint or text, on a stainless steel curb style	\$150
	3.1cm W x 4 cm H, 0.014 kg		
51.	SIMPLY REMEMBERED CYLINDER/IPU-SC Stainless steel simply remembered cylinder with t chain with spring ring clasp.	XFDKSBK / Eternity's Touch humbprint or text, on a stainless steel curb style	\$150
	3.1cm W x 4 cm H, 0.017 kg		
52.	HIGH RES FINGERPRINT High res cropped fingerprint.	XFDKSA4 / Eternity's Touch	\$125
53.	BRACELET STERLING SILVER/AC1001 Sterling silver bracelet.	UCNBWSBRDR / LoveUrns	\$115
	23.50 cm, 0.09 kg		
54.	WINGS OF HOPE BLUE CHARM/BD2091 Sterling silver Wings of Hope Charm. Bracelet sol	UCNIWSFDDR / LoveUrns d separately.	\$85
	1.3 cm W X 1.0 cm H, 0.045 kg		
55.	WINGS OF HOPE LAVENDER CHARM/BD2090	UCNIWSFGDR / LoveUrns	\$85
	Sterling silver Wings of Hope Charm. Bracelet sol	d separately.	
	1.3 cm W X 1.0 cm H, 0.045 kg		
56.	WINGS OF HOPE PEARL CHARM/BD2092 Sterling silver Wings of Hope Charm. Bracelet sol	UCNIWSFIDR / LoveUrns d separately.	\$85
	1.3 cm W X 1.0 cm H, 0.045 kg		
57.	WINGS OF HOPE YELLOW CHARM/BD2093 Butterfly shaped Yellow Ashes Bead in Shiny Silve		\$85
	0.8 cm H x 1.3 cm W		
58.	HEARTFELT EARRINGS/ER1050 Sterling silver Heartfelt Earrings	UCNKWSEHDG / LoveUrns	\$55
	1.1 cm W X 0.9 cm H, 0.045 kg		

Product Name	Item Code / Manufacturer	Retail Price
59. LEANING HEART EARRINGS/ER1000 Sterling silver Leaning Heart Earrings	UCNKWSENDR / LoveUrns	\$55
1.1 cm W X 1.0 cm H, 0.045 kg		
60. MOTHER OF PEARL EARRINGS/ER290 Sterling silver Mother of Pearl Earrings	UCNKWSEYDG / LoveUrns	\$55
1.2 cm W X 1.2 cm H, 0.045 kg		

INFORMATION REGARDING TERMS & CONDITIONS WHEN ENTERING INTO A CONTRACT

PAYMENT TERMS.* Payment is required to be made by the date of the service, if not paid in full by such date a DEFAULT CHARGE OF TWO (2%) PER MONTH (ANNUAL PERCENTAGE RATE OF TWENTY-FOUR (24%) PERCENT) will be charged on any portion of the unpaid balance due. It is agreed that any additional items ordered in conjunction with those items listed will be paid at the time ordered. If suit is brought for the collection of said amount, or any portion thereof, you agree to pay a reasonable attorney's fee to be affixed by the Court and included in the judgment in such suit.

CANCELLATION RIGHTS* The purchaser, or someone designated by the purchaser, may cancel an agreement by providing notice of the cancellation in writing to the Provider. A partial or full refund of money paid, if any, may be available based on the terms of the agreement and the law. Any refund owed will be issued within 30 days. If the agreement meets all of the requirements of the Act and is cancelled within 30 days of the agreement date and before any services or supplies have been provided, the Provider will refund all amounts paid under this agreement in accordance with the Act. If the agreement meets all of the requirements of the Act and is cancelled after 30 days of this agreement date and before any services or supplies have been provided, the Provider will refund the amount paid under the agreement plus any income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required, but the Provider may retain an additional 10% of the amount paid to a maximum of \$350. If the agreement meets all of the requirements of the Act and is cancelled after some of the services or supplies have been provided as directed under the terms of this agreement, the maximum refund required will be the amount paid under the agreement plus any income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required, and in some circumstances permitted by the Act the Provider may retain the value of the services and supplies that have been delivered. If the agreement fails to meet the requirements of ss.40(1) of the Act, the maximum refund required will be the amount paid under the agreement plus income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required. In some circumstances permitted by the Act, the Provider may retain the value of the services or supplies that have been delivered.

