

Whole Home Sparkle – Residential Cleaning Service

A sparkling home that feels lighter, brighter and beautifully refreshed.

Service Overview

The Whole Home Sparkle is the foundation of your Gold Standard clean and focuses on the four core areas that deliver the biggest transformation - **Kitchen, Bathrooms, Toilets and Floors**. These form the essential baseline of every Whole Home Sparkle service. Clients can then tailor their clean by selecting additional tasks from our Sparkle Add-Ons list.

Our minimum service time starts at **4 hours**, which generally covers a standard home **up to 200sqm**. Larger homes may require extra time and in some cases a quick onsite inspection before quoting. For smaller homes and apartments, we maximise your service time by including a selection of light rotational tasks such as fan dusting, air-conditioner filter cleaning, or window touch-ups - giving you even more value from your Whole Home Sparkle Clean.

For all new recurring clients, we begin with a **comprehensive Initial Clean**. This establishes the correct cleanliness baseline so that all future maintenance visits are consistent, efficient, and high quality. Our service time for **Initial Cleans starts from 6 hours**.

Why the Initial Clean Matters

Rest the Standard

Before starting recurring cleaning visits, we complete a one-off **Initial Clean**. This deep, restorative clean removes the buildup that regular weekly cleaning can't reach.

Consistent Results Every Visit

By setting the right baseline, our team can maintain your home efficiently and to a consistently high standard. Without this step, cleaners end up "catching up" every visit — leading to rushed or inconsistent results.

A Healthier Home

Deep cleaning reduces allergens like dust mites and pet dander while thoroughly sanitizing high-use areas. This creates a cleaner, healthier environment from day one.

Protecting Your Home's Surfaces

Removing soap scum, calcium, and dirt helps extend the life of tiles, grout, fixtures, and flooring. It's preventative maintenance that keeps the home looking better for longer.

Let us be your first port of call!

What's Included in the Initial Clean

Your Whole Home Sparkle Initial Clean includes the core areas of the home - kitchen, bathrooms, toilets, and floors. You can then choose the additional tasks you'd like included. Some selections may increase the service time, and we'll confirm this with you before booking.

Kitchen

- Clean and polish countertops, cupboard fronts and kickboards
- Clean island benches on all sides, including kickboards
- Remove stains, degrease, rinse, and polish stovetops
- Degrease and rinse range hood filters and internal cavity
- Degrease, hot rinse, and polish range hood canopy
- Clean and polish external surfaces of kitchen appliances e.g. fridge, dishwasher, oven
- Clean microwave internally and externally
- Clean and polish all benchtop appliances
- Scrub and polish stainless steel sinks and fittings

Bathrooms

- Deep sanitization of shower, bath, sink, and drain holes
- Floor-to-ceiling tile wash
- Grout line cleaning
- Removal of soap scum, mould, calcium, and body fats
- Deep clean of shower glass, fittings, vanity (inside & out), basins, and mirrors
- Wipe doors, frames, switches, and floors

Toilets

- Full bowl sanitization (including under the lip)
- Calcium build-up removal
- Sanitization clean of seat, lid, cistern, pipes, wall, surrounding floor
- Wall-to-floor washdown including door, frame, and switch

Floors

- Skirting board dusting
- Deep vacuum throughout (including under furniture where accessible)
- Carpet deodorizing
- Hot mop with tailored floor cleaner

Sparkle Add-Ons (Client Choice)

Clients can tailor their Whole Home Sparkle by selecting the tasks that matter most to them.

- Wall spot-cleaning (entry and high-traffic hallways)
- Cornices, cobweb removal, and high-reach dusting
- Window tracks, frames, and sills
- Wardrobe mirrors and tracks
- Pendant lights and touchpoints
- Air-conditioning units and filters
- Patio/alfresco cobwebbing, wall brushing, and floor cleaning

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What's Included in Your Recurring Clean

For your ongoing service, you can choose a small selection of Sparkle Tasks to be completed on a rotational basis. These tasks are grouped by time and you can select one from each group to ensure your home stays beautifully maintained without extending your regular service time.

Kitchen

- Clean countertops and splashbacks
- Spot clean cupboard fronts and kickboards
- Clean and polish stovetops and rangehoods
- Periodically degrease range hood filters and internal cavity
- Clean and polish external surfaces kitchen appliances e.g. fridge, dishwasher, oven
- Clean and polish dishwasher external surfaces
- Clean microwave internally and externally
- Clean and polish all benchtop appliances
- Scrub and polish stainless steel sinks and fittings

Bathrooms

- Clean and sanitize shower tiles
- Spot clean soap scum and mould
- Polish shower glass, fittings and mirrors
- Clean and sanitize vanity basin and benchtop
- Spot clean surfaces and touchpoints

Toilets

- Sanitization clean of bowl, seat, lid, cistern, pipes, and surrounding floor
- Maintain calcium removal

Floors

- Thorough vacuum throughout
- Rotational vacuuming under/behind furniture (per T&Cs)
- Dust accessible skirting boards in main living areas
- Hot mop with tailored floor cleaner

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✦ Sparkle Add-Ons (Client Choice)

Quick Tasks: 5-10 minutes each (choose 1-2)

- Spot-clean entry walls
- Wipe wardrobe mirrors
- Dust pendant lights
- Wipe internal window sills
- Spot-clean common touchpoints (eg: light switches, around remote holders)

Medium Tasks: 10-20 minutes each (choose 1)

- Window tracks
- AC filter clean
- Cobwebbing throughout
- High-reach dusting (cornices, vents)

Larger Tasks: 20-30 minutes each (choose 1)

- Balcony/alfresco clean
- Full wall spot-cleaning (eg: high-traffic hallways)
- Wardrobe tracks
- Detailed dusting of furniture and decor

✦ *Optional add-on tasks are available upon request.*

Ready For a Whole Home Sparkle?

We'll help you choose the right cleaning frequency and get your home feeling beautifully refreshed from day one.

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