

Welcome to the spring edition of your residents' newsletter.

I always feel that spring is a lovely time of year, with colours beginning to return to our gardens and the first blossoms on the trees. It's a welcome change after the winter months.

It has been a very busy time for the team, with lots of work underway. I'm pleased to say that we have now successfully gone digital. This means we have avoided the bottleneck that many organisations are facing to get this done before the looming deadline. Our work and investment ensures our services remain reliable and future-ready. Thank you for your patience and support while these changes were taking place.

We hope you find this newsletter interesting and informative. We always appreciate residents sharing stories, ideas, or snippets for future editions, please do send them in.

Ian Brooke (CEO) & the TDHA team

Protecting you from rising energy costs

We recognise that these are worrying times, with global events continuing to impact fuel and utility costs. However, I am very pleased to let you know that we have successfully secured a reduction in

gas prices. As a result, while general prices are rising, we will be reducing your heating charges from October. We have also agreed a further extension to our gas contract, which will help protect residents from increases through to 2030.

That said, it is still important to be mindful of individual usage. Please remember to turn heating off when it is not needed. We have seen some instances where windows are open while heating is on.

Residents Association update

In our last newsletter, we shared a detailed update on the Residents' Association and the actions taken in response to feedback. Since then, we have received a further 42 requests, of which 29 have already been resolved. Since the Association was established just under two years ago, we have addressed an impressive 144 matters raised by residents. Thank you to everyone involved, your input continues to shape and improve our services.



Considerate Neighbours

We are very fortunate to have such a friendly and supportive community across our schemes, where people support each other so to live independent lives. We have, however, been asked to remind everyone to be mindful of noise, particularly in the early mornings. Simple things like closing doors quietly and keeping voices down can make a big difference to your neighbours.

Have you considered a Power of Attorney?

When updating your support plans, your Scheme Manager may ask whether you have arranged a Power of Attorney. This allows someone you trust to make decisions on your behalf if you are no longer able to do so, or if you choose not to. This can cover finances, health and wellbeing, or property matters.

For more information, you may find the Age UK website helpful, which includes guidance and cost-effective ways to set this up www.ageuk.co.uk

Staff matters

We have welcomed two new part-time cleaners, Sarah and Ruth. You may have already seen them around, so thank you for making them feel so welcome.

Our apprentice has now moved on. He was very grateful for the support he received during his time here and is continuing with his college course.

We are recruiting a replacement, and you can expect to see our work experience students from Aylesbury College returning as the weather improves.

Please remember that Karen and Fran will have new contact numbers that go through to their mobiles. Karen: 01844 397315.
Fran: 01844 397316

Activities

We have a great range of resident-led activities, the below pic shows some of the lovely work by our craft group. Please let Karen or Fran know if you have any ideas or would like to organise a new session.



Cribbage takes place every Wednesday from 2pm to 4pm in the Pearce Court Lounge. New players are always welcome, do come along if you'd like to join in.

As a reminder as of April, we move to fortnightly meals. We're working with residents who've shared their ideas on what they'd like to do on the alternative week.

Wayfinding at Pearce Court

Thank you for your helpful feedback on making Pearce Court easier to navigate. Karen will now be taking these ideas forward and working with residents to develop practical improvements.

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Pearce Court Lounge	Yoga, 10am Bingo, 1:30pm	Craft, 2pm	Coffee morning, 10am Games, 2pm	Lunch 12pm Bingo, 1:30pm	Coffee morning, 10am	Gardening club, 10am
Anstey Court Lounge		Lunch, 12pm		Coffee morning, 10am Yoga, 2pm		



Bins

Please ensure that cardboard packaging and boxes are broken down before being placed in the recycling bins. This helps maximise space and ensures there is room for everyone's recycling. If you are unable to do this yourself, please consider asking a neighbour to help.

Recycling is collected on a fortnightly basis, and the waste teams have confirmed that there is adequate capacity on our sites for the volume based on the number of flats.

Feeding the Birds

A polite reminder to residents not to leave out bread or other food scraps in the gardens to feed birds. Doing so can attract vermin. If you notice this happening, please kindly remind your neighbours.

Washing Lines

The washing lines are available for all residents to use. Please be considerate when hanging laundry and ensure it is removed promptly once dry, so that others may also use them.

Gardens and Grounds

Our maintenance team has begun the spring tidy-up. Any residents who would like to volunteer with light gardening tasks are very welcome 😊 Please let a member of the team know. Help with weeding, deadheading, and general upkeep is always appreciated.

Communal Entrance Doors and Pedestrian Gates

Please ensure that communal entrance doors are closed behind you, and that pedestrian gates are securely bolted. This helps maintain security, reduces drafts, and prevents unnecessary heat loss in communal areas.

Speed Limit

The speed limit for vehicles accessing Pearce Court and Anstey Court is 5 mph. Please adhere to this limit at all times to ensure the safety of residents and their visitors.

Communal Area Redecoration

The maintenance team is currently redecorating the communal areas at Playford Court. Work Anstey Court is also well underway and nearing completion. These improvements are helping to create smarter, more welcoming spaces for residents and their visitors.

Communal Heaters/Radiators

Heaters in communal corridors and landings should generally be set to a medium level (about halfway on a slide control or 3 on a 0-5 scale). Staff may adjust them if areas feel too warm or turn up during colder weather, aiming to keep corridors comfortable without overheating and to manage energy costs.

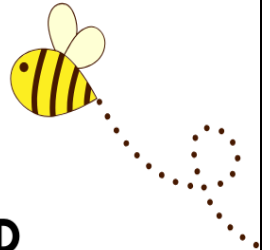
No Mow May!

We'll once again be taking part in No Mow May across our sites to support nature and encourage wildflower growth. Selected lawn areas will be included, while others will continue to be maintained as usual.



SPRING

Word Search



C S N U R A I N B O W D
F N L P M H K O R T U P
L A D Y B U G O E I R I
O W E O L A R B E E I C
W B Y M O S F N Z D C N
E E G U S F O C E I K I
R L B R S T T R U S O C
S L D B O K I I A G S A
R R P R M W E C T I U N
S P R O U T S T O R N S
D F C O N F O V L U N N
A S B U T T E R F L Y E

FLOWERS

BREEZE

RAINBOW

BEE

BLOSSOM

SUNNY

LADYBUG

RAIN

BUTTERFLY

PICNIC

SPROUTS

GROW