POSSESSION OF CREMATED REMAINS AND REFUNDABLE DEPOSIT. When cremation is selected the Provider may require the purchaser to pay a refundable deposit of \$350. The Provider will retain the cremated remains for one year from the date of cremation. If the cremated remains are not claimed within one year, the Provider may inter the cremated remains in a cemetery, including in a common lot for which the cemetery is the interment rights holder, and the Provider may retain the deposit referred to in this section. If the cremated remains are claimed before they are interred, the operator will refund any deposit paid.amount paid or that should have been earned on the amount paid if it had been deposited as required. In some circumstances permitted by the Act, the Provider may retain the value of the services or supplies that have been delivered.

WARRANTIES.* No claims are made to you as to the merchandise or other offerings of the Provider (embalming, casket, outer burial container) to the effect that embalming or the use of any merchandise available from this funeral home will delay the decomposition of the human remains for a long term or indefinite time, or that any such merchandise will protect the body from gravesite substances if such was not the case. No representations or warranties are made to you about the protective features of caskets or outer burial containers other than those made by the manufacturer.

PREPAYMENT OPTIONS.* For your convenience, we offer two funding options when prepaying services or supplies. When prepaying, you pay for the services and supplies today and the money will be used to pay for the services and supplies when they are delivered at the time of death.

Trust: You may pay the money directly to us and we will place it in trust, where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

Investment of Funds: Within 35 days, the payment(s) to the Provider, less the permitted amount defined below, will be placed and held in a pooled trust fund or an individual trust account for the purchaser until the services and supplies are provided or this agreement is cancelled and a refund is issued in accordance with the terms of this agreement. If the money is invested in a pooled trust fund, the money will be invested

and held by a third party trustee. If the money is invested in an individual trust account, the money will be held in a guaranteed investment certificate.

Permitted Amount: On or after the 31st day after the day on which an agreement was made, the Provider may retain 10% of the agreement price (or amount paid, whichever is lower) up to a total maximum of \$350. This amount need not be invested in trust and if retained, is a credit against any amount the operator may retain if the agreement is cancelled.

Value of Trust Once per Year: Once in a year, if the purchaser requests, the Provider will provide information about the amount in trust and how it is invested. If the money is in an individual trust account, the purchaser will receive a statement that sets out: the current value of the account(s) as of the end of the month before the request, the name of the depository, and the name or type of investment in which the payment(s) have been placed. If the money is held in a pooled trust fund with a third party trustee, the purchaser will receive a statement that sets out the name of the trustee and the current value of the purchaser's money as of the end of the month before the request.

Insurance: You may purchase an insurance contract where the proceeds of the insurance contract will be used to pay for the services or supplies at the time they are delivered or the contract is cancelled.

Details of Insurance Contract: The Purchaser agrees to purchase an annuity or life insurance policy ("Policy") through the Insurance Company selected by Service Corporation International (Canada) ULC and assign said Policy to the Provider.

Provision of Goods and Services: The services and merchandise selected in prepaid agreement will be sold at the time of death pursuant to a funeral service order/purchase agreement between the Provider and the representative(s) of the Recipient at that time.

The Funeral Home guarantees that the amount to be charged for providing the Goods and Services selected and the Third Party Items of the Funeral Goods and Services Agreement will not exceed the death benefit under the Insurance Policy at the time of death of the Recipient, if the Provider's then current retail price of the funeral goods and services selected is less that the amount payable under the Annuity or Insurance Policy, the Provider will refund the difference to the Annuity or Insurance Policy Beneficiary. The amount applicable to taxes is determined on the basis of the applicable tax laws in effect at the date this Agreement is signed. In the event the taxes due at the date of death are greater than those specified in this

Agreement, the Provider will charge the difference at that time.

Cancellation: The purchaser, or someone designated in this agreement by the purchaser, may cancel the agreement by providing notice of the cancellation in writing to the Provider.

Before the death of the Recipient, but after the death of the Purchaser, the Recipient or his/her personal representative may cancel the Agreement. After the death of the Recipient, the Recipient's personal representative may cancel the Agreement at any time before the goods and services have been provided. In the event of the cancellation of the Agreement prior to the death of the Recipient, they may request cancellation or surrender of the Policy according to the policy terms. If the Agreement is cancelled after the death of the Purchaser, but prior to the Recipient's death, the benefit will be paid in accordance with the terms of the Policy.

If the funeral goods and services are not provided by the Provider or any provider affiliated with or owned by SCI (Canada) ULC, the Agreement is cancelled and a payment will be made in accordance with the Policy. If the agreement meets all of the requirements of the Act and is cancelled after some of the services or supplies have been provided as directed under the terms of the agreement, the maximum refund required will be the amount to be paid out under the terms of the insurance contract, and in some circumstances permitted by the Act the Provider may retain the value of the services and supplies that have been delivered.

If this agreement fails to meet the requirements of ss.40(1) of the Act, the maximum refund required will be the amount paid under this agreement plus income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required. In some circumstances permitted by the Act, the Provider may retain the value of the services or supplies that have been delivered



"Thank you for placing your trust and confidence in the staff of Families First Funeral Home and Tribute Centre."

PROUD TO BE PART OF SERVICE CORPORATION INTERNATIONAL (CANADA) ULC & THE FOLLOWING SERVICE PROVIDERS.

Business Name	Address	Phone
MacKinnon Family Funeral Home	55 Mill St. East Acton, ON L7J1H4	(519) 853-0350
Families First Funeral Home and Tribute Centre	585 Sandwich Street S. Amherstburg, ON N9V0E2	(519) 969-5841
Thompson Funeral Home	530 Industrial Parkway South Aurora, ON L4G6W8	(905) 727-5421
Andrews Community Funeral Centre - Bramalea Chapel	8190 Dixie Road Brampton, ON L6T5N9	(905) 456-8190
Thorpe Brothers Funeral Home & Chapel	96 West Street Brantford, ON N3T3E7	(519) 759-2211
Barthel Funeral Home	566 Queenston Road Cambridge, ON N3H3J8	(519) 653-3251
Coutts Funeral Home & Cremation Centre	96 St Andrews Street Cambridge, ON N1S1M8	(519) 621-1650
T. Little Funeral Home & Cremation Centre	223 Main Street Cambridge, ON N1R1X2	(519) 623-1290
Lahaie & Sullivan Cornwall Funeral Home - East Branch	614 First Street East Cornwall, ON K6H1M1	(613) 933-2841
Lahaie & Sullivan Cornwall Funeral Home - West Branch	20 Seventh Street West Cornwall, ON K6J2X7	(613) 932-8482
Salon Funeraire M. John Sullivan Funeral Home	341 Pitt St Cornwall, ON K6J3R1	(613) 938-1039
Courtice Funeral Chapel	1587 Highway #2 Courtice, ON L1E2R7	(905) 432-8484
Marlatt Funeral Home, Swackhamer Chapel	195 King Street West Dundas, ON L9H1V5	(905) 627-7452
Gilbert MacIntyre & Son Dublin Chapel	252 Dublin St. N Guelph, ON N1H4P3	(519) 822-4731
Gilbert MacIntyre & Son Hart Chapel	1099 Gordon St. Guelph, ON N1G4X9	(519) 821-5077
Cresmount Funeral Home - Fennell Chapel	322 Fennell Ave East Hamilton, ON L9A1T2	(905) 387-2111
Markey-Dermody Funeral Home	1774 King Street East Hamilton, ON L8K1V7	(905) 547-1121
Marlatt Funeral Home & Cremation Centre	615 Main Street East Hamilton, ON L8M1J4	(905) 528-6303
Modest Cremation	615 Main Street East Hamilton, ON L8M1J4	(905) 526-9605
Brown Funeral Home & Cremation Centre	429 2nd Street South Kenora, ON P9N1G7	(807) 468-8633

Tribute Centre	LaSalle, ON N9J2B9	
Needham Funeral Service	520 Dundas Street London, ON N6B1W6	(519) 434-9141
Hetherington & Deans Funeral Chapel	5176 Victoria Ave Niagara Falls, ON L2E4E3	(905) 354-5614
Oshawa Funeral Home	847 King Street West Oshawa, ON L1J2L4	(905) 721-1234
First Memorial Funeral Services - Fairview Chapel	259 Rue St-Patrick Street Ottawa, ON K1N5K4	(613) 860-2424
Maison Funéraire Racine, Robert & Gauthier Funeral Home	180 chemin Montréal Road Ottawa, ON K1L1B4	(613) 241-3680
McEvoy-Shields Funeral Home and Chapel	1411 Hunt Club Road Ottawa, ON K1V1A6	(613) 737-7900
Comstock-Kaye Life Celebration Centre	356 Rubidge Street Peterborough, ON K9H4C7	(705) 745-4683
Arthur Funeral Home - Barton & Kiteley Chapel	492 Wellington Street East Sault Ste. Marie, ON P6A2L9	(705) 759-2522
Paul O'Connor Funeral Home	1939 Lawrence Ave. E Scarborough, ON M1R2Y8	(416) 751-7890
Hulse & English Funeral Home & Chapel	75 Church Street St. Catharines, ON L2R3C7	(905) 684-6346
Kane-Jerrett Funeral Homes	8088 Yonge Street Thornhill, ON L4J1W3	(905) 889-8889
Delmoro Funeral Home	61 Beverly Hills Drive Toronto, ON M3L1A2	(416) 249-4499
Giffen-Mack and Trull Funeral Home	2570 Danforth Ave Toronto, ON M4C1L3	(416) 698-3121
Jerrett Funeral Homes	1141 St Clair Ave West Toronto, ON M6E1B1	(416) 654-7744
Jerrett Funeral Homes	660 Kennedy Road Toronto, ON M1K2B5	(416) 266-4404
Kane-Jerrett Funeral Homes	6191 Yonge Street Toronto, ON M2M4K4	(416) 223-6050
Rosar-Morrison Funeral Home & Chapel	467 Sherbourne Street Toronto, ON M4X1K5	(416) 924-1408
Giffen-Mack Funeral Home & Cremation Centre	4115 Lawrence Ave East West Hill, ON M1E2S2	(416) 281-6800
Anderson Funeral Home & Cremation Centre	895 Ouellette Ave Windsor, ON N9A4J5	(519) 254-3223
Families First Funeral Home and Tribute Centre	3260 Dougall Avenue Windsor, ON N9E1S6	(519) 969-5841
Families First Funeral Home and Tribute Centre	1065 Lauzon Road Windsor, ON N853M8	(519) 969-5841
Families First Signature Tributes Event Centre	3310 Dougall Avenue Windsor, ON N9E1S6	(519) 419-5660

OUR CELEBRATION OF LIFE PROFESSIONALS





Debra Latremouille

Kirsten van den Steene



Bill Robert



Colin McIntyre



Jerry Marcotte



Elizabeth Sperduti



Danielle Mayrand



Taylor Clark



Basia Lojewski



Peter Lojewski



Iain Pearson



Sara Macri



Carly St. Pierre



Darrin Ellis



Mike Macklem



Samm Morencie



Troy Whittle



Chelsey Mullins



Alexis Johnson



Kenny Dickens



Tara Breckles
LOCATION MANAGER



Jessica Sylvestre



John Vettese
LOCATION MANAGER



Laura Cash
OFFICE MANAGER



Sue Pare
OFFICE MANAGER



Michaela Belanger OFFICE MANAGER



Courtney Wilkinson-Lightfoot GRAPHICS MANAGER



Randi Clark
ASSISTANT MANAGER



Jennifer Wells
GENERAL MANAGER



Brian & Mary-Lynn Parent FOUNDERS



Logan Young



Heather Brokalakis (nee Soucie)



Patrick Forbes



Jillian Vasile
PRE PLANNING ADVISOR

Katie Campbell



SERVICE COUNSELLORS

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